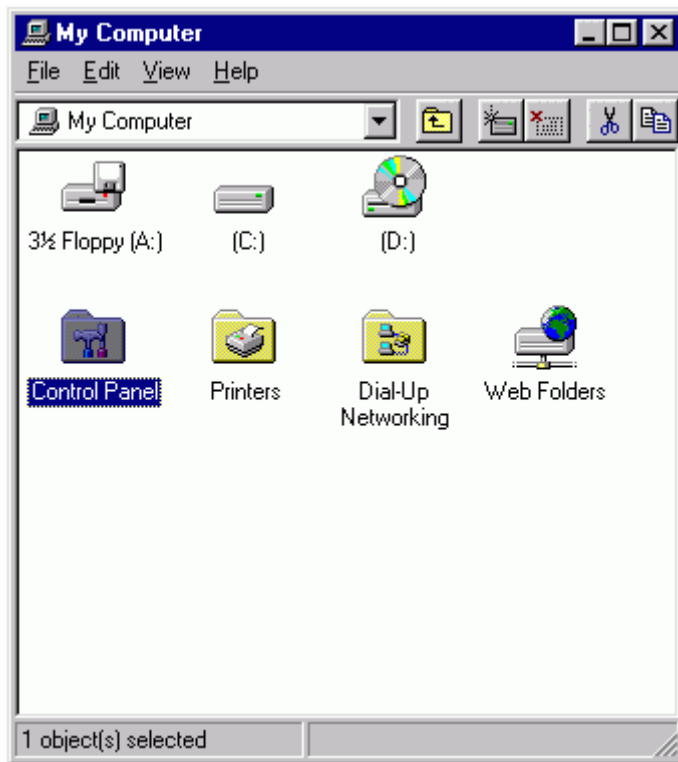


**Windows® ME – Network Support**  
**How to Uninstall and Reinstall TCP/IP**

1. Double-click **My Computer**.



2. Double-click **Control Panel**.



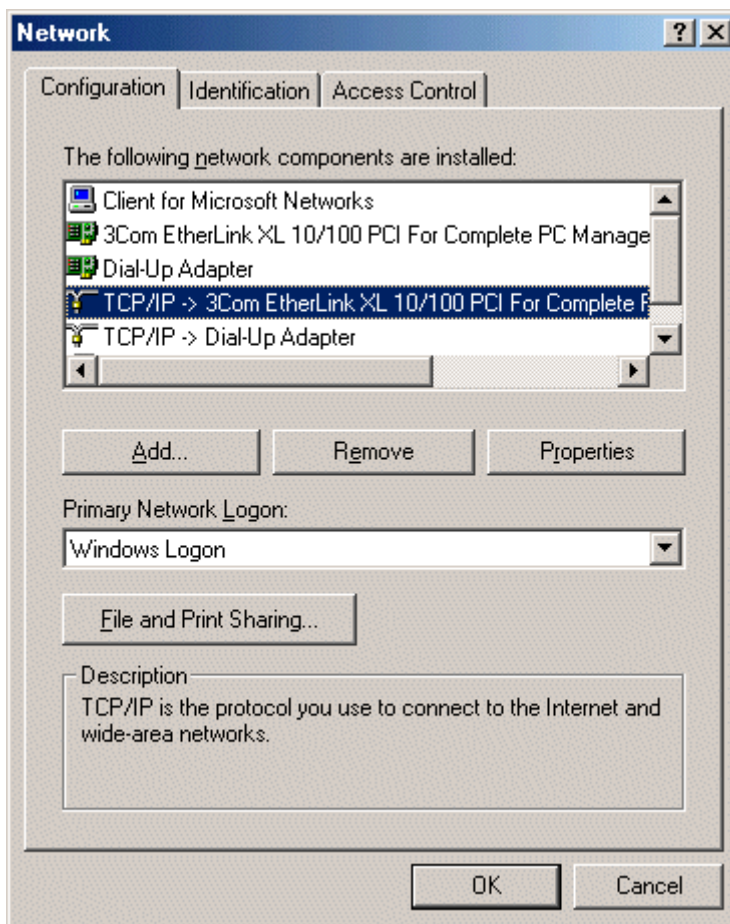
3. Double-click **Network**.



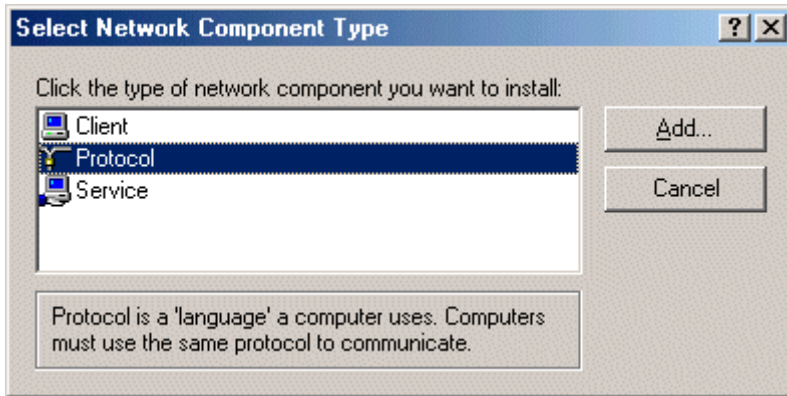
4. In the window that pops up, these two components should appear in the white box:

- Dial-Up Adapter (Only needed if you have a modem)
- TCP/IP (it may be called TCP/IP -> Dial-Up Adapter)

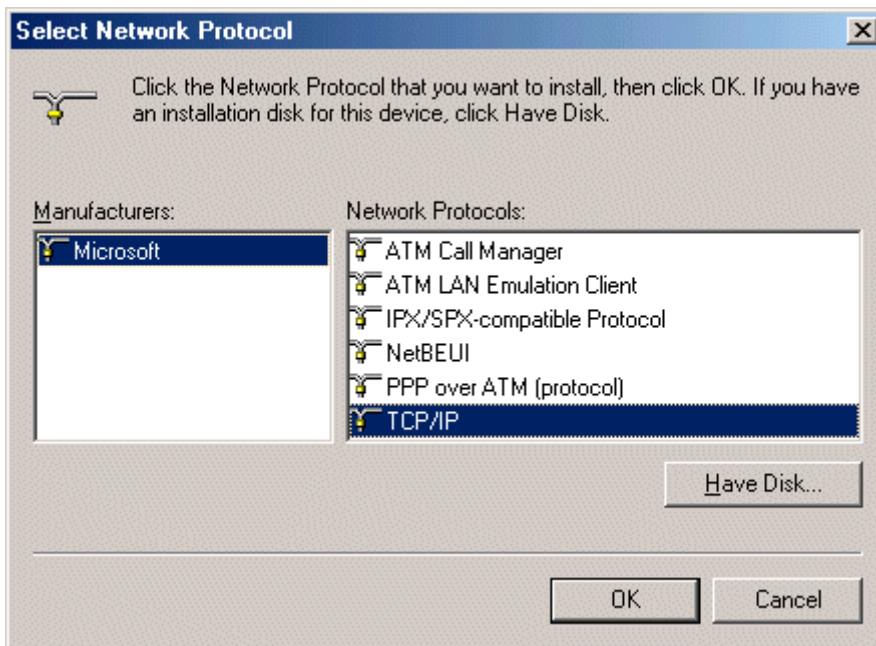
To add any missing protocols, select it (should be highlighted) and select **Add**. To remove the TCP/IP protocols, select each one and then select **Remove** as you have each selected.



- To add the TCP/IP protocol, highlight **Protocol** and select **Add**.



- Next, select **Microsoft** from the list of Manufacturers on the left. Select **TCP/IP** from the list of Network Protocols on the right. Select **OK**.



7. Select **OK**. When prompted to restart the computer, select **Yes**.

