

## How to Configure Windows Mail for msn.com E-mail

**Email Type:**  
**@msn.com**



**Use this document if:**

- You need to configure Windows Mail for msn.com e-mail.

**This document assumes:**

- You know your msn.com e-mail address and password.
- Your msn.com e-mail address is associated to a Qwest DSL® account.
- You have a working copy of Windows Mail
- You have a working Internet connection.

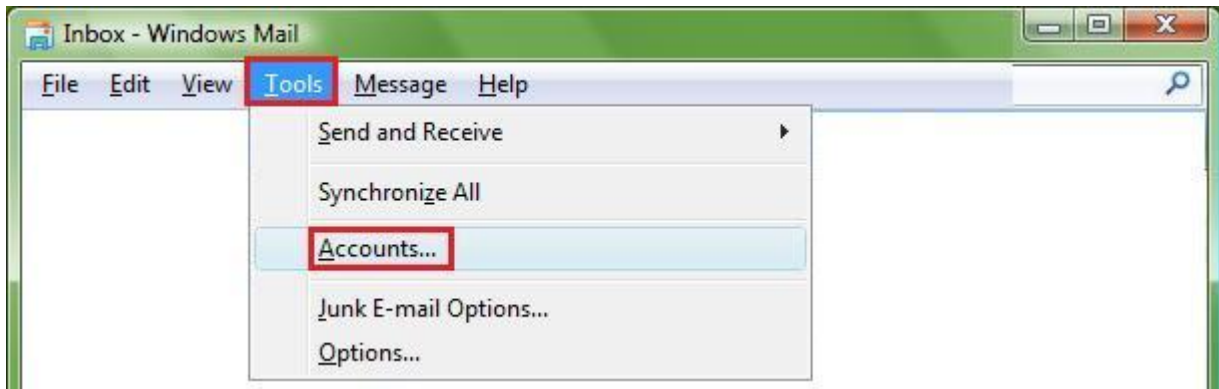
**Incoming/Outgoing server info:** If you are already familiar with how to configure Windows Mail, use the following information. If you need more help, continue reading.

- Incoming Server: pop3.live.com (port 995, SSL enabled)
- Outgoing Server: smtp.live.com (port 25, SSL enabled, requires authentication)

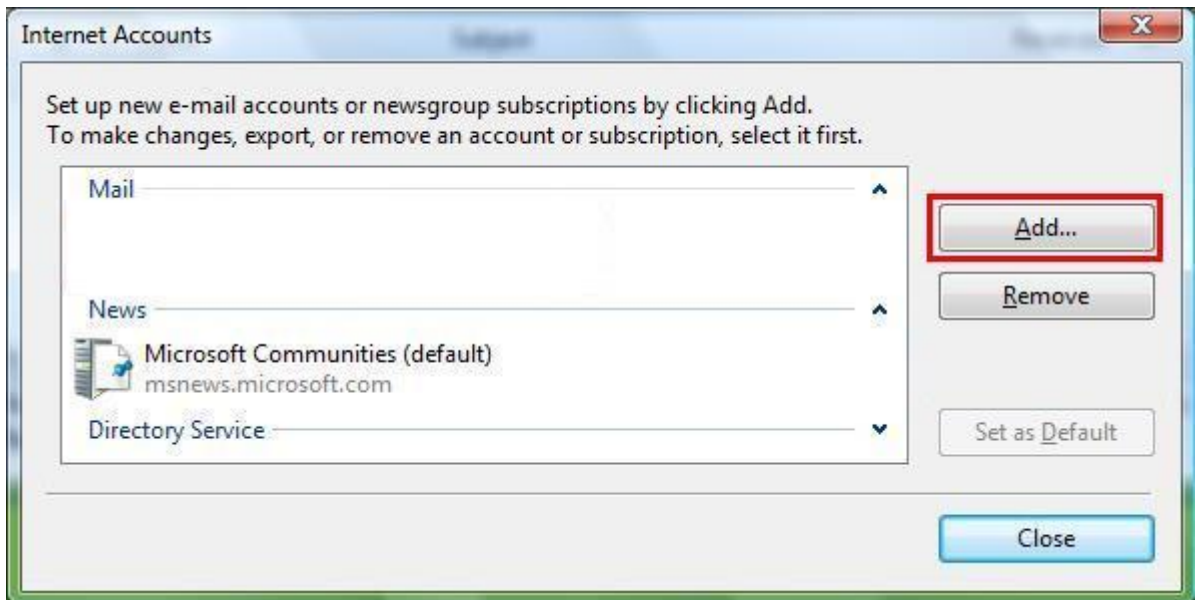
1. Open Windows Mail by using the icon on your desktop or Start menu.



2. If this is your first time running Windows Mail, the new account wizard will start automatically. Otherwise, select **Tools**, then **Accounts...**



3. Select **Add**.



4. Type your 'display name' as you would like it to appear on outgoing email. Select **Next**.

**Your Name**

When you send e-mail, your name will appear in the From field of the outgoing message. Type your name as you would like it to appear.

Display name:

For example: John Smith

**Next** Cancel

5. Type your E-mail address. You will need to add an extra **s** in msn to get past this screen. Notice the example of **misspelling** of the email domain - john@mssn.com. Select **Next**.

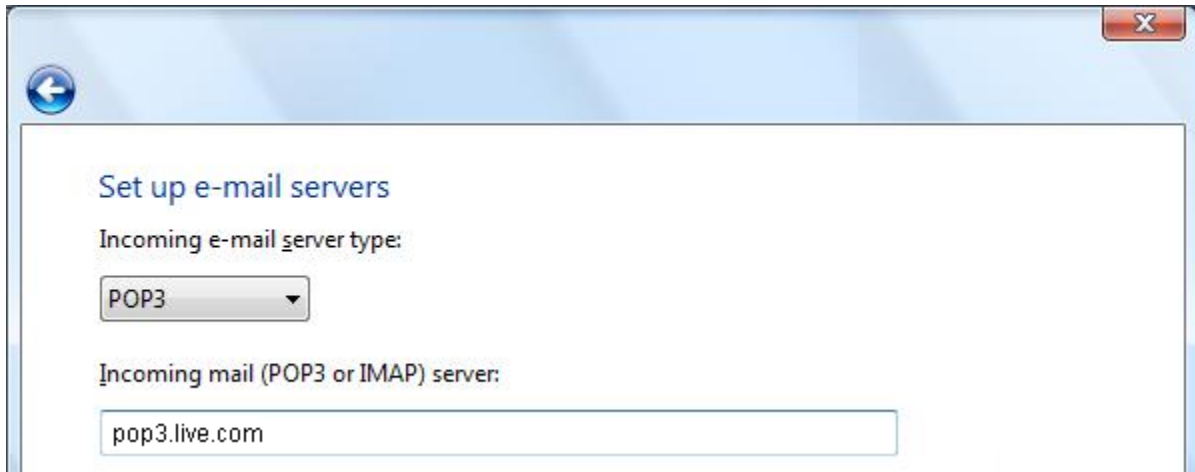
**Internet E-mail Address**

Your e-mail address is the address other people use to send e-mail messages to you.

E-mail address:

**Next** Cancel

6. Type in 'pop3.live.com' for the **Incoming mail (POP3 or IMAP) server**.



Set up e-mail servers

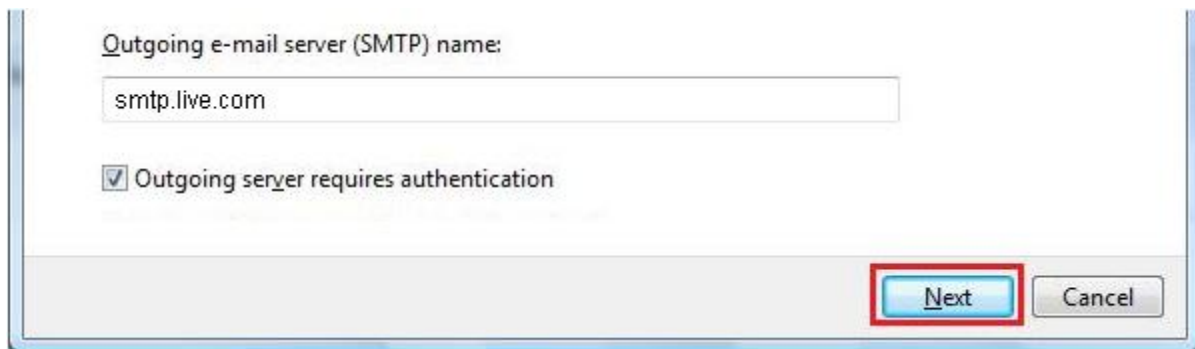
Incoming e-mail server type:

POP3

Incoming mail (POP3 or IMAP) server:

pop3.live.com

7. Type in 'smtp.live.com' for the **Outgoing mail (SMTP) server**. Check **Outgoing server required authentication**. Select **Next**.



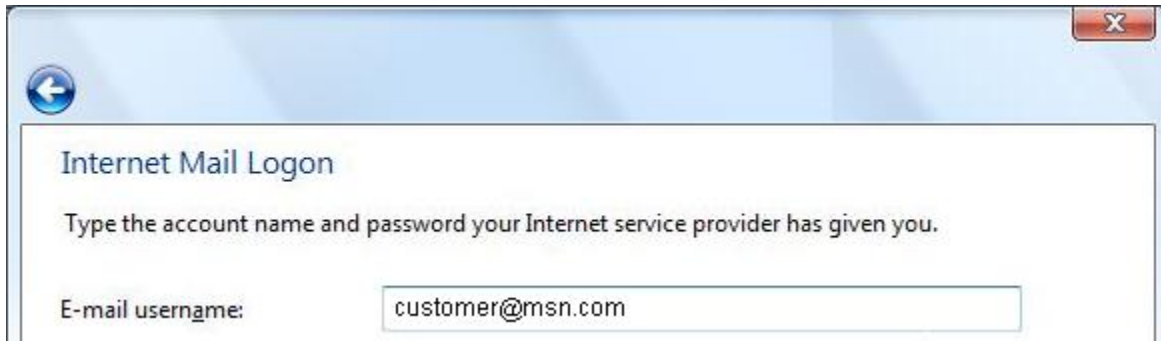
Outgoing e-mail server (SMTP) name:

smtp.live.com

Outgoing server requires authentication

Next Cancel

8. Enter your full email address in the **E-mail username** field. This time, spell your email address correctly.

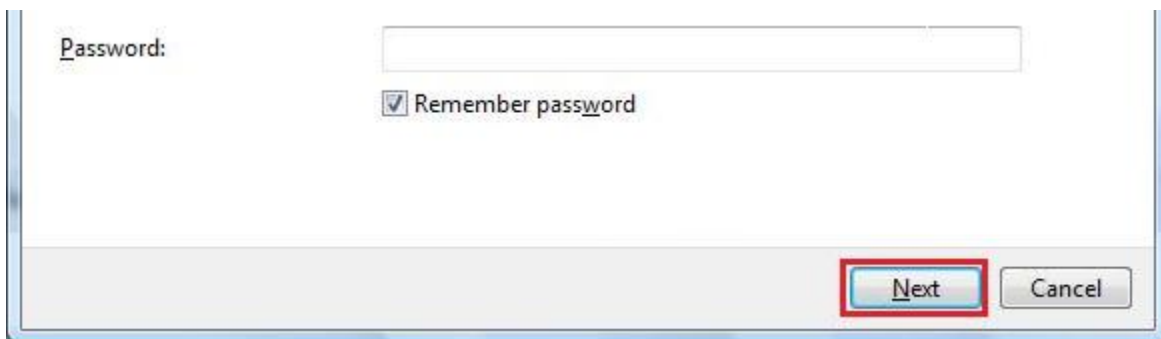


Internet Mail Logon

Type the account name and password your Internet service provider has given you.

E-mail username:

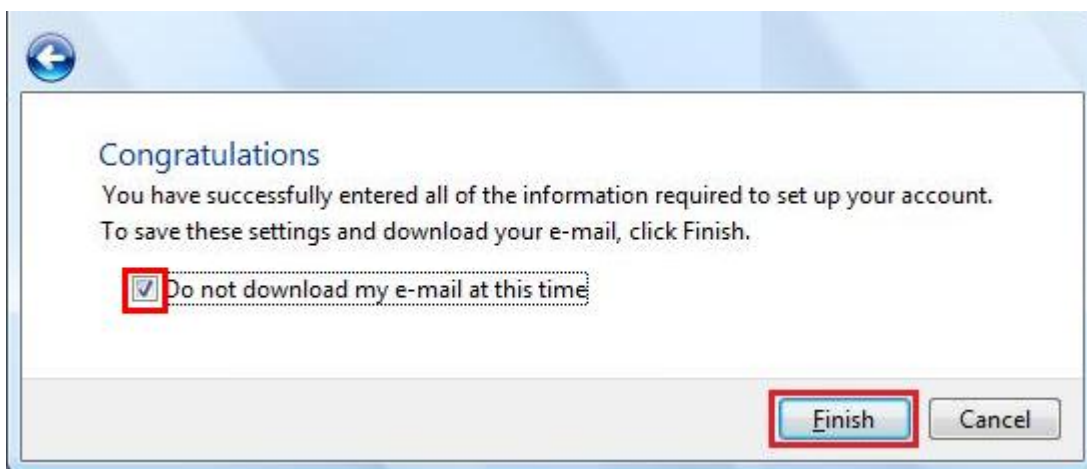
9. Enter your password. Select **Next**.



Password:

Remember password

10. Check **Do not download my e-mail at this time**. Select **Finish**.

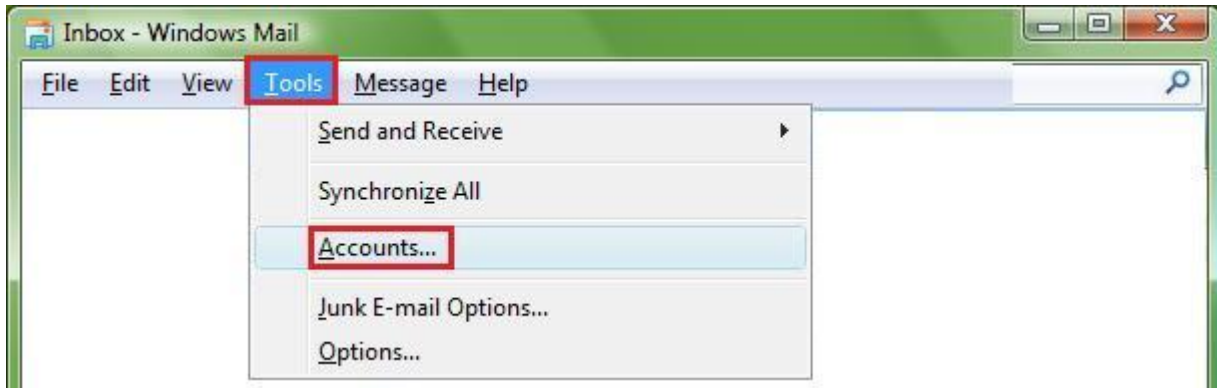


Congratulations

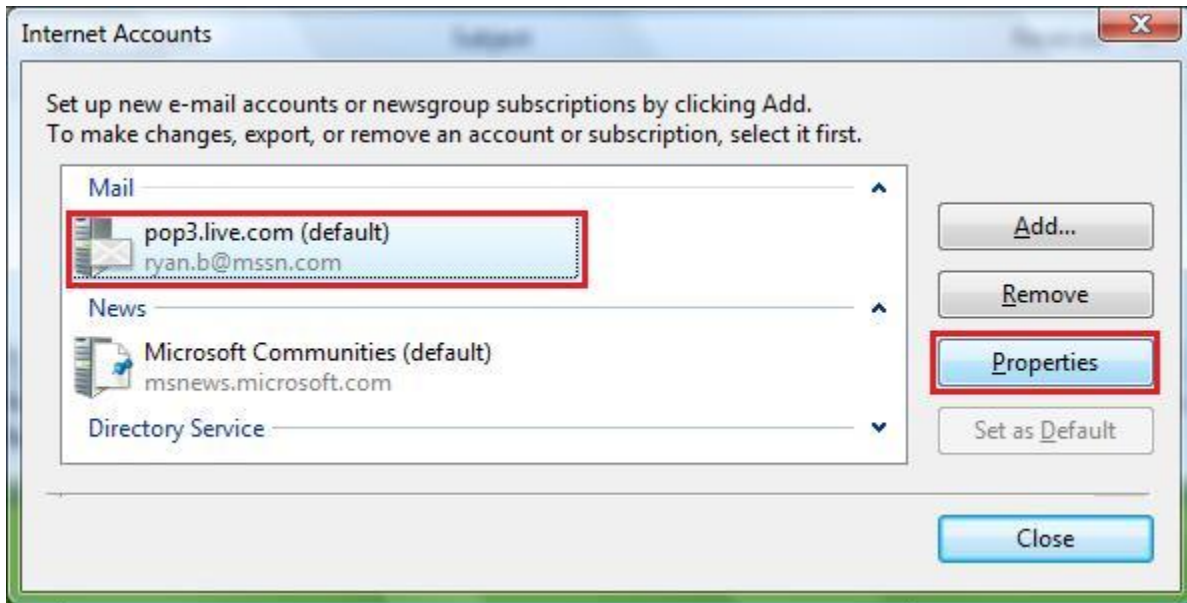
You have successfully entered all of the information required to set up your account. To save these settings and download your e-mail, click Finish.

Do not download my e-mail at this time

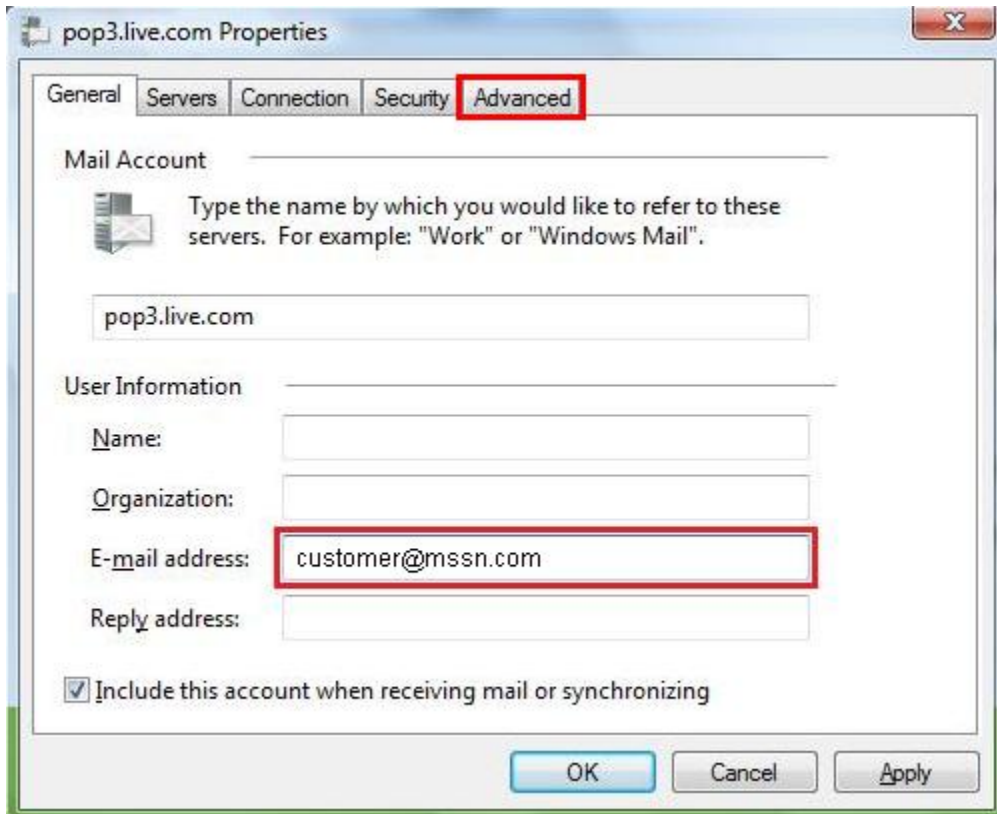
11. Select **Tools**, then **Accounts**.



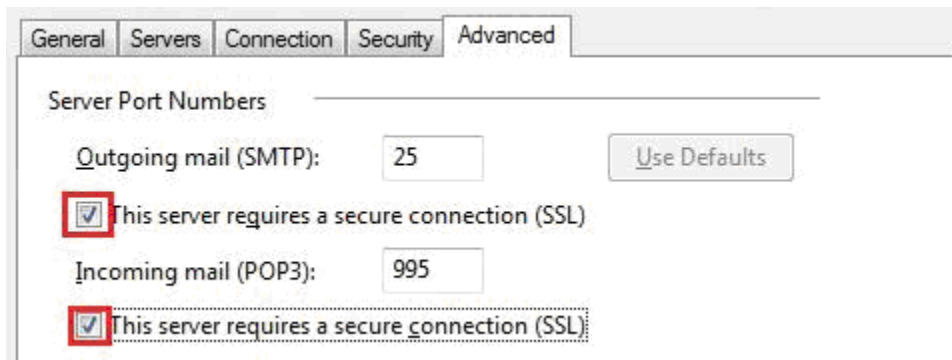
12. Highlight the account you just created. Select **Properties**.



13. Correct the spelling of mssn, by removing the extra **s**. Select the **Advanced** tab.



14. For both Outgoing and Incoming mail, place a check next to **this server requires a secure connection (SSL)**.

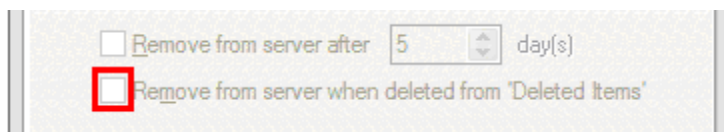


15. If you would like MSN to maintain a backup copy of your email on its e-mail server:
- Check the box next to **Leave a copy of messages on the server**. Otherwise, Outlook will download all e-mail to your local computer and remove it from the MSN server. Once downloaded, these e-mails can no longer be obtained or viewed using <http://mail.live.com> or <http://hotmail.com>.

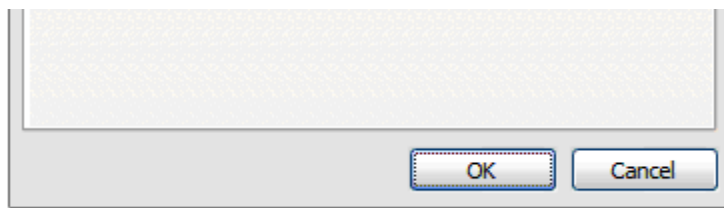


Read this if you checked the box in **19a**.

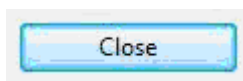
- Checking the box next to **Remove from server when deleted from 'Deleted Items'** tells the remote MSN e-mail server to delete the server copy of a particular e-mail when deleted from your local computer. If left unchecked, the MSN e-mail server will maintain a backup copy of deleted e-mails, and will still be viewable using <http://mail.live.com> or <http://hotmail.com>.



16. Select **OK**.



17. Select **Close**.



18. Select **Send/Receive** to complete the process.

