

- **To speak to an operator**, dial the toll-free access number on your calling card, or the number listed here for the country you are in. Enter the Security Access Number (S) when required, then either press (O) or hold for an operator.
- **If you get a busy signal**, no answer, or to place another call, just press and hold (H) for 2 seconds. Listen for prompt and dial next number. If the telephone you're using does not allow the (H) key to be held down, press (H) several times in rapid succession instead.
- **Make a dialing mistake?** Just press (X) anytime to return to the previous step.

Dialing Tips:

Hotels may apply a surcharge or block access numbers. A ten-second delay may be experienced when calling between countries. Public phones may require a coin deposit to provide a dial tone. Countries may block access to international calls other than calls back to the U.S. A * or * within an access number means to wait for a second dial tone before dialing the rest of the number.

• Countries may block access from pay phones over country

+ International calling may not be permitted from all

603 Security Access Number All Countries

Country Code	Country	Toll Free Access Number
7	Russia +	8*1-800-130-1012
27	South Africa	0-800-99-4831
34	Spain	900-990-016
1+869	St. Kitts & Nevis	1-800-744-9120
508	St. Pierre & Miquelon •	0-800-99-2016
46	Sweden	020-799-017
41	Switzerland •	00-800-895-273
886	Taiwan	00-801-126-264
380	Ukraine	8-100-180
44	United Kingdom +	0-800-914-1346
58	Venezuela +	0800-100-1103
967	Yemen	008-001-05

Country Code	Country	Toll Free Access Number
91	India	000-168
62	Indonesia	008-801-12
353	Ireland	1-800-550-146
972	Israel +	1-800-949-4108
39	Italy (Vatican City) •	800-172-216
81	Japan (Telcom)	0044-22-15-2104
81	Japan	005-311-8207
82	Korea (South)	003-0917
370	Lithuania	8-800-9-00-00
352	Luxembourg	800-20117
60	Malaysia	1-800-8000-14
356	Malta	800-90-112
1+596	Martinique	0-800-99-2016
52	Mexico	01-800-234-9990
52	Mexico	01-800-021-1995
377	Monaco	800-90-141
31	Netherlands •	0-800-022-3083
64	New Zealand	000-917
505	Nicaragua	1-800-0551
47	Norway	800-12138
675	Papua New Guinea	050-715-181
63	Philippines (Philcom phones) +	102-824
48	Poland	0+0-800-11-8111
351	Portugal	800-800-118
262	Reunion Island	0-800-99-2016
40	Romania +	01-800-5030

Country Code	Country	Toll Free Access Number
1+268	Antigua (Barbuda) +	1-800-534-2200
61	Australia	1-800-881-152
43	Austria	0-800-200-244
1+246	Barbados	1-800-534-0257
375	Belarus +	8*800-114
32	Belgium	0-800-7-0011
55	Brazil	000-815-6291-1820
673	Brunei	800-013
359	Bulgaria •	00-800-1300
56	Chile	800-360-390
86	China + •	108-00-14-00-019
57	Colombia	01-800-9-19-19157
385	Croatia •	0-800-22-0116
420	Czech Republic	800-001-118
45	Denmark	8-001-5532
1+809	Dominican Republic	1-800-751-4144
679	Fiji Islands	004-890-1007
358	Finland •	0-800-11-0016
594	French Guyana (France)	0-800-992-016
33	France +	0-800-992-016
390	Guadeloupe	0-800-99-2016
852	Hong Kong	800-930-202
36	Hungary	00-800-012-13
800-8254	Iceland	800-8254

Important: Before you leave the United States, please call 1 800-244-1111 or visit www.qwest.com to verify the access numbers for the countries you plan to visit. Customers using the 0+ dialing pattern should consult the carrier handling the call for information on international calling.

Step 2: Fold in half lengthwise

DIALING INSTRUCTIONS

Calling from the United States and Canada
(including Guam, Puerto Rico, U.S. Virgin Islands)

To place a calling card call:

- Dial 1 800-487-9378. Listen for tone and greeting.
- Press (1) to place a call, then enter the U.S. or Canadian area code + number you are calling. For international calls, dial 011 + country code + city code (if applicable) + phone number.
- Enter your ten-digit phone number + PIN when asked.

(Local and local long distance calls within the 14-state region will be handled by Qwest Corporation; all other calls will be handled by Qwest Communications Corporation.)

To place a 0+ call:

- Enter 0 + area code + U.S. phone number. After the tone, enter your calling card number + PIN.
(1 800-487-9378 rates will not apply, and Qwest cannot control 0+ rates. 0+ rates are set by independent carriers and will vary by location.)

DIALING INSTRUCTIONS

Calling from outside the U. S. and Canada

- Dial the toll-free access number for the country you are in. Listen for tone or voice prompt.
- Enter security access number (6)(0)(3). Listen for tone or voice prompt.
- Enter your ten-digit home phone number + PIN. Listen for voice prompt.
- To place a call to the United States: dial area code + number you are calling.
- To place a call within the country you're in, or to call another country: dial 011+ country code + city code (where applicable) + phone number.

Reminder: Before leaving the United States, please contact Qwest Customer Service at 1 800-244-1111 or visit www.qwest.com to verify access numbers for foreign countries.

Your Qwest Calling Card number is your ten-digit phone number + PIN

1 800-487-9378 MENU

- 1 Place a Call
 - 2 Make a Collect Call
 - 3 Bill to Another Number
 - 4 Customer Service
 - 0 Operator Assistance
 - 6 Replay Menu
 - # Make Another Call
- When Entering Numbers:**
- # To Complete your Entry
 - * To Clear / Re-prompt

If your Qwest Calling Card is lost or stolen, call 1 800-628-5678 immediately.

Provided as a convenience to Qwest local telephone customers. Qwest Corporation does not provide interLATA service. Customer named on card is responsible for charges billed using card. Any additional toll charges levied by the local telephone company are your responsibility. Use of this card and the calls are subject to terms, conditions and restrictions in applicable tariffs and rates and services schedules. This Calling Card is issued by Qwest Corporation.

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INTERNATIONAL TOLL-FREE ACCESS NUMBERS

INTERNATIONAL CALLING GUIDE



Step 1: Trim around outside edge

Step 3: Map-fold to wallet size