

DIALING GUIDE

Please verify access numbers before traveling by calling Customer Service at 1 877-375-4448 (within the U.S.) or visit www.qwest.com/dialing_guide.

Qwest® worldcard® domestic service is available from the United States, Canada, the US Territories (including American Samoa, Guam, Commonwealth of the Northern Mariana Islands, Puerto Rico and U.S. Virgin Islands) and is available to call to US, Canada and US Territories. Qwest® worldcard® international service originates from many international locations which terminate calls to the U.S. Calls originating in the U.S. and Canada can terminate to over 200 international destinations (both landline and mobile).

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DIALING TIPS

- To place additional calls, don't hang up; PRESS and HOLD **#** for two seconds.
- If the phone you are using does not allow the **#** key to be held down for two seconds, press **#** several times in rapid succession. LISTEN for the voice prompt and DIAL the next telephone number.
- If at any time you make a mistake in dialing, PRESS ***** to return to the previous step.
- To speak to an operator, DIAL the toll-free number on your Dialing Guide, enter the security access code **647** when required then either PRESS **0** or HOLD for an operator.
- To use speed dial, ENTER card number + PIN, then DIAL **1** + **#** and follow the voice prompts.
- Any additional toll charges levied by the local telephone company are the responsibility of the caller.

INTERNATIONAL ORIENTATION DIALING INSTRUCTIONS

PREFERRED ACCESS

To place calls from a touch tone phone outside the U.S. and Canada:

- DIAL the toll-free access number for the country you are in.
LISTEN for the voice prompt.
- DIAL the 10-digit card number + PIN.
LISTEN for voice prompt.
- To place a call to a U.S. destination:
DIAL area code + telephone number.

To call between or within international countries:

DIAL **011** + country code + city code + telephone number

INTERNATIONAL ORIENTATION DIALING INSTRUCTIONS

SECONDARY ACCESS

To place calls from a touch tone phone outside the U.S. and Canada:

- DIAL the toll-free access number for the country you are in.
LISTEN for the voice prompt.
- DIAL the SECONDARY ACCESS CODE 647 when required.
LISTEN for voice prompt.
- DIAL the 10-digit card number + PIN.
LISTEN for voice prompt.
- To place a call to a domestic U.S. destination:
DIAL area code + telephone number.

To call between or within international countries:

DIAL **011** + country code + city code + telephone number

DOMESTIC DIALING INSTRUCTIONS

To place calls from a touch tone phone within the United States U.S. Territories of American Samoa, Guam, Puerto Rico, U.S. Virgin Islands, and Commonwealth of Northern Mariana Islands) and Canada:

- DIAL the toll-free access number on the worldcard®.
LISTEN for the voice prompt.
- DIAL the 10-digit card number + PIN.
LISTEN for voice prompt.
- To place a call to a domestic U.S. destination:
DIAL area code + telephone number

To place an international call:

DIAL **011** + country code + city code + telephone number

GENERAL PRECAUTIONS TO BE AWARE OF WHEN TRAVELING

- International calling may not be permitted from all over the country.
- Countries may limit calling to the United States only.
- Public phones may require a coin deposit to provide a dial tone and may not return the coin after the call.
- A ten second delay can be experienced when calling.
- Local phone companies within each country control call quality.
- Countries may block access from payphones.
- Hotels or private local companies may apply a surcharge or block access numbers.
- International customer service, while in country (not available from all countries), dial the International Access Code + 800-6246-2462.

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Originating Country (Notes)	Notes	Preferred Access Number	Secondary Access Number	International Access Code	Country Code	Originating Country	Notes	Preferred Access Number	Secondary Access Number	International Access Code	Country Code
American Samoa		1-800-860-4444			684	Malta			800-90-112		356
Antigua (Barbuda)	3		1-800-534-2200		1+268	Martinique	1		0-800-99-2016		1+596
Argentina (North)	1,3		0-800-888-0872	00	54	Mauritius Island			0-112		230
Australia	1,5	1-800-504-760	1-800-881-152	0011	61	Mexico	1,6	001-800-514-5546	01-800-234-9990		52
Austria	1,5	0-800-281-173	0-800-200-244	00	43	Monaco	1	800-93-161	800-90-141		377
Bahamas	3	1-800-389-0143			1+242	Netherlands	1,4,5	0-800-022-0558	0-800-024-9991	00	31
Bahrain	6	8000-0302			973	New Zealand	1,4,5	0-800-4460-45	000-917	00	64
Barbados	6	1-800-534-0219			1+246	Nicaragua			1-8000-551		505
Belarus (Vitebsk, Grodno, Brest, Minsk, Moghilev, Gomel)	3		8&800-114	810	375	Northern Marianas	1	1-800-860-4444			670
Belgium	1,5	0-800-7-4380	0-800-7-0011	00	32	Norway	1,5	800-12-184	800-19-114	00	47
Bermuda	3	1-800-623-0258	1-800-623-0909		1+441	Panama	1	00-800-226-0887	00-800-226-2320		50
Bolivia	1		800-10-0103		591	Peru			0-800-5-0285		51
Brazil		0-800-891-6881			55	Philippines (Philicom Phones)	1		10-26-24	00	63
Brunei			800-013		673	Philippines (Globe, ICC, ISLACOM)	1		105-0219	00	63
Bulgaria	4		00-800-1300	00	359	Philippines (PLDT Phones)	1	1-800-1110-0104		00	63
Canada	1	1-800-860-4444		011	1	Poland	6	00-800-111-4215	0&0-800-111-8111		48
Chile		188-800-532-925	800-360-390		56	Portugal	1,4,5		800-800-118	00	351
China (North)	1,3	10-800-714-0007	10-800-714-1026	00	86	Puerto Rico	6	1-800-860-4444			1+787
China (South)	1,3	10-800-140-0007	108-180	00	86	Reunion Island (France)	1		0-800-99-2016		262
Columbia	1,5	01-800-919-4818	01-800-919-8157	005 or 00	57	Romania	3		021-800-5030		40
Columbia	1	01-800-518-0134	01-800-518-0160	005 or 00	57	Russia	1,3		8&10-800-130-1012		7
Croatia	1,4		0-800-22-0116		385	Scotland (UK)	1	0-800-731-4117	0-800-914-1346		44
Cyprus	6		800-9-0014	00	357	Senegal			800-10-30-80		221
Czech Republic	1,6		800-001-118	00	420	Singapore	4	800-101-1149	800-010-0941	001	65
Denmark	1,3,5	8-088-0822	800-1-5532	00	45	South Africa	6	0-800-99-4905	0-800-99-4831	09 or 00	27
Dominica		1-800-201-5463			1+767	Spain	1,5	900-99-1504	900-99-0016	00	34
Dominican Republic	6	1-888-751-4218	1-888-751-4144		1+809	Sri Lanka (Colombo City)			451-456		94
Egypt (Cairo Only)			364-0083		20	Sri Lanka (Outside Colombo)			01-451-456		94
Egypt (outside Cairo)			02-364-0083		20	St. Pierre & Miquelon	1,4		0-800-99-2016		508
El Salvador	1		800-1516		503	St. Kitts, St. Nevis			1-800-744-9120		1+869
Fiji		00-800-7042	004-890-1007		679	Sweden	1,5	020-021-4523	020-79-9017	00	46
Finland	1,4,5	0-800-11-5512	0-800-11-0016	990	358	Switzerland	1,4,5	0800-83-7648	0800-89-5273	00	41
France	1,3,5,6	0-800-91-0169	0-800-99-2016	00	33	Syria			0-814		963
French Guiana	1		0-800-99-2016		594	Taiwan			00-801-126-264	00	886
Germany	1,5	0-800-182-7588	0-800-086-0340	00	49	Thailand	4	001-800-156-201-7339		001	66
Greece	1,3	00-800-10600-201-4854	00-800-1821		30	Trinidad & Tobago		1-800-201-5478			1+868
Guadeloupe	1		0-800-99-2016		590	Ukraine	1		8-100-180		380
Guam		1-800-860-4444			671	United Kingdom	1,5,6	0-800-731-4117	0-800-914-1346	00	44
Hong Kong	1,5,6	800-96-4910	800-93-0202	001	852	United States	6	1-800-860-4444			1
Hungary	1,5	06-800-133-73	06-800-012-13	00	36	U.S. Virgin Islands	6	1-800-860-4444			1+340
Iceland	6	800-8213	800-8254	00	354	U.S. Territories (American Samoa, Guam, Northern Marianas, Puerto Rico and US Virgin Islands)		1-800-860-4444			1
India	1		000-168		91	Uruguay	1,6	0004-019-0001			598
Indonesia			008-801-12		62	Vatican City	1	800-872-303	800-172-216	00	39
Ireland	1,5,6	1-800-550-632	1-800-550-146	00	353	Venezuela	3,6	0800-100-4059	0800-100-1103		58
Israel	1,3,5	1-80-946-0086	1-80-949-4108	00 or 014	972						
Italy	1	800-872-303	800-172-216	00	39						
Italy	1,5		800-873-140	00	39						
Japan (Telecom)	5,6	0053-116-2165	0044-2215-2104	010	81						
Japan (KDDI)	1,5,6		0053-100-1400	010	81						
Kenya			0-800-22-0115		254						
Korea-South (Dacom)	1,5,6	003-0814-0100	003-0917	001, 002, or 008	82						
Korea-South (KT)	1,5,6	003-0814-0100	00722-011	001, 002, or 008	82						
Latvia	1,6	800-0313	800-3333		371						
Lithuania			8-800-9-00-00		370						
Luxemburg	1,5	800-2-3112	800-2-0117	00	352						
Macedonia	1		00-800-4275		389						
Malaysia	5	1-800-8086-46	1-800-8000-14	00	60						

NOTES/RESTRICTIONS DESCRIPTIONS;

- 1 These countries allow you to place calls to the United States, other countries or within the same country.
 - 2 These countries allow calling back to the United States only.
 - 3 International calling may not be permitted from all over the country.
 - 4 Countries may block access from pay phones
 - 5 Dial international Access Code + 800-6246-2462 for customer service while in country.
 - 6 Card may be used from international mobile networks.
Airtime may be billed by mobile provider.
- & A (&) within an access number means to wait for a second dial tone before dialing the rest of the number.
> Any hotel may apply a surcharge or block access numbers.

