



## QWEST DOMESTIC PRIVATE LINE DIVERSITY SERVICE

**At Qwest, we help create new enhancements for the world's leading organizations.**

Qwest® Domestic Private Line Diversity Service is the answer to protecting your business' communications needs from unexpected network or catastrophic failures. The Qwest Diversity Service is an enhancement to Qwest Domestic Private Line Service and Local Access that provides you with an additional level of confidence that your communications traffic will continue to function across the Qwest domestic network in the event of unplanned interruptions.

Now you can request a Qwest-engineered solution to route multiple circuits over separate transmission paths in order to minimize the possibility of unexpected failures. Qwest will engineer a comprehensive solution to meet your needs for maintaining a diverse relationship among Qwest-ordered services. Your business needs to maintain communications continuity. Now your communications traffic will have multiple layers of protection to guard against unforeseen network-affecting events.

Qwest custom solutions include routing your Private Line Services via different originating or terminating Qwest points of presence, or over geographically separate paths that do not share common network elements or via separate fiber optic rings transmitted by individual transmission systems.

Upon your request, Qwest engineers will produce a diversity solution that best meets your requirements. Qwest will identify your Private Line circuits in the Qwest inventory system in order to track and manage the engineered diversity relationship. Qwest-developed system controls and processes help ensure that your circuits are handled with the sensitivity appropriate to their customized nature, so that the integrity of the diverse circuit relationship is maintained.

Qwest will also work to develop a diversity solution on your corresponding local access circuits through a Qwest on-net solution or through coordination with the local access provider(s) if applicable to create an end-to-end service that meets your business needs.

Qwest Domestic Private Line Services are supported with an industry-leading service level agreement that ensures the highest available reliability.

Qwest has experience of providing diversified solutions to customers to help them ensure the continuity of their operations. Customers have come to trust Qwest for providing solutions that secure their data even in the event of extraordinary circumstances and Qwest can do the same for your business' needs.

Qwest Communications Corporation Domestic Private Line service is available to Qwest® business customers in the domestic U.S., subject to availability of facilities. SONET equipment or routers needed to terminate circuits. Installation, expedite, local access and extended wiring charges may apply.