

# TELECOMMUNICATIONS RELAY SERVICES DIRECTORY

**711 Access is available in ALL states to reach Relay Providers**

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## ALABAMA

### TRS Provider - Sprint

**Customer Service #'s:** 1-800-676-3777 Voice/TTY/VCO/Speech-to-Speech;

1-800-676-4290 Spanish

E-mail: [Sprint.TRSCustServ@mail.sprint.com](mailto:Sprint.TRSCustServ@mail.sprint.com)

### Access #'s:

711

1-800-548-2547(Voice)

1-800-548-2546(TTY/HCO)

1-800-548-0259(VCO)

1-800-877-8973(Telebraille)

1-800-548-8317(Spanish)

1-900-646-4323(900 Services)

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## ALASKA

### TRS Provider - South Dakota Association of the Deaf

**Customer Service #'s:** 1-800-676-3777 Voice/TTY/VCO/Speech-to-Speech;

1-800-676-4290 Spanish

E-mail: [Sprint.TRSCustServ@mail.sprint.com](mailto:Sprint.TRSCustServ@mail.sprint.com)

### Access #'s:

711

1-800-770-8973(TTY)

1-800-770-8255(Voice)

1-800-770-3919(ASCII)

1-800-770-6108(VCO)

1-866-355-6199(Spanish) Spanish translation available upon request

1-866-355-6198(Speech-to-Speech)

1-900-230-2121(900 Services)

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## ARIZONA

**TRS Provider - MCI**

**Customer Service #'s:** 800-896-3686(V) and 800-347-1695(T)

**Access #'s:**

800-842-4681(V)

800-367-8939(T)

1-800-842-6520(STS)

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## ARKANSAS

**TRS Provider - Sprint**

**Customer Service #'s:** 1-800-285-7192; 1-800-676-4290 Spanish

**Access #'s:**

711 or 800-285-1131(TTY)

800-285-1121(Voice)

866-656-8260(VCO)

800-285-1131(HCO)

866-656-2966(Speech-to-Speech)

866-656-1842(Spanish)

866-656-3668(French)

900-230-3131(900 Number calls)

800-855-4000(TTY Operator Assistance)

[www.arkansasvrc.com](http://www.arkansasvrc.com) (Relay Caption Conference)

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## CALIFORNIA

**TRS Provider - Sprint and MCI**

**Customer Service #'s:** 800-735-0373(V/T)

**Access #'s:**

800-735-2922(V)

800-735-2929(T)

1-800-854-7784(STS)

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## COLORADO

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777(V/T) and 800-377-1140 (T)

**Access #'s:**

800-659-3656(V)

800-659-2656(T)

1-877-659-4279(STS)

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## CONNECTICUT

**TRS Provider - Sprint**

Sprint Relay Customer Service

(24 hours, 7 days, 365 days a year)

TTY/ASCII/Voice/VCO/STS 1-800-676-3777

Spanish 1-800-676-4290

Fax 1-877-877-3291

E-mail: [TRSCustServ@mail.sprint.com](mailto:TRSCustServ@mail.sprint.com)

Sprint TRS Customer Service

**Access #'s:**

Relay Connecticut 711

800-842-9710 TTY

800-833-8134 Voice

800-842-9488 VCO

800-680-3746 Spanish to Spanish

877-842-5177 Speech to Speech

900-230-6262 900 Service

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## DELAWARE

**TRS Provider - AT&T**

**Customer Service #'s:** 800-682-8706(V) and 800-682-8786(T)

**Access #'s:**

800-232-5470(V)

800-232-5460(T)

1-800-229-5746(STS English)

1-866-260-9470(STS Spanish)

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## DISTRICT OF COLUMBIA

**TRS Provider - Hamilton Relay**  
**Customer Service #'s:** 866-560-1452  
**Access #'s:**  
800-643-3769(V)  
800-643-3768(TTY)  
800-898-0137(ASCIi)  
800-898-0740(Speech-To-Speech)  
800-546-7111(Spanish TTY)  
800-546-5111(Spanish Voice)

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## FLORIDA

**TRS Provider - Sprint**  
**Customer Service #'s:** 800-955-8013(V/T)  
**Access #'s:**  
800-955-8770(V)  
800-955-8771(T)  
1-877-955-5334(STS)

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## GEORGIA

**TRS Provider - AT&T**  
**Customer Service #'s:** 800-682-8706(V) and 800-682-8786(T)  
**Access #'s:**  
800-255-0135(V)  
800-255-0056(T)  
1-800-229-5746(STS English)  
1-866-260-9470(STS Spanish)

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## HAWAII

### TRS Provider - Sprint

**Customer Service #'s:** Sprint Relay Customer Service

(24 hours, 7 days, 365 days a year)

TTY/ASCII/Voice/VCO/STS 1-800-676-3777

Spanish 1-800-676-4290

Fax 1-877-877-3291

E-mail: [TRSCustServ@mail.sprint.com](mailto:TRSCustServ@mail.sprint.com)

Sprint TRS Customer Service

P.O. Box 29230

Shawnee Mission, KS 66201-9330

Account Manager: 866-835-8169 TTY Toll Free

### Access #'s:

1-800-676-3777 TTY/ASCII/Voice/VCO/STS

1-800-676-4290 Spanish

Relay Hawaii 711 or

TTY/ASCII: 1.877.447.5990 (TRS-HI RLY-90)

Voice: 1.877.447.5991 (TRS-HI RLY-91)

VCO: 1.877.447.5992 (TRS-HI RLY-92)

STS: 1.877.447.8711 (TRS-HI STS-11)

Spanish: 1.877.447.7261 (TRS-HI SPAN-1)

900 Svcs: 1.900.230.6767 (Pay Per Call)

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## IDAHO

### TRS Provider - Hamilton Relay

**Customer Service #'s:** 1-800-368-6185(V/T)

### Access #'s:

1-800-377-3529(T/ASCII)

1-800-377-1363(V)

1-866-252-0684(Spanish)

1-888-791-3004(STS)

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## ILLINOIS

### TRS Provider - AT&T

**Customer Service #'s:** 800-682-8706(V) and 800-682-8786(T)

### Access #'s:

800-526-0857(V)

800-526-0844(T)

877-526-6690(STS)

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## INDIANA

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

800-743-3333(V/T)

1-877-743-8231(STS)

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## IOWA

**TRS Provider - Hamilton Relay**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

800-735-2943(V)

800-735-2942(T)

1-877-735-1007(STS)

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## KANSAS

**TRS Provider - SW Bell**

**Customer Service #'s:** Ask For Supervisor at TRS Relay Number

**Access #'s:**

800-766-3777(V/T)

1-866-305-1344(STS)

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## KENTUCKY

**TRS Provider - Hamilton Relay**

**Customer Service #'s:** 1-888-662-2406(V/T)

**Access #'s:**

1-800-648-6056(T/ASCII)

1-800-648-6057(V)

1-888-244-6111(STS)

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## LOUISIANA

**TRS Provider - Hamilton Relay**

**Customer Service #'s:** 1-888-699-6869(V/T)

**Access #'s:**

1-800-846-5277(T)  
1-800-947-5277(V)  
1-888-550-5277(ASCII)  
1-888-272-5530(STS)  
1-800-737-1813(Spanish)

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## MAINE

**TRS Provider - Hamilton Relay**

**Customer Service #'s:** 1-800-270-9709 (V/TTY)

**Access #'s:**

800-457-1220(V)  
800-437-1220(T)  
1-888-890-9256(STS English)  
1-888-890-9255(STS Spanish)

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## MARYLAND

**TRS Provider - AT&T**

**Customer Service #'s:** 800-552-7724(V/T) and 1-800-201-7165(V)

**Access #'s:**

711 - In Maryland  
1-800-201-7165(V/T)  
1-800-735-2258(TTY/HCO)  
1-888-826-9673(VCO)  
1-800-785-5630(STS)  
1-877-735-5151(ASCII)  
1-877-258-9854(2-Line VCO)  
1-800-877-1264(Spanish)  
1-900-344-3323(pay per call, English)  
1-900-344-4889(pay per call, Spanish)

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## MASSACHUSETTS

**TRS Provider - VISTA IT**

**Customer Service #'s:** 800-720-3480(T) and 800-729-3479(V)

**Access #'s:**

711(V/T)

1-800-439-2370(T)

1-800-439-0183(V)

1-800-439-0183(STS)

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## MICHIGAN

**TRS Provider - Ameritech**

**Customer Service #'s:** 800-432-0762(V/T) and 800-432-5413(V/T)

**Access #'s:**

800-649-3777(V/T)

1-866-656-9826(STS)

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## MINNESOTA

**TRS Provider - CSD/Sprint**

**Customer Service #'s:** 651-602-9005(V/T) and 1-800-657-3775(V/T)

**Access #'s:**

711 In state(V/T/ASCII)

1-877-627-3848(STS)

1-800-627-3529(V/T/ASCII)

1-877-627-5448(Spanish)

1-900-246-3323(900 access)

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## MISSISSIPPI

**TRS Provider - AT&T**

**Customer Service #'s:** 800-557-7755(V/T) and 601-371-8020(V/T)

**Access #'s:**

800-582-2233(V/T)

1-800-229-5746(STS English)

1-866-260-9470(STS Spanish)



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## MISSOURI

### TRS Provider - Sprint

**Customer Service #'s:** Sprint Relay Customer Service  
(24 hours, 7 days, 365 days a year)

TTY/ASCII/Voice/VCO/STS 1-800-676-3777

Spanish 1-800-676-4290

Fax 1-877-877-3291

E-mail: [TRSCustServ@mail.sprint.com](mailto:TRSCustServ@mail.sprint.com)

Sprint TRS Customer Service

P.O. Box 29230

Shawnee Mission, KS 66201-9330

### Access #'s:

Relay Missouri 711 or

TTY/ASCII: 1-800-735-2966

Voice: 1-866-735-2460

Voice Carry Over: 1-800-735-0135

Speech to Speech: 1-877-735-7877

Spanish: 1-800-520-7309

900 Service: 1-900-230-6363

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## MONTANA

### TRS Provider - Hamilton Relay

**Customer Service #'s:** 1-866-897-8860 V/TTY

### Access #'s:

1-866-253-4090(V)

1-800-253-4091(T)

1-877-826-7161(VCO)

1-877-253-4613(STS)

1-800-435-8590 Spanish

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## NEBRASKA

### TRS Provider - Hamilton Relay

**Customer Service #'s:** 1-800-322-5299(V/T)

### Access #'s:

1-800-833-7352(T/ASCII)

1-888-696-0629(Fast ASCII)

1-800-833-0920(V)

1-888-272-5527(STS)

1-888-272-5528(Spanish)

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## NEVADA

### TRS Provider - Sprint

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

800-326-6888(V)

800-326-6868(T)

1-888-326-5658(STS)

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## NEW HAMPSHIRE

### TRS Provider - Sprint

Sprint Relay Customer Service

(24 hours, 7 days, 365 days a year)

TTY/ASCII/Voice/VCO/STS 1-800-676-3777

Spanish 1-800-676-4290

Fax 1-877-877-3291

E-mail: [TRSCustServ@mail.sprint.com](mailto:TRSCustServ@mail.sprint.com)

Sprint TRS Customer Service

**Access #'s:**

Relay New Hampshire 711

800-735-2964 TTY/Voice

800-735-4423 VCO

800-735-1245 Speech to Speech

900-230-4040 900 Service

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## NEW JERSEY

### TRS Provider - AT&T

**Customer Service #'s:** 800-682-8706(V) and 800-682-8786(T)

**Access #'s:**

800-852-7897(V)

800-852-7899(T)

1-800-229-5746(STS English)

1-866-260-9470(STS Spanish)

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## NEW MEXICO

**TRS Provider - New Mexico Relay Network**

Admin Number: 505-292-0454

**Customer Service #:** 1-800-889-8353

**Access #'s:**

General Access: 711

Spanish Translation: 1-800-327-1857

Voice Carry Over (VCO): 1-877-659-4174

900 Access: 1-900-230-6060

1-800-659-1779(Voice)

1-800-659-8331(TTY)

1-888-659-3952(STS)

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## NEW YORK

**TRS Provider - Sprint**

**Customer Service #'s:** 800-682-8706(V) and 800-682-8786(T)

**Access #'s:**

800-421-1220(V)

800-662-1220(T)

1-877-662-4234(STS)

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## NORTH CAROLINA

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

800-735-8262(V)

800-735-2962(T)

1-877-735-8261(STS)

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## NORTH DAKOTA

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

800-366-6889(V)

800-366-6888(T)

1-877-366-3709(STS)

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## OHIO

**TRS Provider - Sprint Nextel & Relay Ohio**

Danny Barrett, Account Manager

**Customer Service #'s:** 800-325-2223(V/T)

**Access #'s:**

800-750-0750(V/T)

877-750-9097(STS)

Access Website URL:

[www.SprintIP.com](http://www.SprintIP.com) and [www.ohiorelay.com](http://www.ohiorelay.com)

Access Information:

[www.sprintrelay.com](http://www.sprintrelay.com)

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## OKLAHOMA

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777

**Access #'s:**

800-522-8506(T/V)

800-722-0353(T/V)

1-877-722-3515(STS)

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## OREGON

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

7-1-1(In-State)

1-800-735-2900(TTY)

1-800-735-1232(Voice)

1-800-735-3250(VCO)

1-800-735-7525(STS)

1-800-735-0644(ASCII)

1-800-735-3896(Spanish)

1-900-568-3323(900 Services)

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## PENNSYLVANIA

**TRS Provider - AT&T**

**Customer Service #'s:** 800-682-8706(V) and 800-682-8786(T)

**Access #'s:**

800-654-5988(V)

800-654-5984(T)

1-800-229-5746(STS English)

1-866-260-9470(STS Spanish)

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## PUERTO RICO

**TRS Provider - AT&T**

**Access #'s:**

1-800-229-5746(STS English) 1-866-260-9470(STS Spanish)

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## **RHODE ISLAND**

**TRS Provider - Hamilton Relay**

**Customer Service #'s:** 1-866-703-5485(V/T)

**Access #'s:**

1-800-745-5555(T)

1-800-745-6575(V)

1-800-745-1570(ASCII)

1-866-355-9213(STS)

1-866-355-9214(Spanish)

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## **SOUTH CAROLINA**

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

1-800-735-2905(V)

1-877-735-7277(STS)

1-800-735-8583(SC Relay)

1-800-735-7293(ASCII)

1-877-225-8337(SC TEDP)

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## **SOUTH DAKOTA**

**TRS Providers - Sprint/CSD**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

800-877-1113(V/T)

1-877-981-9744(STS)

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## TENNESSEE

**TRS Provider - MCI**

**Customer Service #'s:** 866-503-0262(V/T and ASCII)

**Access #'s:**

800-848-0299(V)

800-848-0298(T)

1-866-503-0264(STS)

1-866-503-0263(V/T/ASCII)

900 Access: 900-476-2727(T)

711 In-State

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## TEXAS

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

800-735-2988(V)

800-735-2989(T)

800-735-2991(A)

1-877-826-6607(STS)

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## UTAH

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

888-735-5906(Voice)

800-346-4128(V/T)

888-346-5822(STS)

800-346-4128(TTY)

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## VERMONT

**TRS Provider - Sprint**

**Customer Service #'s:** 800-676-3777(V/T)

**Access #'s:**

800-253-0195(V)

800-253-0191(T)

1-800-229-5746(STS English)

1-866-260-9470(STS Spanish)

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## VIRGIN ISLAND

**Access #'s:**

1-800-229-5746(STS English)

1-866-260-9470(STS Spanish)

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## VIRGINIA

**TRS Provider - AT&T**

**Customer Service #'s:** 800-682-8706(V) and 800-682-8786(T)

**Access #'s:**

800-828-1140(V)

800-828-1120(T)

1-800-229-5746(STS English)

1-866-260-9470(STS Spanish)

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## WASHINGTON

**TRS Provider - Washington Relay (Sprint)**

**Customer Service #'s:** 1-800-676-3777 (TTY/Voice/ASCII)

**Servicio al Cliente de Washington Relay:** 1-800-676-4290 (TTY/Voz/ASCII)

**Access #'s:**

800-833-6384(V)

800-833-6388(T)

800-833-6385(Tele-Braille)

800-833-6386(VCO)

1-877-833-6341(STS)

Email: [Sprint.TRSCustServ@sprint.com](mailto:Sprint.TRSCustServ@sprint.com)



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## WEST VIRGINIA

**TRS Provider - AT&T**

**Customer Service #'s:** 800-682-8706(V) and 800-682-8786(T)

**Access #'s:**

711(V/T)

800-982-8771(T)

800-982-8772(V)

1-800-229-5746(STS English)

1-866-260-9470(STS Spanish)

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## WISCONSIN

**TRS Provider - Hamilton Relay**

**Customer Service #'s:** 1-800-283-9877(T, VCO) and 1-800-395-9877(V)

**Access #'s:**

1-800-947-3529(T)

1-800-947-6644(V)

1-800-272-1773(ASCII)

1-800-267-8867(Fast ASCII)

1-800-833-7637(STS)

1-800-833-7813(Spanish)

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## WYOMING

**TRS Provider - Hamilton Relay**

**Customer Service #'s:** 1-888-694-4450(V/T)

**Access #'s:**

1-800-877-9975(V)

1-800-877-9965(T/ASCII)

1-877-787-0503(STS)

1-877-877-1474(VCO)

1-800-829-2783(Spanish)