



Cisco® 675 and 678 Modems

How to How to Update Your Modem Operating System to CBOS Version 2.4.6

Macintosh®

1. Close the Cisco® Commander software if it's running. Check under the **Finder** menu to see if Commander is active. Go to the **File** menu to quit the application if necessary.
2. Shut down all other software, including firewalls and proxy servers.
3. Disconnect any devices between the modem and the computer. A direct connection between the two is required. If any changes are made to your setup, reboot.
4. Disconnect the high-speed Internet line into your modem by removing the phone cord plugged into the WALL jack slot on the back of the modem. Leave the high-speed Internet line unplugged until the upgrade is complete.
5. Unplug the power cord from the wall outlet. Wait 30 seconds, then plug it back in.
6. Double-click on the **DSLUpdater.sea** icon saved on your desktop during the download.
7. Select **Continue**.
8. Select **Save**. Then, select **Quit**.
9. Double-click on the **DSL Updater** folder placed on the desktop during the unstuffing process.
10. Double-click on the **Install** icon.
11. If prompted to upgrade "OS Runtime for Java," select **Yes**. If not prompted with this screen, skip to Step 17.
12. Select **OK**.
13. Select **Agree**.
14. Select **Install**.
15. Select **Continue**.
16. Select **Continue** again.
17. Select **Next**. Then, select **Next** again.
18. Select **Install**.
19. Select **Done**.

You've completed installing the required software to update your modem.

