



Cisco® 675/678 Modem

How to Update Your Modem Operating System to CBOS Version 2.4.6

Windows®

1. Close the **Cisco Commander** software if it is running. If the Commander icon appears in the system tray in the bottom right corner, the software is running. Right-click on the icon to close the application.
2. Shut down all other software, including firewalls and proxy servers.
3. Disconnect any devices between the modem and the computer. A direct connection between the two is required.
4. If there's a network setup behind the modem, follow Step 2 in the Troubleshooting section to renew your IP address after connecting to the Cisco modem.
5. Disconnect the high-speed Internet line by removing the phone cord plugged into the "wall" jack on the modem. Leave the line unplugged until the upgrade is complete.
6. Unplug the power cord from the wall outlet. Wait 30 seconds, then plug it back in.
7. Double-click on the **DSL Updater.exe** file saved in the C:/temp folder.
8. Select **Next**.
9. Select **Next**, again.
10. Select **Install**.
11. Select **Done**.

You've completed installing the required software to update your modem.