

CenturyLink Internet Protocol Telephony Service

Networkx Service Overview

Convergence technology with minimal capital requirements

CenturyLink's Internet Protocol Telephony Service (IPTeIS) combines the two most-used tools of the business trade, the phone and computer/Internet, to create a single communications platform that delivers the best of both worlds. CenturyLink's IPTeIS gives your Agency an Internet Protocol (IP) application that provides real-time, two-way voice capability in IP over a broadband connection. As an outsourced and fully managed solution, CenturyLink's IPTeIS delivers converged technology that requires minimal capital expense, provides automatic software updates, is highly scalable to accommodate your Agency's growth, and offers easy online administration and trouble ticketing.

Features

CenturyLink's IPTeIS provides an extensive list of features including, but not limited to, the following:

- Personal online dashboard providing voice mail, call logging, find-me/follow-me capabilities, contact manager and easy click-to-call functionality
- Administration portal enabling online user setup, moves, adds and changes (MACs), hunt/pick-up group configuration and online ticketing
- Portal access via Microsoft® Outlook® integration providing unified messaging and integrated e-mail and voice messaging capabilities

Benefits

- **Improved productivity via a rich feature set** - Access Web-based portal/in-office tools from any Internet connection:
 - Distributed employees are on a single communications system
 - Voice mail accessibility via Web-browser/forwarding via e-mail
 - IP-private branch exchange (PBX) features without a large, capital investment
 - Dedicated Internet access from the desktop
 - Consolidated management and control from any Internet connection
 - Improved Agency service by dialing a single number
- **Flexible and scalable** - Changes as your Agency's mission changes with a pay-as-you-go model, versus up-front capital commitment; the platform is managed by CenturyLink, so your agency is always on the latest product release
- **Extensive coverage** - Enables integrated communications across multiple locations
 - National footprint coverage available to meet your Agency's mission's needs
- **Cost savings via multiple avenues:**
 - No PBX or capital investment on premises required
 - Prevents stranded capital investment and takes advantage of rapid technology changes
 - Reduces MAC management costs
 - Feature upgrades are automatic and seamless across the platform
 - Inter-location voice traffic avoids public switched telephone network (PSTN) and long-distance charges (i.e., free on-net calling), with cost-free, four-digit dialing between locations, as if on one network
 - Decreases administrative costs of managing two networks
 - Can result in decreased total cost of ownership (TCO) for network infrastructure acquisition and management

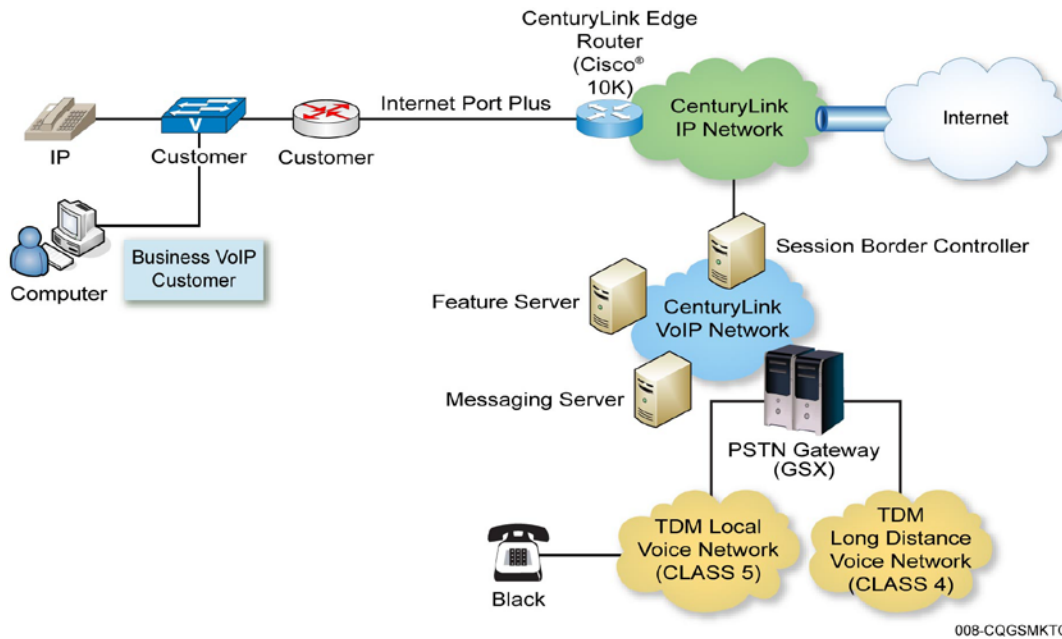
Contact your CenturyLink Representative today!

Visit GSANetworkx.com and click on "Locate your Account Manager".
Or contact the CenturyLink Customer Support Office: 866-GSA-NETWorx
(866-472-6389) Email: federal@CenturyLink.com



How it Works

CenturyLink's IPTelS offers a fully hosted service that replaces the need for the often more cost-prohibitive and less accommodating premises-based phone system model. CenturyLink's IPTelS eliminates the necessity for multiple vendors typically required to provide popular applications like voice mail and integrated messaging.



Why Buy from CenturyLink?

CenturyLink's IPTelS uses the converged technologies of voice, data and the Internet to maximize flexibility and cost savings. CenturyLink is uniquely positioned to offer services that will help your Agency gain better control of its communications for the following reasons:

- CenturyLink enjoys an industry heritage of more than 100 years
- CenturyLink has extensive expertise in local and long-distance voice, data/IP and hosting services
- CenturyLink has years of experience using VoIP in the network to route long-distance traffic
- CenturyLink's national wide area network on its OC-192 MPLS/IP backbone was designed for VoIP
- CenturyLink's robust portfolio services include OneFlex Hosted VoIP, Managed VoIP and Integrated Access
- CenturyLink provides 2.8 billion minutes of use per month of VoIP traffic across the IP network
- 24x7x365 customer support
- CenturyLink provides to your Agency a dedicated account team
- Our proprietary, industry-leading network has the physical infrastructure required to deliver tomorrow's communications services, today

Contact your CenturyLink Representative today!

Visit GSANetwork.com and click on "Locate your Account Manager".
Or contact the CenturyLink Customer Support Office: 866-GSA-NETWorx
(866-472-6389) Email: federal@CenturyLink.com



2011 CenturyLink, Inc. All Rights Reserved. Availability of CenturyLink services varies. Check availability at:

[HTTP://CenturyLink.centurylink.com/legal/docs/availability](http://CenturyLink.centurylink.com/legal/docs/availability).

Not to be distributed or reproduced by anyone other than CenturyLink entities and CenturyLink Channel Alliance members.

Other products available from CenturyLink

In addition to CenturyLink's IPTeIS, CenturyLink has an array of other Services to meet your Agency's telecom needs, including:

- Internet Protocol Service
- Network-Based Internet Protocol Virtual Private Network Services
- Converged Internet Protocol Services
- Voice Over Internet Protocol Transport Services
- Managed Network Services
- Service Enabling Devices
- Managed Tiered Security Services

Contract Vehicle

Network Universal & Enterprise

- An overview of CenturyLink's contract is available on the CenturyLink Network Website at <http://www.gsanetworx.com>

Contact your CenturyLink Representative today!

Visit GSANetworx.com and click on "Locate your Account Manager".
Or contact the CenturyLink Customer Support Office: 866-GSA-NETWorx
(866-472-6389) Email: federal@CenturyLink.com



2011 CenturyLink, Inc. All Rights Reserved. Availability of CenturyLink services varies. Check availability at:

[HTTP://CenturyLink.centurylink.com/legal/docs/availability](http://CenturyLink.centurylink.com/legal/docs/availability).

Not to be distributed or reproduced by anyone other than CenturyLink entities and CenturyLink Channel Alliance members.