

Qwest iQ Unify



OPERATIONS OVERVIEW

Qwest wants to help you unify your office communications using our Qwest iQ Unify™ bundle. Qwest iQ Unify brings together local and long distance voice, data, template-based firewall, and site-to-site VPN in a single platform built to reduce costs and increase efficiency. iQ Unify is a feature rich offering that includes auto attendant, conferencing, and unified messaging. Qwest will install, monitor, and maintain the system so that you can concentrate on running your business. With iQ Unify you get a complete communications solution in a simple, affordable package.

YOUR CHALLENGES → QWEST CAPABILITIES → YOUR RESULTS

1 Cutting unnecessary costs

2 Updating technology without increasing capital expense

3 Communicating effectively with your customers

4 Utilizing technology, not managing it

• Combines local, long distance, Internet, template-based firewall and site-to-site VPN into a single converged solution

• Grants access to advanced telephony that integrates easily into your current system
• Provides lease options on equipment units to fit your needs

• Supplies advanced messaging that allows voice and data messages through one easy to manage inbox
• Direct messages and calls wherever your employees are

• Monitor, install, and maintain the Unify platform

• Comprehensive communications from one provider
• Simple billing with bundle discounts

• Advanced communications at reasonable costs
• Optimized equipment to meet your needs

• Easily manage customer messages and responses
• Employees can receive and respond to customer messages on the go or remotely

• Staff time is free to focus on key initiatives
• Access to technology without requiring the staff resources to maintain it

WHY QWEST?

KEY DIFFERENTIATORS

- Complete communications solutions from one provider
- Qwest guarantees one point of contact for 95% of service related inquiries
- Billing and contract options to meet your needs
- Services easily combined for simplicity

PROOF POINTS

- Voice, data, hosting, and managed solutions from one company
- 24/7 service with one point of contact; next day onsite service if a problem cannot be resolved remotely
- One simple bill for a complete suite of communications solutions

Qwest delivers reliable, scalable data and voice networking solutions across one of the largest fiber footprints in the U.S. Qwest serves businesses of all sizes, ranging from small business to 95 percent of Fortune 500 companies, with industry-leading service level agreements and award-recognized customer satisfaction. Availability of Qwest iQ Unify™ varies. Please refer to the following for details: [HTTP://qwest.com/legal/docs/availability.pdf](http://qwest.com/legal/docs/availability.pdf).