

How to Configure Mozilla Thunderbird 3 for q.com E-mail

Email Type:
@q.com



Use this document if:

- You need to configure Mozilla Thunderbird 3 for q.com e-mail.

This document assumes:

- You know your q.com e-mail address and password.
- Your live.com e-mail address is associated to a Qwest DSL® account.
- You have a working copy of Mozilla Thunderbird 3
- You have a working Internet connection.

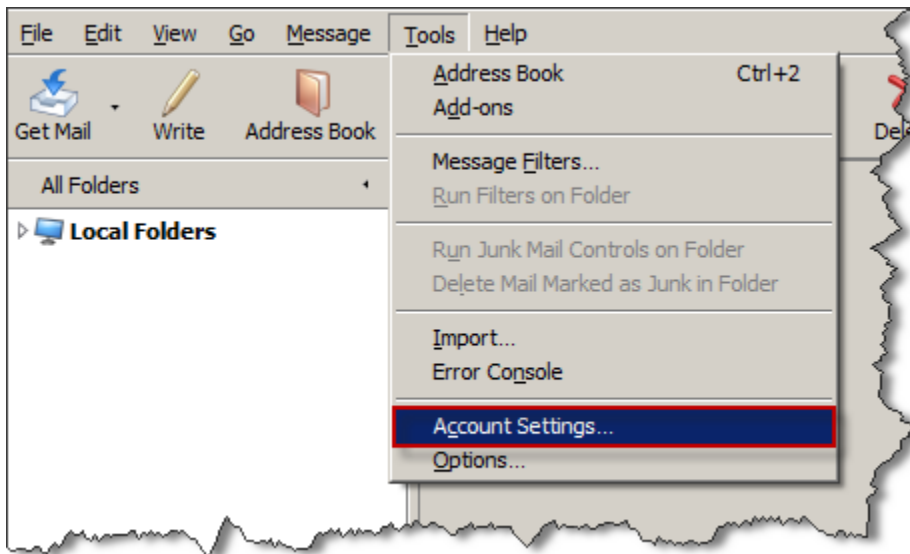
Incoming/Outgoing server info: If you are already familiar with how to configure Mozilla Thunderbird 3, use the following information. If you need more help, continue reading.

- Incoming Server: pop3.live.com (port 995, SSL enabled)
- Outgoing Server: smtp.live.com (port 25, SSL enabled, requires authentication)

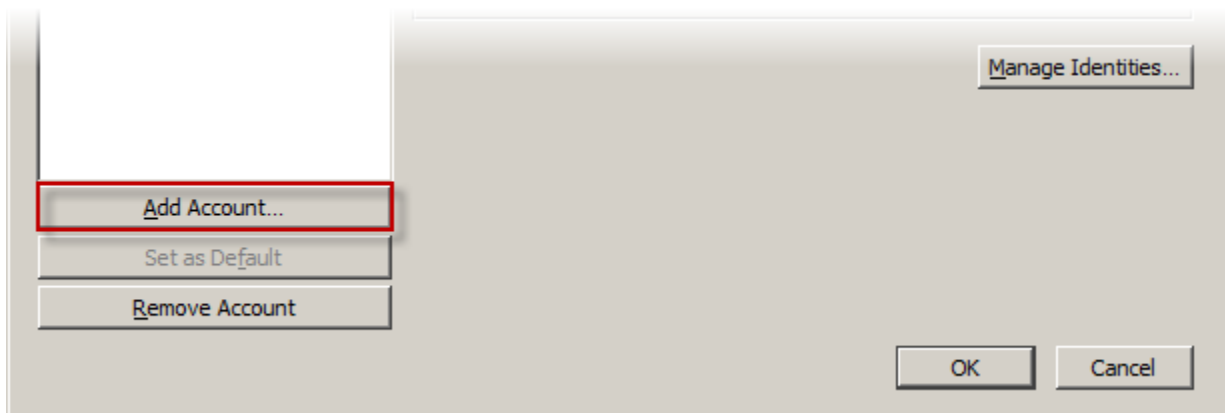
1. Open Thunderbird 3 using the icon on your desktop or Start menu.



2. If this is your first time running Thunderbird 3, the new account wizard will start automatically. Otherwise, select **Tools**, then **Account Settings...**



3. In the 'Account Settings' dialog box, select **Add Account**.



4. Select **E-mail Account** and select **Next**.

New Account Setup

In order to receive messages, you first need to set up a Mail or Newsgroup account.

This Wizard will collect the information necessary to set up a Mail or Newsgroup account. If you do not know the information requested, please contact your System Administrator or Internet Service Provider.

Select the type of account you would like to set up:

- Email account
- RSS News & Blogs
- Gmail
- Newsgroup account

5. Type your name (as you would like it to appear on outgoing email) and full e-mail address in the spaces provided.

The screenshot shows a window titled "Account Wizard" with a close button in the top right corner. The window has a header bar with the title "Identity". Below the header, there is a paragraph of text: "Each account has an identity, which is the information that identifies you to others when they receive your messages." This is followed by another paragraph: "Enter the name you would like to appear in the 'From' field of your outgoing messages (for example, 'John Smith')." Below this is a label "Your Name:" followed by a text input field containing "Qwest Customer". The next paragraph says: "Enter your email address. This is the address others will use to send email to you (for example, 'user@example.net')." Below this is a label "Email Address:" followed by a text input field containing "customer@q.com". At the bottom of the window, there are three buttons: "< Back", "Next >", and "Cancel".

6. Make sure **POP** is selected and enter *pop3.live.com* for the Incoming Server and *smtp.live.com* for the Outgoing Server.

The screenshot shows a window titled "Account Wizard" with a close button in the top right corner. The main heading is "Server Information". Below this, there is a section titled "Select the type of incoming server you are using." with two radio buttons: "POP" (which is selected) and "IMAP".

Below the radio buttons, there is a text field for the incoming server. The text above the field says "Enter the name of your incoming server (for example, 'mail.example.net')." The text inside the field is "pop3.live.com".

Below the incoming server field, there is a checkbox labeled "Use Global Inbox (store mail in Local Folders)" which is checked. Above the checkbox, there is a paragraph: "Uncheck this checkbox to store mail for this account in its own directory. That will make this account appear as a top-level account. Otherwise, it will be part of the Local Folders Global Inbox account."

Below the checkbox, there is another text field for the outgoing server. The text above the field says "Enter the name of your outgoing server (SMTP) (for example, 'smtp.example.net')." The text inside the field is "smtp.live.com".

At the bottom of the dialog box, there are three buttons: "< Back", "Next >" (which is highlighted with a red border), and "Cancel".

7. Enter your full @q.com e-mail address in both the Incoming User Name and Outgoing User Name boxes. Select **Next**.

Account Wizard [X]

User Names

Enter the incoming user name given to you by your email provider (for example, "jsmith").

Incoming User Name:

Enter the outgoing user name given to you by your email provider (this is typically the same as your incoming user name).

Outgoing User Name:

< Back **Next >** Cancel

8. Enter a name for this account. This is helpful if you plan on using multiple e-mail accounts in Thunderbird 3. Select **Next**.

Account Wizard [X]

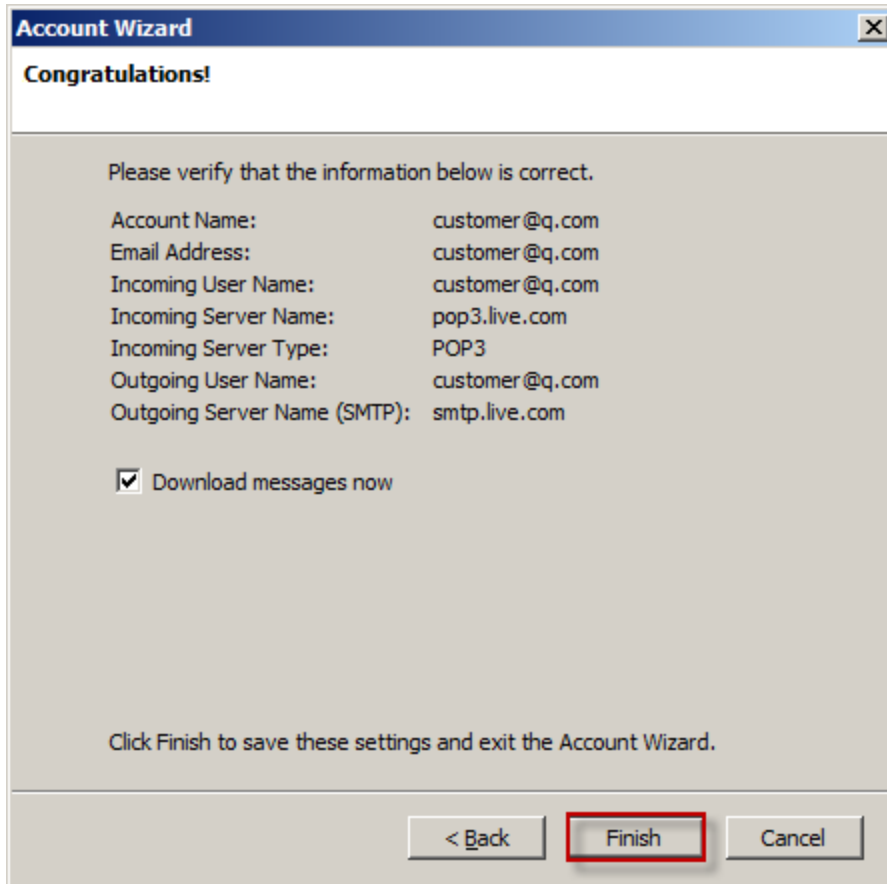
Account Name

Enter the name by which you would like to refer to this account (for example, "Work Account", "Home Account" or "News Account").

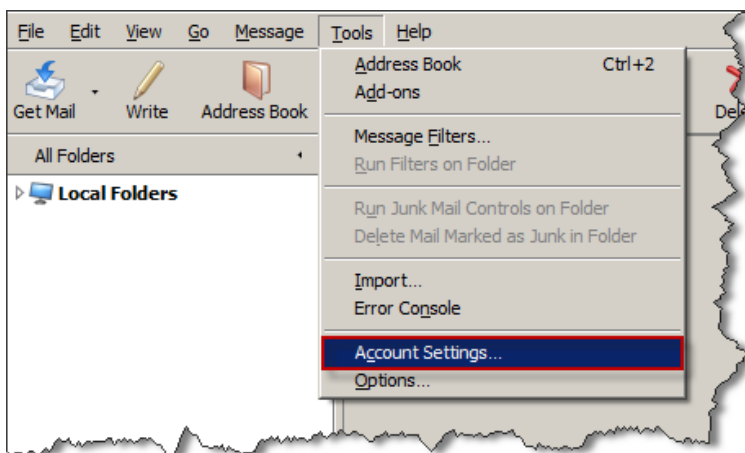
Account Name:

< Back **Next >** Cancel

9. Verify that the information is correct and select **Finish**. (note: there are still more steps to be completed.)



10. Select **Tools**, then **Account Settings**.



11. Select **Server Settings** from the list on the left, and select the radio button marked SSL.

Account Settings

Server Settings

Server Type: POP Mail Server

Server Name: pop3.live.com Port: 995 Default: 995

User Name: customer@q.com

Security Settings

Use secure connection:

Never TLS, if available TLS SSL

Use secure authentication

Server Settings

Check for new messages at startup

Check for new messages every 10 minutes

Automatically download new messages

Fetch headers only

Leave messages on server

For at most 7 days

Until I delete them

Empty Trash on Exit

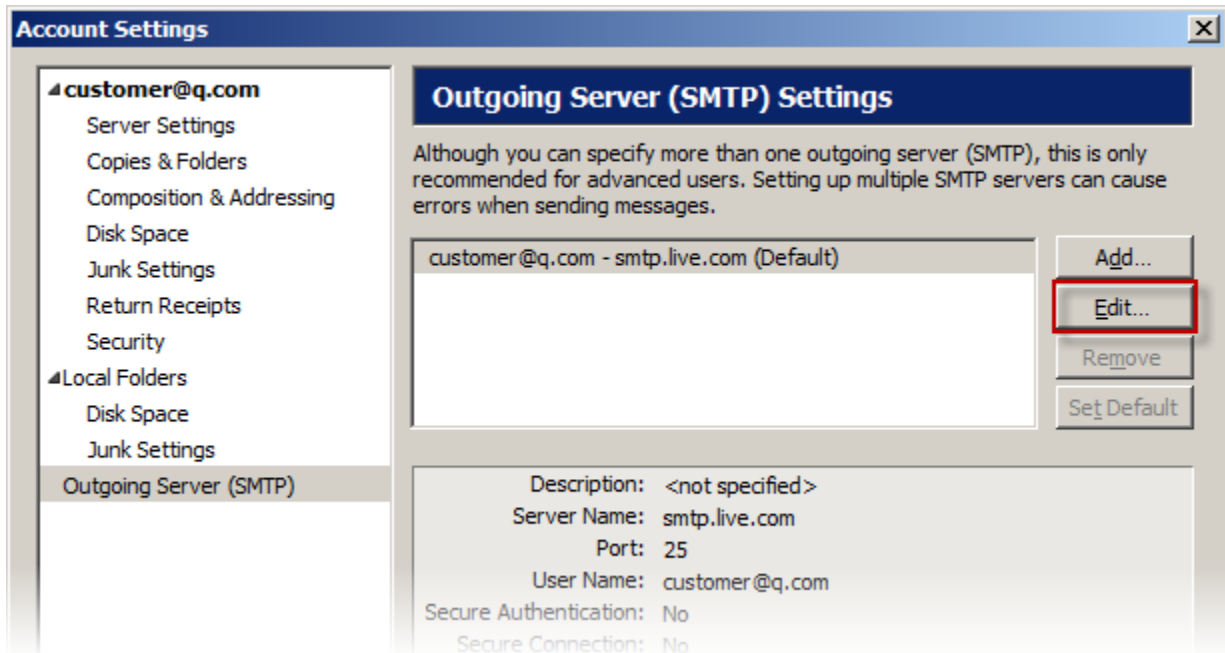
Advanced...

Local directory: C:\Documents and Settings\s\dunawa\Application Data\Thunderbird

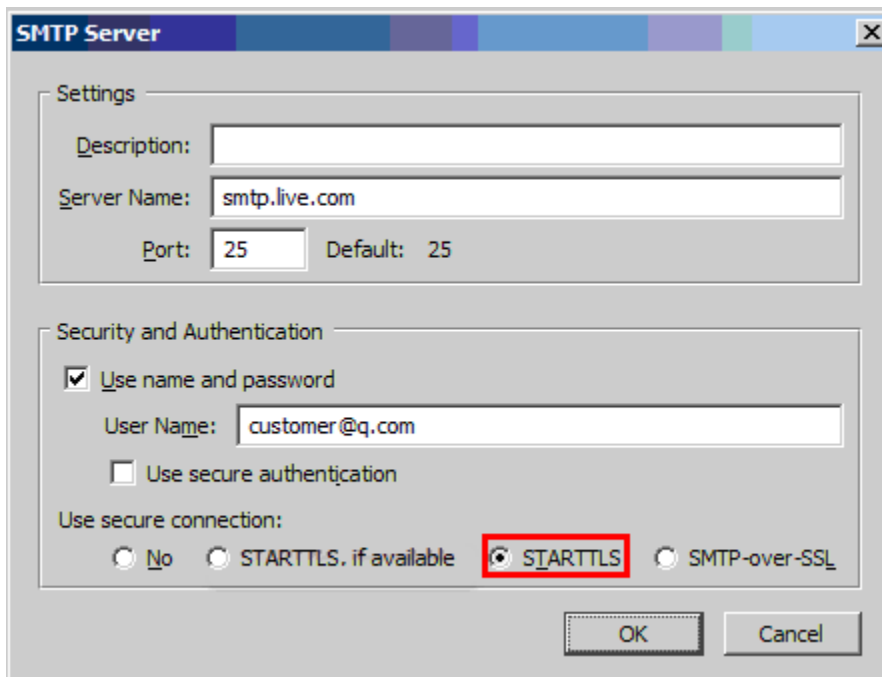
Browse...

OK Cancel

12. Select **Outgoing Server (SMTP)** from the list on the left, then select **Edit**.



13. Select **STARTTLS**, and select **OK**.



14. Select **OK** again.

Congratulations, you have configured Mozilla Thunderbird for your q.com e-mail.