

CALLCURFEW®

Congratulations on choosing CallCurfew service – the simple way to control how and when your phone line is used. The pre-set schedule for CallCurfew has already begun blocking incoming and outgoing calls from 10pm to 6am Sunday through Thursday, and 11pm to 7am Friday and Saturday. If you would like to change this schedule, you may do so through the Qwest Update Center after you select your security code.

GETTING STARTED WITH CALLCURFEW

- Immediately call the Qwest Update Center at 1 888-(your area code)-8052. Use the area code of the phone number for which you have ordered CallCurfew. You may also dial **+ 7 8** from the telephone line on which CallCurfew is installed.
- If prompted, enter the phone number for which you have ordered CallCurfew.
- Enter your six-digit security code. The first time you call, use **1 2 3 4 5 6** as your security code.

Simple recorded instructions will guide you through personalizing your six-digit security code. Make sure you remember your new security code, because you will need it whenever you wish to make changes to your CallCurfew service.

CUSTOMIZING CALLCURFEW

After selecting your Security Code, or when you call the Update Center at any other time, you can customize CallCurfew to meet your family's needs. The CallCurfew Main Menu tells you whether calls are currently blocked and lists several options for managing your service. In addition to the menu items, you may press **0** for help about the Main Menu, or **8** to manage your CallCurfew service on another phone number.

more...

1 800-244-1111 for customer assistance
qwest.com

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You can call the Update Center at any time from any phone to change the following options:

SETTING YOUR OWN SCHEDULE

If the pre-set schedule isn't right for you, feel free to set your own. You may set one schedule with up to two separate time periods for Sunday – Thursday, and another schedule with up to two time periods for Friday and Saturday. To set your own schedule, call the Update Center, select CallCurfew, and follow the recorded instructions for changing your schedule.

You may also set CallCurfew to simply block all calls until you decide to allow use of the phone again. To do this, from the CallCurfew Main Menu, select the option to turn CallCurfew On Until Further Notice.

AUTHORIZED TELEPHONE NUMBERS

You may specify up to 20 Authorized Telephone Numbers. Only calls to or from these phone numbers will go through when CallCurfew is turned on.

NOTE: Calls to 911 will never be blocked.

To set up, hear, or change your Authorized Telephone Number List, select the option to Change Authorized Telephone Numbers from the CallCurfew Main Menu.

AUTHORIZED NUMBER TIPS

When you first set up your CallCurfew service, you may want to add these types of telephone numbers to your Authorized Telephone Number List:

- Numbers other than 911 that you may need in an emergency, such as the local poison control center of your doctor's office.
- Numbers needed for your electronic security system, including numbers dialed automatically by the system, numbers you must dial to contact the system monitors, and numbers from which the monitors might need to call your home.

BLOCKING CALLS

Someone who calls while CallCurfew is active will hear this message: "Your call has been completed. However, the party you are calling is not receiving calls at this time." Similarly, anyone who tries to place a call from the line while CallCurfew is active will hear either a fast busy signal or the following message: "The number cannot be reached now. Please hang up and try again later."

CHANGING YOUR SECURITY CODE

- Call the Update Center, using your current 6-digit security code.
- Select Personal Options from the first set of options, and follow the recorded instructions to set a new 6-digit security code.

ANY QUESTIONS?

If at any time you experience technical difficulty with your CallCurfew service, please call 1 800-770-2513.