

VOICE MAIL EASY ACCESS

When you're calling from your home to pick up your voice messages, Easy Access lets you get into your voice mailbox without having to enter your security code.

Message retrieval is faster with Easy Access, but there are some things you should know:

- Easy Access must be requested by the owner of the line, since it removes a level of security from your mailbox.
- Once Easy Access is turned on, anyone who dials your Retrieval Number from within your home can get into your voice mailbox.
- Someone might also get into your mailbox by sending your telephone number to the Voice Mail platform as if it were you calling from your home.
- If you are calling from anywhere other than your home, you'll need to enter your telephone number and security code just as you would without Easy Access.

Note: By removing the need for your security code when calling from your home, there is more of a chance that someone can get into your mailbox without your permission. If you do not want to accept the additional risks associated with Easy Access, please call us at 1 800-244-1111 to have this feature removed from your service.

At certain times, you may need to key in both your telephone number and security code when calling from home.

If other Voice Mail subscribers need to check their mailbox from your home, as soon as they hear the main menu prompts for your mailbox, they can press the **[6]** key, followed by the **[#]** key. The system will then ask them to input their telephone number and security code to get into their mailbox.

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1 800-244-1111 for customer assistance
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