

PRIVACYPAK® FOR VALUECHOICE®

Thank you for adding the PrivacyPak option to your ValueChoice package. It includes our most trusted privacy features – Security Screen, Non-Listed Service and Call Rejection – for one low monthly fee.

CALL REJECTION

Why bother with calls you know you don't want? Now you can block those people from calling you, just by knowing their phone numbers.

- To block unwanted calls, press ***60** and follow the instructions to enter the phone numbers of callers you want to reject. Up to 15 numbers can be stored.
- When an “unwanted caller” tries to call, a recorded message says that you are not accepting calls.
- If you don't know an “unwanted caller's” number, you can include them on your Call Rejection list right after hanging up from their call. Simply press ***60**.
- To temporarily deactivate Call Rejection, press ***80**.

NON-LISTED SERVICE

Limit who knows your phone number and directory information.

Your listing will not appear in the phone book or on marketing lists, but will still be available through directory assistance.

SECURITY SCREEN™

Intercept blocked and unidentified calls before they even reach you. Callers are required to enter a number or unblock their line if they want the call to go through. When you see the number entered on your Caller ID unit, then YOU can decide whether to answer or not. (Security Screen may not be available in all areas.)

HERE'S HOW IT WORKS:

- When an unidentified caller enters a number, you'll hear two short rings.
- Your Caller ID display will show the unblocked number, or the number entered by the caller, and the person's name if it can be identified. Otherwise, you'll see SECURITY SCREEN instead of a name. Answer, or not, as you like.

more...

1 800-244-1111 for customer assistance
qwest.com

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YOU MAY CHOOSE TO TURN SECURITY SCREEN ON OR OFF AS NEEDED.

TO TURN THE SERVICE ON OR OFF:

- Call the Qwest Update Center at ***78** from your home phone or 1-888-(Your Area Code)-8052.
- Enter your security code. The first time, enter **1234**, then follow the prompts to set your own code.
- Select “Security Screen” and you’ll hear whether Security Screen is currently on or off. Simply press **1** to change the status – that is, to turn the service OFF if it is now ON, or to turn it ON if it is now OFF. Recorded instructions will guide you.

USING SECURITY SCREEN WITH OTHER QWEST FEATURES

To allow anonymous callers to identify themselves with Security Screen, you’ll need to turn off the Anonymous Call Rejection feature. Just press ***87**.

Last Call Return ***69** will not work if the last caller used Security Screen to enter a number.

Custom Ringing will override the two short rings. Security Screen will still function, but with a traditional ring.

For further assistance using Security Screen, please call 1-800-770-2513.

SELECTIVE CALL WAITING AND SELECTIVE CALL WAITING ID

Selective Call Waiting and Selective Call Waiting ID alert you only when the second caller is someone on your Privileged Caller List.

HOW TO SET UP SELECTIVE CALL WAITING

- Call the Qwest Update Center by dialing ***78** from the telephone line on which Selective Call Waiting is installed. Or, call the Update Center at 1-888-(Your Area Code)-8052 from any touch-tone phone.
- Once you reach the Update Center, you will need to enter a four-digit security code. The first time you call the Update Center, enter the temporary security code **1234**. You’ll then be instructed to set up your own security code.

HINT: If you already use the Qwest Update Center for another Qwest service, such as Call Following[®], use the same security code to reach the Update Center that you use for your other service (rather than **1234**).

- Continue to follow the prompts to set up your service. Be sure to have your list of up to 25 selected telephone numbers (or area codes or area codes + prefixes) that can alert you during a call.

HOW TO TEMPORARILY DEACTIVATE SELECTIVE CALL WAITING FOR ONE CALL

- Press ***70** and listen for three short tones, then a regular dial tone.
- Dial the number you want to call. Anyone who tries to reach you during this call, even your privileged callers, will hear a busy announcement or be sent into your voice mail* service. Selective Call Waiting is automatically reactivated when you hang up.

more about PRIVACYPAK® FOR VALUECHOICE®

GET MORE FOR LESS WITH QWEST PACKAGES.

Remember, your ValueChoice status entitles you to special offers on other Qwest services, such as Voice Mail at a discounted monthly rate. And when you're ready for the flexibility of adding more Qwest features, ask about our PreferredChoice package – your phone line plus your choice from a list of our most requested features, including Voice Mail, Qwest® Security Screen™, Line-Backer™ and more.

* Voice Mail requires the use of a touch tone phone. Voice Mail sold separately. Available in most areas

Offer valid for residential customers only. Prices and package components subject to change. Price does not include other charges such as CALC, zone increment, EAS, taxes or regulatory surcharges. Caller ID and Security Screen services requires compatible display equipment. The display unit shows the listed name and number of the phone line your caller is using. Not all numbers and/or names will be displayed or logged. Not all calls may be blocked. Other limitations and restrictions apply. Some services not available in all areas. Ask your Qwest Service Representative for details.

Selective Call Waiting is available in most areas. Up to 25 numbers of 3, 6, or 10 digits can be placed on the Privileged Caller List (PCL). Unavailable numbers including some long distance and operator-assisted calls will not activate Selective Call Waiting tones. Other restrictions apply.

Selective Call Waiting is provisioned in OFF mode for Custom Ring numbers and needs to be turned on through the Update Center to be functional.

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