

# CONVENIENCEPAK™ FOR PREFERREDCHOICE™

*Thank you for adding the ConveniencePak option to your PreferredChoice package. More features to help you save time, stay in touch and choose which calls you answer – for one low monthly fee.*

## PRIORITY CALL

*For the people in your life who take priority – a unique ring alerts you when they call.*

- Store up to 15 phone numbers to be identified with a unique ring.
- To create and change your Priority Call list, press **\*61**.
- If you have Call Waiting, your Priority Calls will be identified by a special tone when you are on another call.
- To cancel Priority Call, press **\*81**.

## CUSTOM RINGING

*Know who the call is for without picking up the phone. Up to four people in your household can have their own distinctive ring. No additional equipment or wiring needed.*

- Up to 4 phone numbers are assigned to your home for you to assign to your household members.
- Each number has its own ring, and can have its own listing in the Qwest® Dex Directory, for an additional charge.
- If you have Call Waiting, the tone is different for each Custom Ringing number as well.

**1 800-244-1111** for customer assistance  
**qwest.com**

## SPEED CALLING 8 / SPEED CALLING 30

*Dial your most important and frequently called numbers with a single touch from any phone in your home.*

### TO PROGRAM SPEED CALLING 8:

- Give each number a one-digit code from 2 to 9.
- Press **\*74**.
- Enter the one-digit code, then the phone number. Listen for a tone to confirm the number has been accepted.

### TO PROGRAM SPEED CALLING 30:

- Give each number a two-digit code from 20 to 49.
- Press **\*75**.
- Enter the two-digit code, then the phone number. Listen for a tone to confirm the number has been accepted.

### TO MAKE A CALL WITH SPEED CALLING:

- Pick up the receiver, then enter the code for the person you're calling, followed by the **#** key.

*more...*

## DO NOT DISTURB

*Tired of those after-hours calls? Your phone won't ring during the times when you don't want to be disturbed.*

- Your pre-set schedule will not allow your phone to ring between 10pm and 6am, 7 days a week. Callers will hear a greeting that says you're not accepting calls.
- If you want to make a change, call the Update Center by dialing **\*78** from your home phone. Or, 1-888-(your area code)-8052 from any touch-tone phone.
- The first time you call, use **1234** as the temporary code, then follow the instructions to set up your own security code.
- Select "Do Not Disturb" from the menu, then follow the prompts.
- For help, call 1 800-770-2513.

## SELECTIVE CALL FORWARDING

*Choose the specific callers you want to forward to another local, long distance or wireless number. Use it for only those critical calls you don't want to miss.*

- Press **\*63** to program up to 15 phone numbers of those people whose calls you want to be forwarded.
- To cancel, press **\*83**.

## CALL FOLLOWING®

*Now you don't have to be home to forward your calls.*

*(IMPORTANT: If you did not order this service, please contact us immediately. Otherwise, unauthorized parties could use your line, resulting in long distance charges being added to your bill.)*

## SET UP YOUR SECURITY CODE NOW:

- Call the Update Center at **\*78** from your home phone. Or, 1-888-(your area code)-8052 from any touch-tone phone.
- When asked, use **1234** as the temporary code, then follow the instructions to set up your permanent 4-digit security code.
- For your protection, do not use the last 4 digits of your phone number. See How to Avoid Unauthorized Use for more information.
- You are now ready to forward your calls.

## TO FORWARD YOUR CALLS:

- Call the Update Center as above and select "Call Following" from the Main Menu.
- Press **1** to enter the 10-digit phone number where you'd like calls to go. Listen for the number to be confirmed, then hang up.
- When calls are forwarded to a long distance number, you will be billed for the long distance charges.
- To cancel or change your forwarding number, call the Update Center again and follow the same menu to Call Following.
- To change your security code, select "Personal Options" from the first menu in the Update Center.

*more...*

# more about CONVENIENCEPAK™ FOR PREFERREDCHOICE™

## HOW TO AVOID UNAUTHORIZED USE OF CALL FOLLOWING

The temporary Security Code 1234 will only be in effect for a short time. It's very important that you change the temporary code to your own 4-digit code right away, or your Call Following Service could be deactivated.

To prevent unauthorized users from using your Call Following service to make long distance calls on your account, we've installed fraud prevention features that will deactivate your service if anyone tries repeatedly to enter an incorrect Security Code.

Please do not give your Security Code to anyone who does not have permission to forward calls on your behalf. Some customers have given out their Security Code to callers posing as Qwest employees. Qwest employees will never call and ask for your Security Code or ask you to forward your service to certain destinations. Refuse to comply, and call Qwest to immediately report the incident.

## GET MORE FOR LESS WITH QWEST PACKAGES.

*Remember, as a PreferredChoice subscriber, you are eligible for discounts on other Qwest services. Call to see what offers are currently available. Plus, your status allows you to change your package or features at any time without an activation fee.*

Offer valid for residential customers only. Prices and package components subject to change. Price does not include other charges such as CALC, zone increment, EAS, taxes or regulatory surcharges. Selective Call Forwarding and Priority Call may not operate on blocked and certain other calls. The same special ring is used for Custom Ringing and Priority Call and Long Distance Alert. If you have these services, you may not be able to distinguish between calls. Measured service and long distance charges may apply for forwarded calls. Other limitations and restrictions apply. Some services not available in all areas. Ask your Qwest Service Representative for details.

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