



Qwest Choice TV & OnLine™

Fact Sheet

Qwest Choice TV & OnLine™ offers an innovative alternative to existing cable or satellite service, with the latest in video entertainment, high-speed Internet access, and integrated telephony features -- all delivered through an existing telephone line. Qwest Choice TV & OnLine customers can view cable programming, access the Internet, and talk on the phone – all at the same time, through one single phone line.

Using VDSL technology (Very High Speed Digital Subscriber Line), Qwest delivers over 250 total available channels* of cable programming, Internet speeds from 256 Kbps to 1 Mbps, and new ways to allow a customer's TV, PC and telephone service to work together. Qwest Choice TV & OnLine currently passes 400,000 homes and offers the service in portions of the Phoenix, AZ metropolitan area and Douglas County, CO (Highlands Ranch).

Choice TV & OnLine Service Delivers:

Qwest Choice TV™

- 100 percent digital television programming, offering sharper pictures and CD-quality sound
- Over 250 total available channels* of digital programming, with basic, premium, Pay-Per-View and music channels
- On-screen Interactive Program Guide (IPG), which allows customized viewing and scheduling
- Instant access to Pay-Per-View movies and events, ordered easily through the remote control
- Parental control features that give parents better supervision over what children can view

Qwest Choice OnLine™

- Choice of two high-speed Internet service packages
- Always-on Internet service, with speeds up to 256 Kbps, 640 Kbps, or 1 Mbps
- 24 x 7 live technical support
- Multiple e-mail accounts
- Dedicated connections upstream and downstream
- 'Dial-away' convenient connection from anywhere in Qwest 14-state telephone service area.

Customer Benefits and Service Features:

- Qwest Choice TV and Choice OnLine may be purchased individually or packaged together.
- Multiple packages are competitively priced to meet any customer's needs.
- A convenient 'single bill' for all voice, video and Internet services.
- On-screen telephone features like Qwest Caller ID and Voice Messaging.†
- A single Digital Gateway Box interconnects voice, video and Internet services to the home without the need for additional modems or set-top boxes.

Current Markets:

Qwest Choice TV & OnLine is available in portions of the following locations:

Metropolitan Phoenix, AZ (franchises in Scottsdale, Glendale, Phoenix, Chandler, Gilbert, Peoria, Paradise Valley, and unincorporated Maricopa County)

Douglas County (Highlands Ranch, CO)

City of Boulder, CO

Omaha, NE (West Omaha)**

About VDSL Technology

(Available in Metro Phoenix, AZ; City of Boulder, CO; and Douglas County - Highlands Ranch, CO):

Qwest Choice TV & OnLine uses VDSL and 'fiber-to-the-neighborhood' technologies to offer fully integrated voice, video and high-speed data services to residential customers. By using existing fiber in the neighborhood, Qwest reaches within 4,000 feet of a customer's location, which allows the VDSL technology to deliver speeds of 26 Mbps downstream and 3 Mbps upstream. At the neighborhood, signals are converted and sent via ATM and MPEG2 technology through the existing telephone copper wire network.

Whole House Digital Solution:

At the home, a Qwest Digital Gateway Box interconnects Qwest Choice TV & OnLine to individual television sets, personal computers, telephones and audio equipment to achieve a "whole house digital solution." The Digital Gateway eliminates the need for additional set-top boxes and cable modems. This translates into a truly 'last mile' broadband network for voice, video and high-speed Internet services.

Customers can access a variety of state-of-the-art features through the Digital Gateway, including:

- 100% digital television programming
- Discounted movie packages
- Pay-Per-View movies and events
- Digital stereo music
- Very High Speed DSL
- Parental control security
- On-screen Qwest Caller ID
- Qwest Voice Messaging indicator light⁺

The Digital Gateway differs from traditional set-top boxes in that traditional cable boxes are designed to deliver one video and audio channel to just one TV/VCR at a time. The Digital Gateway, however, functions like three digital set-top boxes and a high-speed modem in one. It delivers multiple video/audio streams simultaneously.

Qwest Choice TV & OnLine – Omaha Market**

Qwest Choice TV & OnLine is also offered in portions of western Omaha, NE. Using hybrid fiber coaxial architecture and cable modem delivery, Qwest Choice TV & OnLine provides advanced video and Internet services with more choices, more value and better quality over other service providers. Qwest Choice TV offers customers a choice of several basic program and premium movie packages available at competitive prices. Qwest Choice OnLine is one of Omaha's first high-speed residential Internet services with download capabilities 100 faster than a conventional dial-up modem.

*Qwest Choice TV delivers over 250 total available channels in portions of Douglas County (Highlands Ranch), CO, and over 190 channels in metro Phoenix.

**Qwest Choice TV & OnLine service delivered through coaxial architecture and cable modem delivery in Omaha market.

+Integrated calling features require separately available subscription to Qwest Caller ID and/or Voice Messaging.