

# CenturyLink Converged Internet Protocol Service

## Networkx Service Overview

### Convergence technology that is secure, private and flexible

CenturyLink's Converged IP Services (CIPS) provide your Agency secure converged voice, data, and video communications services using the CenturyLink MPLS/IP network and Voice over Internet Protocol Transport Services (VoIPTS).

CenturyLink's MPLS/IP network is a flexible, scalable and reliable service that allows your Agency to combine its voice, data, and video applications onto a single network. CenturyLink's OC-192 MPLS/IP network provides the ideal environment for Voice over Internet Protocol (VoIP), video and other bandwidth-intensive applications.

CenturyLink's CIPS provide real-time, two-way voice capability in IP over a broadband connection. It combines the two most-used tools of the trade, the phone and computer/Internet, creating a single communications platform that delivers the best of both worlds. As an outsourced and fully managed solution, CenturyLink's CIPS delivers converged technology that requires minimal capital expense, provides automatic software updates, is highly scalable to accommodate your Agency's mission's growth, and offers easy online administration and trouble ticketing.

### Features

CenturyLink's CIPS include a host of valuable features and capabilities, including but limited to the following:

- **CIPSOC-192** IP backbone network
- Supports Layer 1 and multiple Layer 2 access types
- Quality of Service (QoS) functionality
- Comprehensive SLAs
- Any-to-any connectivity
- Personal online dashboard providing voice mail, call logging, find-me/follow-me capabilities, contact manager and easy click-to-call functionality
- Administration portal enabling online user setup, moves, adds and changes, hunt/pick-up group configuration and online ticketing
- Portal access via Microsoft® Outlook® integration providing unified messaging and integrated
- e-mail and voice messaging capabilities

### Benefits

- Converged platform - secure, private and flexible
  - A state-of-the-art global IP backbone—no backbone congestion
  - Robust QoS to prioritize time-sensitive traffic such as VoIP and video streaming
  - Guaranteed performance
  - Ideal for multimedia applications
- Improved productivity via a rich feature set - Access Web-based portal/in-office tools from any Internet connection:
  - Distributed employees are on a “single” communications system
  - Voice mail accessibility via Web-browser/forwarding via e-mail
  - IP-private branch exchange (PBX) features without a large, capital investment
  - Dedicated Internet access from the desktop
  - Consolidated management and control from any Internet connection
  - Improved Agency service by dialing a single number

### Contact your CenturyLink Representative today!

Visit [GSANetworkx.com](http://GSANetworkx.com) and click on “Locate your Account Manager”.  
Or contact the CenturyLink Customer Support Office: 866-GSA-NETWorx  
(866-472-6389) Email: [federal@CenturyLink.com](mailto:federal@CenturyLink.com)



2011 CenturyLink, Inc. All Rights Reserved. Availability of CenturyLink services varies. Check availability at:

[HTTP://CenturyLink.centurylink.com/legal/docs/availability](http://CenturyLink.centurylink.com/legal/docs/availability).

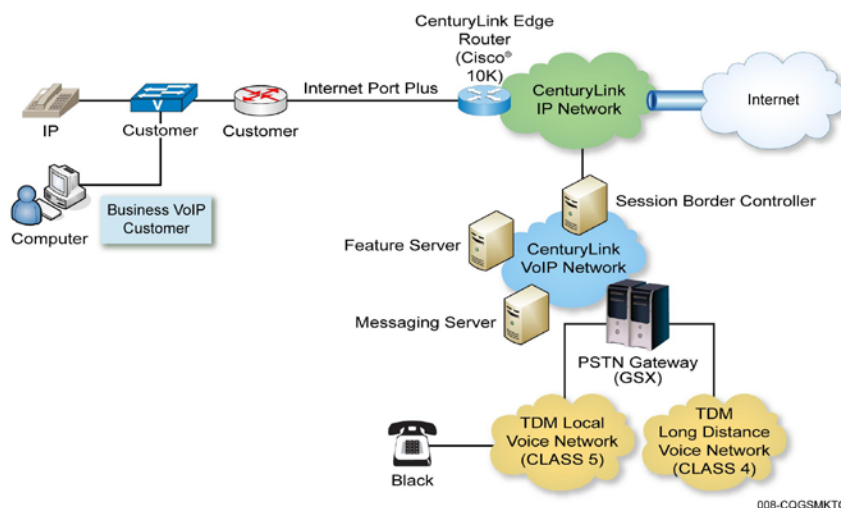
Not to be distributed or reproduced by anyone other than CenturyLink entities and CenturyLink Channel Alliance members.

- Flexible and scalable - Changes as your Agency's mission changes
  - Pay-as-you-go model versus up-front capital commitment
  - Platform is managed by CenturyLink, so your Agency is always on the latest product release.
- Extensive coverage - Enables integrated communications across multiple locations
  - National footprint coverage available to meet your Agency's mission's needs

## How it Works

CenturyLink's CIPS connect your Agency's remote locations using IP/MPLS-based technology to create an enterprise-wide network designed to carry real-time and data applications over a single Agency interface. CenturyLink's Network Operations Centers have full visibility and control of the platform with 24x7x365 management and proactive notification should problems occur.

CenturyLink's CIPS offer a fully-hosted VOIP service that replaces the need for the often more cost-prohibitive and less accommodating premises-based phone system model. It simplifies the process by eliminating the necessity for multiple vendors typically required to provide popular applications like voice mail and integrated messaging.



## Why Buy From CenturyLink?

CenturyLink is uniquely positioned to offer Converged IP Services that will help your Agency gain better control of its communications for the following reasons:

- National wide area network on CenturyLink's OC-192 MPLS/IP backbone, which is designed for VoIP
- National wide area network on CenturyLink's OC-192 MPLS/IP backbone, which is designed for VoIP
- Expertise in local and long-distance voice, data/IP and hosting services
- Years of experience using VoIP in CenturyLink's network to route long-distance traffic
- CenturyLink provides 2.8 billion minutes of use per month of VoIP traffic across the IP network
- CenturyLink provides a reliable, robust and fully-managed service solution, sized and configured to meet your Agency's business needs
- 24x7x365 customer support
- Dedicated CenturyLink Account Team
- CenturyLink's proprietary, industry-leading network has the physical infrastructure required to deliver tomorrow's communications services today

### Contact your CenturyLink Representative today!

Visit [GSANetwork.com](http://GSANetwork.com) and click on "Locate your Account Manager".  
Or contact the CenturyLink Customer Support Office: 866-GSA-NETWorx  
(866-472-6389) Email: [federal@CenturyLink.com](mailto:federal@CenturyLink.com)



## Other products available from CenturyLink

In addition to Converged IP Services, CenturyLink has an array of other Services to meet your Agency's voice, data, and video needs, including:

- Internet Protocol Service
- Network-Based Internet Protocol Virtual Private Network Services
- Internet Protocol Telephony Service
- Voice over Internet Protocol Transport Services
- Managed Network Services
- Premises-Based Internet Protocol Virtual Private Network Services
- Managed Tiered Security Services
- Video Conferencing Services
- Service Enabling Devices

## Contract Vehicle

### Network Universal & Enterprise

- An overview of CenturyLink's contract is available on the CenturyLink Network Website at <http://www.gsannetwork.com>

### Contact your CenturyLink Representative today!

Visit [GSANetwork.com](http://GSANetwork.com) and click on "Locate your Account Manager".  
Or contact the CenturyLink Customer Support Office: 866-GSA-NETWorx  
(866-472-6389) Email: [federal@CenturyLink.com](mailto:federal@CenturyLink.com)



2011 CenturyLink, Inc. All Rights Reserved. Availability of CenturyLink services varies. Check availability at:

[HTTP://CenturyLink.centurylink.com/legal/docs/availability](http://CenturyLink.centurylink.com/legal/docs/availability).

Not to be distributed or reproduced by anyone other than CenturyLink entities and CenturyLink Channel Alliance members.