

How to Configure Mozilla Thunderbird 2 for qwest.net E-mail

Email Type:
@qwest.net



Use this document if:

- You need to configure Mozilla Thunderbird 2 for qwest.net e-mail.

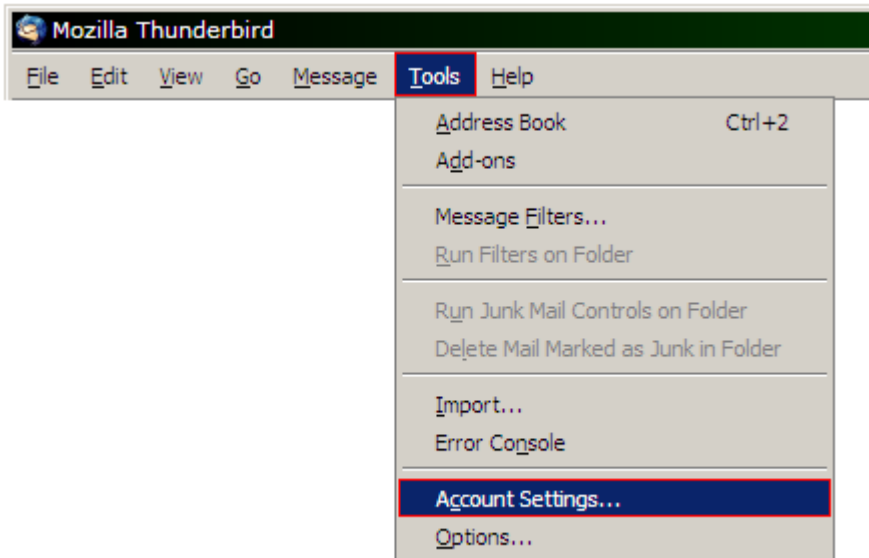
This document assumes:

- You know your qwest.net e-mail address and password.
- You have a working copy of Thunderbird 2
- You have a working Internet connection.

1. Open Thunderbird 2 using the icon on your desktop or Start menu.



2. If this is your first time running Thunderbird 2, the new account wizard will start automatically. Otherwise, select **Tools**, then **Account Settings...**



3. In the 'Account Settings' dialog box, select **Add Account**.



4. Select **E-mail Account** and select **Next**.

Account Wizard

New Account Setup

In order to receive messages, you first need to set up a Mail or Newsgroup account.

This Wizard will collect the information necessary to set up a Mail or Newsgroup account. If you do not know the information requested, please contact your System Administrator or Internet Service Provider.

Select the type of account you would like to set up:

Email account

RSS News & Blogs

Gmail

Newsgroup account

< Back **Next >** Cancel

5. Type your name as you would like it to appear on outgoing email.

Enter the name you would like to appear in the "From" field of your outgoing messages (for example, "John Smith").

Your Name:

6. Type in your full @qwest.net e-mail address. Select **Next**.

Enter your email address. This is the address others will use to send email to you (for example, "user@example.net").

Email Address:

7. In the 'Incoming Server:' and 'Outgoing Server:' boxes, type in the closest mail server based on the list at the end of this document:

The screenshot shows a dialog box titled "Account Wizard" with a close button (X) in the top right corner. The main heading is "Server Information". Below this, there is a section titled "Select the type of incoming server you are using." with two radio buttons: "POP" (selected) and "IMAP". Below that, there is a text input field for "Incoming Server:" containing the text "pop.XXXXX.qwest.net". A paragraph of text explains that unchecking a checkbox will make the account appear as a top-level account, while checking it will use the Global Inbox. The checkbox "Use Global Inbox (store mail in Local Folders)" is checked. Below this, there is another text input field for "Outgoing Server:" also containing "pop.XXXXX.qwest.net". At the bottom, there are three buttons: "< Back", "Next >" (highlighted with a dashed border), and "Cancel".

8. Enter your full @qwest.net e-mail address in both the Incoming User Name and Outgoing User Name boxes. Select **Next**.

The screenshot shows a dialog box titled "Account Wizard" with a close button (X) in the top right corner. The main heading is "User Names". Below this, there is a text input field for "Incoming User Name:" containing the text "Qwest Customer". A paragraph of text explains that if the outgoing (SMTP) server is identical to the incoming server, the incoming user name will be used to access it. At the bottom, there are three buttons: "< Back", "Next >" (highlighted with a dashed border), and "Cancel".

9. Enter a name for this account. This is helpful if you plan on using multiple e-mail accounts in Thunderbird 2. Select **Next**.

The screenshot shows the 'Account Wizard' dialog box with the title bar 'Account Wizard' and a close button. The main heading is 'Account Name'. Below the heading, there is a text instruction: 'Enter the name by which you would like to refer to this account (for example, "Work Account", "Home Account" or "News Account").' A text input field labeled 'Account Name:' contains the text 'customer@qwest.net'. At the bottom of the dialog, there are three buttons: '< Back', 'Next >', and 'Cancel'.

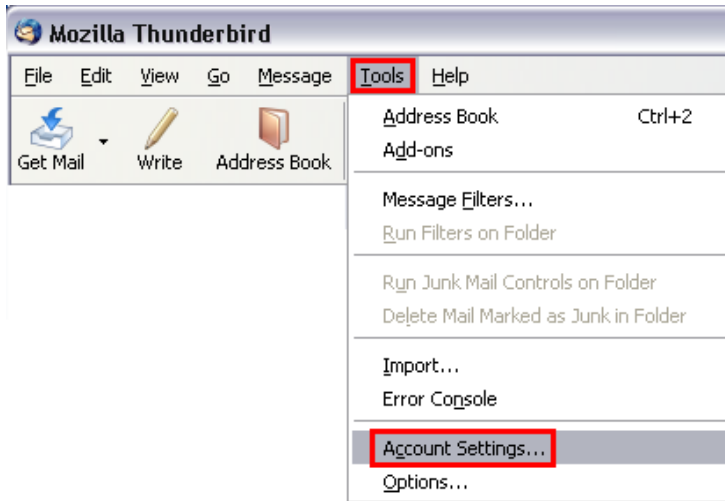
10. Verify that the information is correct and select **Finish** to complete the process.

The screenshot shows the 'Account Wizard' dialog box with the title bar 'Account Wizard' and a close button. The main heading is 'Congratulations!'. Below the heading, there is a text instruction: 'Please verify that the information below is correct.' A list of account settings is displayed:

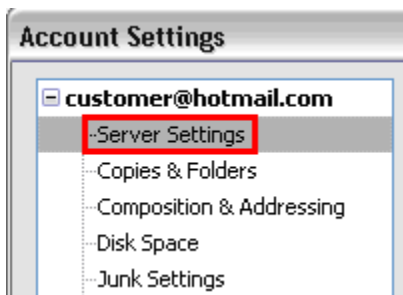
Account Name:	customer@qwest.net
Email Address:	customer@qwest.net
Incoming User Name:	Qwest Customer
Incoming Server Name:	pop.XXXXX.qwest.net
Incoming Server Type:	POP3
Outgoing User Name:	Qwest Customer
Outgoing Server Name (SMTP):	pop.XXXXX.qwest.net

At the bottom of the dialog, there is a text instruction: 'Click Finish to save these settings and exit the Account Wizard.' Below this instruction, there are three buttons: '< Back', 'Finish', and 'Cancel'.

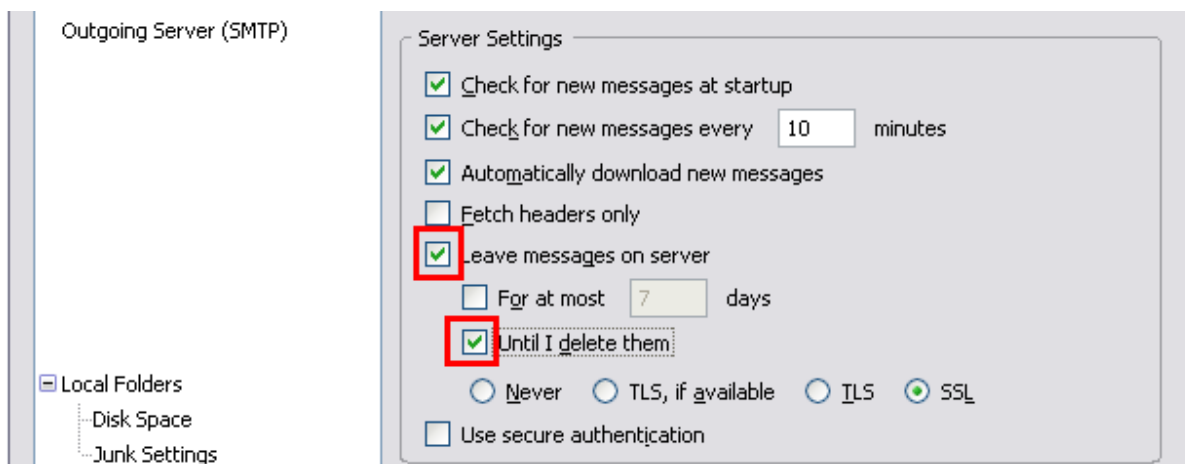
11. Select **Tools**, then **Account Settings**.



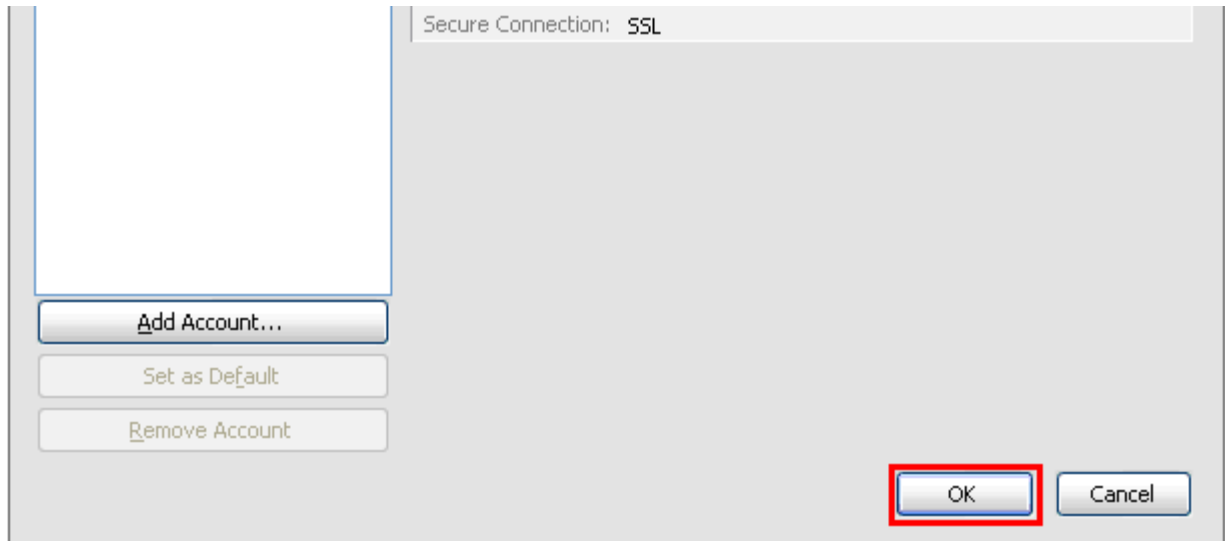
12. Select **Server Settings** from the list on the left.



13. Check the box next to **Leave messages on the server**, and **Until I delete them**.



14. Select **OK**.



15. Congratulations, you have configured Mozilla Thunderbird for your msn.com e-mail.



Qwest Mail Servers

Arizona

- Tucson- pop.tcsn.qwest.net
- Phoenix- pop.phnx.qwest.net

Colorado

- Colorado Springs- pop.clsp.qwest.net
- Denver- pop.dnvr.qwest.net

Idaho

- Boise- pop.bois.qwest.net

Iowa

- Des Moines- pop.desm.qwest.net
- Cedar Rapids- pop.cdrr.qwest.net
- Davenport- pop.dvnp.qwest.net

Minnesota

- Duluth- pop.dlth.qwest.net
- Minneapolis/St. Paul- pop.mpls.qwest.net
- Rochester- pop.roch.qwest.net
- Saint Cloud- pop.stcd.qwest.net

Montana

- Billings- pop.blng.qwest.net
- Missoula- pop.mssl.qwest.net

Nebraska

- Omaha- pop.omah.qwest.net

New Mexico

- Albuquerque- pop.albq.qwest.net

North Dakota

- Bismarck- pop.bsmr.qwest.net
- Fargo- pop.farg.qwest.net

Oregon

- Eugene- pop.eugn.qwest.net
- Portland- pop.ptld.qwest.net

South Dakota

- Sioux Falls- pop.sxfl.qwest.net

Utah

- Salt Lake City- pop.slkc.qwest.net

Washington

- Seattle- pop.sttl.qwest.net
- Spokane- pop.spkn.qwest.net

Wyoming

- Cheyenne- pop.chyn.qwest.net