

Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION ²	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
QWEST HIGH-SPEED INTERNET® SERVICES				
OFFICE PLUS				
Office Plus Connection speeds up to 256Kbps downstream/up to 256Kbps upstream	Month to Month	\$50.00		See below
	1 Yr Commitment	\$45.00	\$100	
	2 Yr Commitment	\$42.50	\$200	
	3 Yr Commitment	\$40.00	\$300	
Office Plus Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	Month to Month	\$62.50		See below
	1 Yr Commitment	\$56.25	\$100	
	2 Yr Commitment	\$53.13	\$200	
	3 Yr Commitment	\$50.00	\$300	
Office Plus Connection speeds up to 7Mbps ³ downstream/up to 896Kbps upstream	Month to Month	\$81.25		See below
	1 Yr Commitment	\$73.13	\$100	
	2 Yr Commitment	\$69.06	\$200	
	3 Yr Commitment	\$65.00	\$300	
Office Plus Connection speeds Up to 7Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$86.25		See below
	1 Yr Commitment	\$77.63	\$100	
	2 Yr Commitment	\$73.31	\$200	
	3 Yr Commitment	\$69.00	\$300	
Office Plus Connection speeds up to 12Mbps ³ downstream/up to 896Kbps upstream	Month to Month	106.25		See below
	1 Yr Commitment	95.63	\$100	
	2 Yr Commitment	90.31	\$200	
	3 Yr Commitment	85.00	\$300	
Office Plus Connection speeds Up to 12Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$111.25		See below
	1 Yr Commitment	\$100.13	\$100	
	2 Yr Commitment	\$94.56	\$200	
	3 Yr Commitment	\$89.00	\$300	
Office Plus Connection speeds up to 20Mbps ³ downstream/up to 896Kbps upstream	Month to Month	137.50		See below
	1 Yr Commitment	123.75	\$100	
	2 Yr Commitment	116.88	\$200	
	3 Yr Commitment	110.00	\$300	
Office Plus Connection Speeds Up to 20Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$142.50		See below
	1 Yr Commitment	\$128.25	\$100	
	2 Yr Commitment	\$121.13	\$200	
	3 Yr Commitment	\$114.00	\$300	

¹Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. Other restrictions may apply. All trademarks are owned by Qwest.

² Connection speeds are based on sync rates. Download and upload speeds may be up to 15% lower due to network requirements and may vary for reasons such as customer location, Web sites accessed, Internet congestion and customer equipment. Speed tiers of 7 Mbps and lower are provided over fiber optics in selected areas only. Customers qualifying for 7 Mbps speed tier will receive maximum speeds ranging from 3 to 7 Mbps.

³ 7, 12, 20 and 40 Mbps speed tiers are available only at select locations. Not all speeds qualify for 5 and 20Mbps upstream. Please contact Qwest for details.

Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION ²	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
Office Plus Connection Speeds Up to 40Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$175.00		See below
	1 Yr Commitment	\$157.50	\$100	
	2 Yr Commitment	\$148.75	\$200	
	3 Yr Commitment	\$140.00	\$300	
Office Plus Connection Speeds Up to 40Mbps ³ downstream/ Up to 20Mbps upstream	Month to Month	\$185.00		See below
	1 Yr Commitment	\$166.50	\$100	
	2 Yr Commitment	\$157.25	\$200	
	3 Yr Commitment	\$148.00	\$300	
Standalone Office Plus (no voice line required) Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	Month to Month	\$67.50		See below
	1 Yr Commitment	\$60.75	\$100	
	2 Yr Commitment	\$57.38	\$200	
	3 Yr Commitment	\$54.00	\$300	
Standalone Office Plus (no voice line required) Connection speeds up to 7Mbps ³ downstream/up to 896Kbps upstream	Month to Month	\$86.25		See below
	1 Yr Commitment	\$77.63	\$100	
	2 Yr Commitment	\$73.31	\$200	
	3 Yr Commitment	\$69.00	\$300	
Standalone Office Plus (no voice line required) Connection speeds Up to 7Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$91.25		See below
	1 Yr Commitment	\$82.13	\$100	
	2 Yr Commitment	\$77.56	\$200	
	3 Yr Commitment	\$73.00	\$300	
Standalone Office Plus (no voice line required) Connection speeds up to 12Mbps ³ downstream/up to 896Kbps upstream	Month to Month	111.25		See below
	1 Yr Commitment	100.13	\$100	
	2 Yr Commitment	94.56	\$200	
	3 Yr Commitment	89.00	\$300	
Standalone office Plus (no voice line required) Connection speeds Up to 12Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$116.25		See below
	1 Yr Commitment	\$104.63	\$100	
	2 Yr Commitment	\$98.81	\$200	
	3 Yr Commitment	\$93.00	\$300	
Standalone Office Plus (no voice line required) Connection speeds up to 20Mbps ³ downstream/up to 896Kbps upstream	Month to Month	142.50		See below
	1 Yr Commitment	128.25	\$100	
	2 Yr Commitment	121.13	\$200	
	3 Yr Commitment	114.00	\$300	
Standalone Office Plus (no voice line required) Connection speeds Up to 20Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$147.50		See below
	1 Yr Commitment	\$132.75	\$100	
	2 Yr Commitment	\$125.38	\$200	
	3 Yr Commitment	\$118.00	\$300	

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Standalone Office Plus (no voice line required) Connection speeds Up to 40Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$180.00		See below
	1 Yr Commitment	\$162.00	\$100	
	2 Yr Commitment	\$153.00	\$200	
	3 Yr Commitment	\$144.00	\$300	
Standalone Office Plus (no voice line required) Connection speeds Up to 40Mbps ³ downstream/ Up to 20Mbps upstream	Month to Month	\$190.00		See below
	1 Yr Commitment	\$171.00	\$100	
	2 Yr Commitment	\$161.50	\$200	
	3 Yr Commitment	\$152.00	\$300	
OFFICE BASIC				
Office Basic Connection speeds up to 256Kbps downstream/ up to 256Kbps upstream	Month to Month	\$38.00		See below
	1 Yr Commitment	\$34.20	\$100	
	2 Yr Commitment	\$32.30	\$200	
	3 Yr Commitment	\$30.40	\$300	
Office Basic Connection speeds up to 1.5Mbps downstream/ up to 896Kbps upstream	Month to Month	\$50.50		See below
	1 Yr Commitment	\$45.45	\$100	
	2 Yr Commitment	\$42.93	\$200	
	3 Yr Commitment	\$40.40	\$300	
Office Basic Connection speeds up to 7Mbps ³ downstream/ up to 896Kbps upstream	Month to Month	\$69.25		See below
	1 Yr Commitment	\$62.33	\$100	
	2 Yr Commitment	\$58.86	\$200	
	3 Yr Commitment	\$55.40	\$300	
Office Basic Connection speeds Up to 7Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$74.25		See below
	1 Yr Commitment	\$66.83	\$100	
	2 Yr Commitment	\$63.11	\$200	
	3 Yr Commitment	\$59.40	\$300	
Office Basic Connection speeds up to 12Mbps ³ downstream/ up to 896Kbps upstream	Month to Month	94.25		See below
	1 Yr Commitment	84.83	\$100	
	2 Yr Commitment	80.11	\$200	
	3 Yr Commitment	75.40	\$300	
Office Basic Connection speeds Up to 12Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$99.25		See below
	1 Yr Commitment	\$89.33	\$100	
	2 Yr Commitment	\$84.36	\$200	
	3 Yr Commitment	\$79.40	\$300	
Office Basic Connection speeds up to 20Mbps ³ downstream/ up to 896Kbps upstream	Month to Month	125.50		See below
	1 Yr Commitment	112.95	\$100	
	2 Yr Commitment	106.68	\$200	
	3 Yr Commitment	100.40	\$300	

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Office Basic Connection speeds Up to 20Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$130.50		See below
	1 Yr Commitment	\$117.45	\$100	
	2 Yr Commitment	\$110.93	\$200	
	3 Yr Commitment	\$104.40	\$300	
Office Basic Connection speeds Up to 40Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$163.00		See below
	1 Yr Commitment	\$146.70	\$100	
	2 Yr Commitment	\$138.55	\$200	
	3 Yr Commitment	\$130.40	\$300	
Office Basic Connection speeds Up to 40Mbps ³ downstream/ Up to 20Mbps upstream	Month to Month	\$173.00		See below
	1 Yr Commitment	\$155.70	\$100	
	2 Yr Commitment	\$147.05	\$200	
	3 Yr Commitment	\$138.40	\$300	
Standalone Office Basic (no voice line required) Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	Month to Month	\$55.50		See below
	1 Yr Commitment	\$49.95	\$100	
	2 Yr Commitment	\$47.18	\$200	
	3 Yr Commitment	\$44.40	\$300	
Standalone Office Basic (no voice line required) Connection speeds up to 7Mbps ³ downstream/up to 896Kbps upstream	Month to Month	\$74.25		See below
	1 Yr Commitment	\$66.83	\$100	
	2 Yr Commitment	\$63.11	\$200	
	3 Yr Commitment	\$59.40	\$300	
Standalone Office Basic (no voice line required) Connection speeds Up to 7Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$79.25		See below
	1 Yr Commitment	\$71.33	\$100	
	2 Yr Commitment	\$67.36	\$200	
	3 Yr Commitment	\$63.40	\$300	
Standalone Office Basic (no voice line required) Connection speeds up to 12Mbps ³ downstream/up to 896Kbps upstream	Month to Month	99.25		See below
	1 Yr Commitment	89.33	\$100	
	2 Yr Commitment	84.36	\$200	
	3 Yr Commitment	79.40	\$300	
Standalone Office Basic (no voice line required) Connection speeds Up to 12Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$104.25		See below
	1 Yr Commitment	\$93.83	\$100	
	2 Yr Commitment	\$88.61	\$200	
	3 Yr Commitment	\$83.40	\$300	
Standalone Office Basic (no voice line required) Connection speeds up to 20Mbps ³ downstream/up to 896Kbps upstream	Month to Month	130.50		See below
	1 Yr Commitment	117.45	\$100	
	2 Yr Commitment	110.93	\$200	
	3 Yr Commitment	104.40	\$300	

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Standalone Office Basic (no voice line required) Connection speeds Up to 20Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$135.50		See below
	1 Yr Commitment	\$121.95	\$100	
	2 Yr Commitment	\$115.18	\$200	
	3 Yr Commitment	\$108.40	\$300	
Standalone Office Basic (no voice line required) Connection speeds Up to 40Mbps ³ downstream/ Up to 5Mbps upstream	Month to Month	\$168.00		See below
	1 Yr Commitment	\$151.20	\$100	
	2 Yr Commitment	\$142.80	\$200	
	3 Yr Commitment	\$134.40	\$300	
Standalone Office Basic (no voice line required) Connection speeds Up to 40Mbps ³ downstream/ Up to 20Mbps upstream	Month to Month	\$178.00		See below
	1 Yr Commitment	\$160.20	\$100	
	2 Yr Commitment	\$151.30	\$200	
	3 Yr Commitment	\$142.40	\$300	

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION ²	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non- Recurring Charge (NRC)
QWEST HIGH-SPEED INTERNET® (Not Including Internet Access or ISP Features)				
Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 256Kbps downstream/up to 256Kbps upstream	Month to Month	\$25.00		See below
	1 Yr Commitment	\$22.50	\$100	
	2 Yr Commitment	\$21.25	\$200	
	3 Yr Commitment	\$20.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 1.5Mbps downstream/up to 896Kbps upstream	Month to Month	\$37.50		See below
	1 Yr Commitment	\$33.75	\$100	
	2 Yr Commitment	\$31.88	\$200	
	3 Yr Commitment	\$30.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 7Mbps ³ downstream/up to 896Kbps upstream	Month to Month	\$56.25		See below
	1 Yr Commitment	\$50.63	\$100	
	2 Yr Commitment	\$47.81	\$200	
	3 Yr Commitment	\$45.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 7Mbps ³ downstream/up to 5Mbps upstream	Month to Month	\$61.25		See below
	1 Yr Commitment	\$55.13	\$100	
	2 Yr Commitment	\$52.06	\$200	
	3 Yr Commitment	\$49.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 12Mbps ³ downstream/up to 896Kbps upstream	Month to Month	\$81.25		See below
	1 Yr Commitment	\$73.13	\$100	
	2 Yr Commitment	\$69.06	\$200	
	3 Yr Commitment	\$65.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 12Mbps ³ downstream/up to 5Mbps upstream	Month to Month	\$86.25		See below
	1 Yr Commitment	\$77.63	\$100	
	2 Yr Commitment	\$73.31	\$200	
	3 Yr Commitment	\$69.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 20Mbps ³ downstream/up to 896Kbps upstream	Month to Month	\$112.50		See below
	1 Yr Commitment	\$101.25	\$100	
	2 Yr Commitment	\$95.63	\$200	
	3 Yr Commitment	\$90.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 20Mbps ³ downstream/up to 5Mbps upstream	Month to Month	\$117.50		See below
	1 Yr Commitment	\$105.75	\$100	
	2 Yr Commitment	\$99.88	\$200	
	3 Yr Commitment	\$94.00	\$300	

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Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 40Mbps ³ downstream/ up to 5Mbps upstream	Month to Month	\$150.00		See below
	1 Yr Commitment	\$135.00	\$100	
	2 Yr Commitment	\$127.50	\$200	
	3 Yr Commitment	\$120.00	\$300	
Qwest High-Speed Internet® not including Internet Access or ISP features. Connection speeds up to 40Mbps ³ downstream/ up to 20Mbps upstream	Month to Month	\$160.00		See below
	1 Yr Commitment	\$144.00	\$100	
	2 Yr Commitment	\$136.00	\$200	
	3 Yr Commitment	\$128.00	\$300	
Qwest High-Speed Internet®– Standalone not including Internet Access or ISP features. (no voice line required) Up to 1.5Mbps downstream/ up to 896Kbps upstream	Month to Month	\$42.50		See below
	1 Yr Commitment	\$38.25	\$100	
	2 Yr Commitment	\$36.13	\$200	
	3 Yr Commitment	\$34.00	\$300	
Qwest High-Speed Internet®– Standalone not including Internet Access or ISP features. (no voice line required) Up to 7Mbps ³ downstream/ up to 896Kbps upstream	Month to Month	\$61.25		See below
	1 Yr Commitment	\$55.13	\$100	
	2 Yr Commitment	\$52.06	\$200	
	3 Yr Commitment	\$49.00	\$300	
Qwest High-Speed Internet®– Standalone not including Internet Access or ISP features. (no voice line required) Up to 7Mbps ³ downstream/ up to 5Mbps upstream	Month to Month	\$66.25		See below
	1 Yr Commitment	\$59.63	\$100	
	2 Yr Commitment	\$56.31	\$200	
	3 Yr Commitment	\$53.00	\$300	
Qwest High-Speed Internet®– Standalone not including Internet Access or ISP features. (no voice line required) Up to 12Mbps ³ downstream/ up to 896Kbps upstream	Month to Month	\$86.25		See below
	1 Yr Commitment	\$77.63	\$100	
	2 Yr Commitment	\$73.31	\$200	
	3 Yr Commitment	\$69.00	\$300	
Qwest High-Speed Internet®– Standalone not including Internet Access or ISP features. (no voice line required) Up to 12Mbps ³ downstream/ up to 5Mbps upstream	Month to Month	\$91.25		See below
	1 Yr Commitment	\$82.13	\$100	
	2 Yr Commitment	\$77.56	\$200	
	3 Yr Commitment	\$73.00	\$300	

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Qwest High-Speed Internet®– Standalone not including Internet Access or ISP features. (no voice line required) Up to 20Mbps ³ downstream/ up to 896Kbps upstream	Month to Month	\$117.50		See below
	1 Yr Commitment	\$105.75	\$100	
	2 Yr Commitment	\$99.88	\$200	
	3 Yr Commitment	\$94.00	\$300	
Qwest High-Speed Internet®– Standalone not including Internet Access or ISP features. (no voice line required) Up to 20Mbps ³ downstream/ up to 5Mbps upstream	Month to Month	\$122.50		See below
	1 Yr Commitment	\$110.25	\$100	
	2 Yr Commitment	\$104.13	\$200	
	3 Yr Commitment	\$98.00	\$300	
Qwest High-Speed Internet®– Standalone not including Internet Access or ISP features. (no voice line required) Up to 40Mbps ³ downstream/ up to 5Mbps upstream	Month to Month	\$155.00		See below
	1 Yr Commitment	\$139.50	\$100	
	2 Yr Commitment	\$131.75	\$200	
	3 Yr Commitment	\$124.00	\$300	
Qwest High-Speed Internet®– Standalone not including Internet Access or ISP features. (no voice line required) Up to 40Mbps ³ downstream/ up to 20Mbps upstream	Month to Month	\$165.00		See below
	1 Yr Commitment	\$148.50	\$100	
	2 Yr Commitment	\$140.25	\$200	
	3 Yr Commitment	\$132.00	\$300	

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WEB HOSTING PACKAGES (available only with Office Plus) (all packages include Qwest Office E-mail)		
Standard Web Hosting	N/A (included in Office Plus package)	N/A (included in Office Plus package)
Business Web Hosting	\$9.99	N/A
Business Pro Web Hosting	\$19.99	N/A
E-Commerce Pro Web Hosting	\$29.99	N/A
QWEST WEB DESIGN SERVICES		
Business Web Design Service (available with all Qwest Web hosting packages)	\$59.99	\$599.00
Business Pro Web Design Service (available with Qwest Business Pro or E-Commerce Pro Web hosting packages)	\$69.99	\$699.00
E-Commerce Design Service (available only with E-Commerce Pro Web hosting package)	\$99.99	\$799.00
Additional Web Pages (available with all Qwest Web design packages) (The \$100.00 NRC for an additional page includes no more than one hour of designer time. Any further customizations or time needed to create an additional page will incur an additional fee, to be quoted by Qwest.)	N/A	\$100.00/page
Additional Products – added to shopping cart (available only with E-Commerce Pro Web hosting package)	N/A	\$15.00/product
Web Site Maintenance (available with all Qwest Web design packages) (after 1 hour/month maintenance included in each package)	\$75.00/hour	N/A

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
E-MAIL AND E-MAIL OPTIONAL FEATURES		
Qwest Office E-mail – YourCompanyEmail, E-mail only plan – 10 vanity e-mail boxes	\$3.99	N/A
Clean Mail Plus	\$24.95 Annual recurring charge	N/A
GigaMail Standard – Allows up to 500 Mb email attachments	\$2.95 per e-mail box	\$9.95
GigaMail Advanced – Allows up to 1Gb email attachments	\$4.95 per e-mail box	\$9.95
Additional POP3/SMTP	\$1.00	N/A
Additional E-mail Disk Storage – 25 Mb additional e-mail storage	\$2.00 per block of 25MB	N/A
Microsoft® Exchange – mailbox	\$8.95 per mailbox ⁴	N/A
FAX OVER E-MAIL⁵ (available with any Web Hosting Plan)		
FAX over E-Mail – 20 outgoing pages per month (incoming not included)	Included in Office Plus upon Customer Activation	N/A
Bundled FAX over E-mail Plan – Basic (200 pages per month - incoming and outgoing)	\$9.95	N/A
Bundled FAX over E-mail Plan - Business (400 pages per month – incoming and outgoing)	\$16.95	N/A
Bundled FAX over E-mail Plan - Corporate (800 pages per month – incoming and outgoing)	\$29.95	N/A
Additional FAX Over E-Mail number ⁶ – All Plans	\$7.95/number	N/A
Cost per Page over Plan Allotment	\$0.10/page	N/A

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⁴ Office Plus customers will receive the first 2 Microsoft Exchange mailboxes at no additional charge.

⁶Fax over E-mail feature, with up to 20 outgoing Fax pages per month (including cover page(s) if used) is included with Office Plus. Office Plus customers may select upgraded Fax over E-mail plans for additional charges, shown above. Customer must activate the Fax over E-mail feature via SiteControl in order to use it. Confirmation that the Fax was processed can be sent to the Office Plus account administrator or user. Confirmation pages are not included in the monthly page total. The number of Faxes can be monitored in SiteControl. A maximum of 3 users per Office Plus account can use the Fax over E-mail feature. Users are identified by the Office Plus account administrator via SiteControl. Faxes are stored for 4 months.

⁶ An additional Fax over E-mail number provides you with an additional "phone number" over which you can receive Fax over E-mail faxes. The number assigned to you for that purpose can only be used for Fax over E-mail Service, and is not enabled for other services, such as voice service. Fax over E-mail numbers are designed to point to your IP e-mail address, so faxes sent to that number appear in your e-mail inbox.

Qwest High-Speed Internet® Business Pricing¹

CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
QWEST OFFICE BACKUP (for Qwest Office E-mail and Qwest Web Hosting Packages)		
Single User (1Gb) - On-line backup of up to 1Gb of data and files for a single user	Included in Office Plus upon Customer Activation	N/A
Single User (10Gb) - On-line backup of up to 10Gb of data and files for a single user	\$29.95	N/A
Multi User (10Gb) - On-line backup of up to 10Gb of data and files for multiple users. Multi-User means up to 150 people can share a single account. A customer administrator allots the amount of disk space available to each User.	\$44.95	N/A
Multi User (80Gb) - On-line backup of up to 80Gb of data and files for multiple users. Multi-User means up to 150 people can share a single account. A customer administrator allots the amount of disk space available to each User.	\$284.95	N/A
WEB HOSTING OPTIONAL FEATURES		
Additional Web Disk Space in blocks of 20Mb	\$5.00 per block	N/A
Extra Data Transfer – 1Gb extra data transfer	N/A	\$25.00
ColdFusion	\$10.00	\$10.00
Sharepoint	\$19.95	N/A
Sharepoint Additional Users in blocks of 10	\$5.00	N/A
Sharepoint Additional Disk Space – 350 Mb	\$12.95	N/A
Dedicated IP Address	\$1.00	N/A
Additional MailMan Mailing List	\$5.00	N/A
Additional Subscribers Per Mailing List – Increase to mailing list of 1000 additional subscribers	\$5.00	N/A
Urchin (including Referrer Log) Advanced Web Statistics	\$5.00	N/A
Site Chat – Java-based Web Site Chat Utility	\$7.00	N/A
Search Engine Starter Web Site Promotion Application	\$49.00 per domain	N/A
Search Engine Power Pack Advanced Web Site Promotion Application	\$99.00 per domain	N/A
MySQL (Linux) (50 Mb)	\$9.95	N/A
MySQL Disk Additional Storage (Linux) (50 Mb)	\$9.95	N/A

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
Additional Shell Account	\$2.00	N/A
Additional FTP Account	\$1.50	N/A
PHP (CGI based)	\$4.95	\$29.95
Custom DLL Installation (Windows)	N/A	\$9.95
MySQL (Windows) (50 Mb)	\$18.00	N/A
MySQL Disk Additional Storage (Windows) (50 Mb)	\$18.00	N/A
MS Access DSN	\$3.00	N/A
MS SQL Server DSN	\$20.00	N/A
Helix RealAudio/Video (Linux)	\$15.00	N/A
Windows Media (Windows)	\$15.95	N/A
GeoTrust Quick SSL Certificate	\$139.00 Annual recurring charge	\$50.00
GeoTrust Quick SSL Premium Certificate	\$169.00 Annual recurring charge	\$50.00
GeoTrust SSL TrueBiz ID	\$219.00 Annual recurring charge	\$50.00
Subdirectory Domain	\$1.00 each	N/A
Domain Alias	\$10.00 each	N/A
Subdirectory FTP	\$4.95 each	N/A
BizBlog (upgrade to SiteBlog)	\$4.95 (\$49.95 annual charge)	N/A
Additional Disk Files	\$10.00 each	N/A
Podcasting Upgrade (Storage 750Mb, Traffic 50Mb)	\$5.95 (\$59.95 annual charge)	N/A

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
Podcasting Upgrade (Storage 1500Mb, Traffic 100Gb)	\$8.95 (\$89.95 annual charge)	N/A
Whois Protector	\$8.95 annual charge per domain	N/A
Miva Merchant	\$15.00 per domain	N/A
Cart32	\$15.00 per domain	N/A
SiteBuilder Plus (upgrade to SiteBuilder)	\$9.95 per domain	N/A
SiteBuilder Premier (upgrade to SiteBuilder)	\$14.95 per domain	N/A
WEB HOSTING ADDITIONAL CHARGES		
Annual Domain Name Registration - Charge for Qwest to automatically register customer's domain name (occurs each year during contract term)	Annual recurring charge varies depending on the type of domain name. Rates are subject to change without notice. Please check annually with your Qwest contact for specific pricing applicable to your package.	N/A
Domain Name Reinstatement - Charge for Qwest to reinstate an expired domain name that is in redemption status	N/A	\$100.00

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY	Description	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
EQUIPMENT			
Standard Modem	Standard DSL modem + 1 wall mount and 3 inline filters.	\$5.00 Rental (Optional)	\$59.99 (Optional)
Premium Networking Modem	Premium Networking DSL modem + 4 inline filters	\$8.00 Rental (Optional)	\$129.99 (Optional)
Additional micro filters	Package of 1 Wall Mount + 3 Inline Filters	N/A	\$9.99 for each package
High-Speed Internet 2 Line Filter	High-Speed Internet 2 Line Filter	N/A	\$6.99
Wireless Laptop Card	Card adaptor for laptop computers	N/A	\$45.00
Wireless USB Adaptor	USB adaptor for desktop computers	N/A	\$45.00
Wireless Module	Module for M1000 standard modem	N/A	\$19.99
INSTALLATION			
Professional Networking Installation	Qwest certified technician performed installation for up to 8 PCs. Wired connections to the modem must be in the same room and within 50 feet.	N/A	\$249.99
Standard Tech Install	Qwest certified technician performed installation for single PC.	N/A	\$149.99
Self Install	Customer performed installation	N/A	No Charge
OPTIONAL FEATURES			
Additional E-mail Boxes	Available only with Internet Prime /Office Plus	\$3.95 per box	\$10.00 per box
Customized (Vanity) E-mail boxes	Available only with Internet Prime /Office Plus	\$3.95 per box	\$10.00 per box
Static IP	1 (for modem only)	\$5.95	\$25.00
Static IP	8 (5 usable)	\$14.95	\$50.00
Static IP	16 (13 usable)	\$29.95	\$75.00
Static IP	32 (29 usable)	\$59.95	\$150.00
Static IP	64 (61 usable)	\$119.95	\$250.00

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY	Description	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC)
OTHER CHARGES			
Activation	Initial high-speed Internet service set up charge.	N/A	\$99.00
Shipping and Handling: Premium Networking Modem	Charge for shipping advanced networking modem and installation kit to customer.	N/A	\$14.99
Shipping and Handling: Standard Modem	Charge for shipping standard modem and installation kit to customer.	N/A	\$9.99
Shipping and Handling: Wireless PC Adaptor	Charge for shipping wireless PC adaptor to customer.	N/A	\$4.99
Speed/Destination Channel Charge	Charge for changing speed or ISP provider.	N/A	\$9.99
Qwest High-Speed Internet® Data-Backer®	On site trouble shooting and repair without incurring trip and maintenance charges.	\$5.00 or \$3.00 with Line-Backer/Unistar	N/A
Maintenance of Service	Charge for Qwest trouble shooting if the trouble is not found in Qwest facilities or Qwest equipment or is found in customer equipment/systems.	N/A	\$100.00 per technician
Time and materials	Maintenance, repair, trouble isolation, and support services	N/A	Charges may be per technician, may vary depending on when services are performed (e.g., time of day and weekday, holiday or weekend), and may include a minimum charge regardless of the actual number of hours worked.
Restoral Charge	If Qwest places your account in "temp deny" status (i.e., your High-Speed Internet Service is temporarily suspended for non-payment), Qwest may charge you a restoral charge in addition to any accrued but unpaid charges you owe before re-activating your High-Speed Internet Service. Note: This fee is in addition to any Domain Name Reinstatement fee that may apply for reinstatement of an expired domain name.	N/A	\$25.00

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
QWEST HIGH-SPEED INTERNET® GRANDFATHERED SERVICES				
The following Services are available only to grandfathered customers. If you have a grandfathered Qwest High-Speed Internet Service, and request a change to your Service, you will be required to move from the grandfathered Service to a currently available Qwest High-Speed Internet product.				
Carrierless Amplitude/Phase Modulation (CAP) Grandfathered Services				
CAP Qwest DSL Select 256 up to 640 kbps downstream, 272 kbps upstream	Month to Month	\$15.00 Charge is per session connection	N/A	\$69.00
	1 Yr Commitment	\$15.00 Charge is per session connection	N/A	\$69.00
	3 Yr Commitment	\$19.95 Charge is per session connection	N/A	\$69.00
	5 Yr Commitment	\$19.95 Charge is per session connection	N/A	\$69.00
CAP Qwest DSL 640k (dedicated connection) 256 up to 640 kbps downstream, 272 kbps upstream	Month to Month	\$28.00	N/A	\$69.00
	1 Yr Commitment	\$28.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
CAP Qwest DSL Pro Deluxe (dedicated connection) 256 up to 640 kbps downstream, 272 kbps upstream	Month to Month	\$55.00	N/A	\$69.00
	1 Yr Commitment	\$55.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
CAP Qwest DSL Pro 640kbps (dedicated connection) 640 kbps downstream, 544 kbps upstream	Month to Month	\$66.00	N/A	\$69.00
	1 Yr Commitment	\$64.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$62.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$60.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
CAP Qwest DSL Pro 960kbps (dedicated connection) 960 kbps downstream, 816 kbps upstream	Month to Month	\$77.00	N/A	\$69.00
	1 Yr Commitment	\$74.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$71.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$68.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
CAP Qwest DSL Pro 1.2Mbps (dedicated connection) 1.280 Mbps downstream, 1088 kbps upstream	Month to Month	\$88.00	N/A	\$69.00
	1 Yr Commitment	\$84.00	100% MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$80.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$76.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
CAP Qwest DSL Pro 4 Mbps (dedicated connection) 4.480 Mbps downstream, 1088 kbps upstream	Month to Month	\$165.00	N/A	\$69.00
	1 Yr Commitment	\$160.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$155.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$150.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
CAP Qwest DSL Pro 7 Mbps (dedicated connection) 7.168 Mbps downstream, 1088 kbps upstream	Month to Month	\$275.00	N/A	\$69.00
	1 Yr Commitment	\$269.00	100% of MRC X # months remaining in Term	\$69.00
	3 Yr Commitment	\$263.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00
	5 Yr Commitment	\$257.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$69.00

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
Discrete Multitone (DMT) Grandfathered Services				
DMT DSL 640k (dedicated connection) 256 up to 640 kbps downstream, 128 up to 256 kbps upstream	Month to Month	\$28.00	N/A	\$99.00
	1 Yr Commitment	\$28.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$29.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
DMT Qwest DSL Pro Deluxe (dedicated connection) 256 up to 640 kbps downstream, 128 up to 256 kbps upstream	Month to Month	\$55.00	N/A	\$99.00
	1 Yr Commitment	\$55.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$55.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
DMT Qwest DSL Pro 640kbps (dedicated connection) 640 kbps downstream, 128 up to 640 kbps upstream	Month to Month	\$66.00	N/A	\$99.00
	1 Yr Commitment	\$64.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$62.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$60.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
DMT Qwest DSL Pro 1 Mbps (dedicated connection) 1.024 Mbps downstream, 128 kbps up to 1.024 Mbps upstream	Month to Month	\$88.00	N/A	\$99.00
	1 Yr Commitment	\$84.00	100% of X # months remaining in Term	\$99.00
	3 Yr Commitment	\$80.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$76.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
DMT Qwest DSL Pro 4 Mbps (dedicated connection) 4.0 Mbps downstream, 128 kbps up to 1.024 Mbps upstream	Month to Month	\$165.00	N/A	\$99.00
	1 Yr Commitment	\$160.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$155.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$150.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
DMT Qwest DSL Pro 7 Mbps (dedicated connection) 7.0 Mbps downstream, 128 kbps up to 1.024 Mbps upstream	Month to Month	\$275.00	N/A	\$99.00
	1 Yr Commitment	\$269.00	100% of MRC X # months remaining in Term	\$99.00
	3 Yr Commitment	\$263.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00
	5 Yr Commitment	\$257.00	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$99.00

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Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
IDSL Grandfathered Service				
IDSL 128k to 144k (data only dedicated connection)	Month to Month	\$69.95	N/A	\$250.00
	1 Yr Commitment	\$69.95	100% of MRC X # months remaining in Term	\$250.00
	3 Yr Commitment	\$65.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$250.00
	5 Yr Commitment	\$59.95	100% of MRC X # months remaining in 1 st 12 months of Term + 40% of MRC X # months remaining in Term after 1 st 12 months	\$250.00
ISP Grandfathered Services				
Internet Prime	Month to Month	\$24.99	N/A	N/A

¹Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. Other restrictions may apply. All trademarks are owned by Qwest.

Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
Qwest Office Backup Grandfathered Service Plans⁷ (for Qwest Office E-mail and Qwest Web Hosting Packages)				
Single User (2Gb) - On-line backup of up to 2Gb of data and files for a single user	Month to Month	\$8.95	N/A	N/A
Single User (5Gb) - On-line backup of up to 5Gb of data and files for a single user	Month to Month	\$17.95	N/A	N/A
Multi User ⁸ (5Gb) - On-line backup of up to 5Gb of data and files for multiple users	Month to Month	\$22.95	N/A	N/A
Multi User ⁸ (20Gb) - On-line backup of up to 20Gb of data and files for multiple users	Month to Month	\$84.95	N/A	N/A
Multi User ⁸ (30Gb) - On-line backup of up to 30Gb of data and files for multiple users	Month to Month	\$119.95	N/A	N/A
Multi User ⁸ (40Gb) - On-line backup of up to 40Gb of data and files for multiple users	Month to Month	\$154.95	N/A	N/A
Multi User ⁸ (120Gb) - On-line backup of up to 120Gb of data and files for multiple users	Month to Month	\$399.95	N/A	N/A
Multi User ⁸ (160Gb) - On-line backup of up to 160Gb of data and files for multiple users	Month to Month	\$499.95	N/A	N/A
Multi User ⁸ (200Gb) - On-line backup of up to 200Gb of data and files for multiple users	Month to Month	\$575.95	N/A	N/A

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⁷ The Qwest Office Backup Plans listed in the grandfathered services section above were grandfathered effective April 1, 2009, and are only available to customers who ordered those plans prior to that date.

⁸ Multi-User means up to 150 people can share a single account. A customer administrator allots the amount of disk space available to each User.

Qwest High-Speed Internet® Business Pricing¹

CATEGORY and DESCRIPTION	TERM	Monthly Recurring Charge (MRC)	Early Termination Charge	Non-Recurring Charge (NRC)
Other Grandfathered Services and Equipment				
Qwest® Office Network Backer® ⁹ Support for connectivity, network security settings, and simple file and print sharing on wireless networks created with Qwest-provided networking equipment and related high-speed Internet application software.	Month to Month	\$14.99	N/A	N/A
Advanced Networking Modem ¹⁰ - DSL modem + 1 wall mount and 3 inline filters	N/A	\$8.00 Rental (Optional)	Rental equipment must be returned to Qwest at termination. Please see the Qwest High-Speed Internet Subscriber Agreement for details.	\$149.99 (Optional)
Dial-Up Charge for Usage above Monthly Allotment This charge applies when remote dial-up exceeds the allotment, and when additional User IDs are used as dial-up connections. ¹¹	N/A	\$1.50 Charge is per hour for every hour or portion thereof in excess of the monthly allotment	N/A	N/A

¹Standard pricing. Promotional offers (including bundle pricing) may be available; ask for details. Prices/package components subject to change. Other charges may apply and will be disclosed to you prior to being incurred. Rates do not include taxes, surcharges, and other fees. Service not available in all areas. Actual speeds vary depending on a variety of factors. Qwest does not support all operating systems. Qwest reserves the right to discontinue support for any operating system, its features and/or functionality at any time and for any reason without notice to you, including, but not limited to, operating systems the manufacturer no longer supports. Other restrictions may apply. All trademarks are owned by Qwest.

⁹Qwest® Office Network Backer® Service was grandfathered effective August 21, 2008, and is only available to customers who ordered Office Network Backer prior to that date.

¹⁰Advanced Networking Modem was grandfathered 2/24/08, and is no longer available for new installations.

¹¹Dial Up service was grandfathered 11/6/08, and is only available to customers who ordered Qwest.net dial up or Qwest High-Speed Internet® Service prior to that date.