

# Qwest CPE Solutions ProMET Services

## Reduce risk and diminish stress

You can trust Qwest® ProMET™ to implement a major network upgrade, reduce the financial risk of deploying new technologies and manage your dynamic network infrastructure. ProMET can provide whatever level of support and management you choose—anything from simple branch office network implementations to full outsourcing. Qwest ProMET provides the experience and expertise to reduce risk and diminish your stress level.

## Description

Qwest ProMET is a portfolio of the design, assessment, implementation and maintenance services needed to deploy and manage a dynamic network infrastructure. Qwest ProMET can help attain the security, reliability and performance requirements you desire.

Recognizing it takes reliable partnerships to be successful in a dynamic business environment, Qwest has developed an extensive manufacturer reseller portfolio via a national network of certified providers. Qwest ProMET leverages alliances with industry-leading manufacturers such as ADTRAN®, Ciena®, Cisco®, Juniper® Networks and Nortel® to ensure the experience needed to meet the most challenging technical issues.

## Features

Implementation features:

- Design engineering and consulting
- Qwest Voice over Internet Protocol (VoIP) Readiness Assessment
- Multi-manufacturer implementation capabilities
- Qwest national network of certified providers

Maintenance features:

- 24/7 access to Qwest customer service centers
- Six service levels available, ranging from premium on-site coverage (i.e., 24/7 with four-hour response time) to next business day remote coverage
- Multi-manufacturer coverage
- Qwest ProMET linkage to Cisco SMARTnet®
- Fast access to Cisco Certified Internetwork Expert (CCIE) certified engineers
- Registration to Cisco Connection Online

## Benefits

- Reduction of risk associated with new technology
- Multi-manufacturer installation and maintenance
- Highly skilled technicians and engineers
- Professional implementation services
- Cost-competitive pricing
- Flexible billing options

## Why buy from Qwest?

- Employing a total-solution approach, ProMET services include both implementation and maintenance features.
- Competitive service level agreements (SLAs) put the right people and equipment at your site in minimum time, allowing maximum uptime.
- Qwest's experience—Qwest is committed to the Spirit of Service® and you'll see it reflected in the experienced engineers, technicians and customer service representatives who deliver

ProMET services. Our ProMET service offerings are the very best in our service portfolio and we back that statement with competitive service level agreements.

- The choice is Qwest—Rest assured, Qwest ProMET services will help your company meet its objectives, while reducing costs, cycle time and, most importantly, risk.

**Other products available from Qwest**

In addition to Qwest ProMET Services, Qwest has an array of products to meet your needs including:

- Qwest CPE Solutions for Enterprise Networking
- Qwest CPE Solutions for IP Telephony
- Qwest® Managed Services
- OneFlex® Hosted VoIP
- OneFlex® Managed IPT
- Qwest Web Contact Center® (QWCC®)

Qwest® ProMET™ services are available to business customers throughout the United States. Refer to Qwest® Select Advantage™ for specific terms and conditions including Qwest® ProMET™ service level agreements. Prices vary depending on CPE Solution selected. All trademarks are the property of their respective companies.