

## How to Configure Mozilla Thunderbird 3 for msn.com E-mail

Email Type:  
@msn.com



### Use this document if:

- You need to configure Mozilla Thunderbird 3 for msn.com e-mail.

### This document assumes:

- You know your msn.com e-mail address and password.
- Your live.com e-mail address is associated to a Qwest DSL® account.
- You have a working copy of Mozilla Thunderbird 3
- You have a working Internet connection.

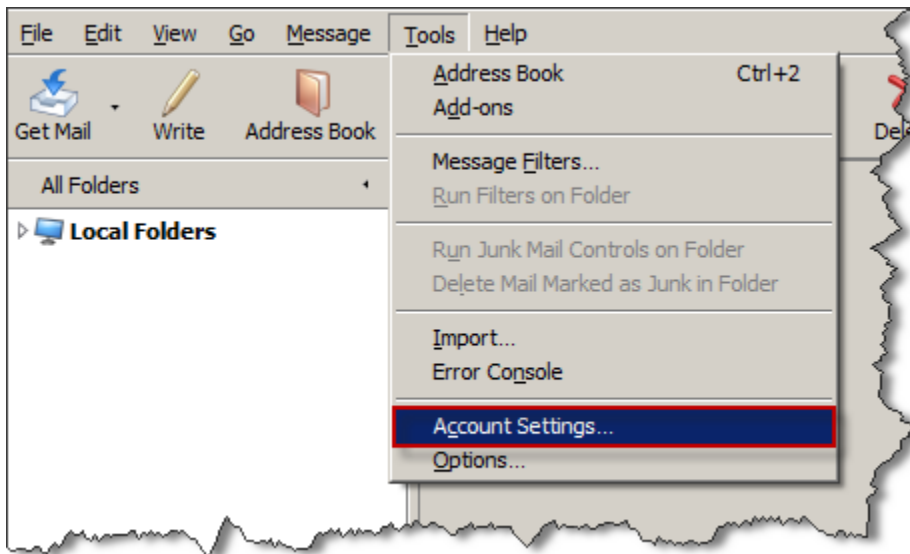
**Incoming/Outgoing server info:** If you are already familiar with how to configure Mozilla Thunderbird 3, use the following information. If you need more help, continue reading.

- Incoming Server: pop3.live.com (port 995, SSL enabled)
- Outgoing Server: smtp.live.com (port 25, SSL enabled, requires authentication)

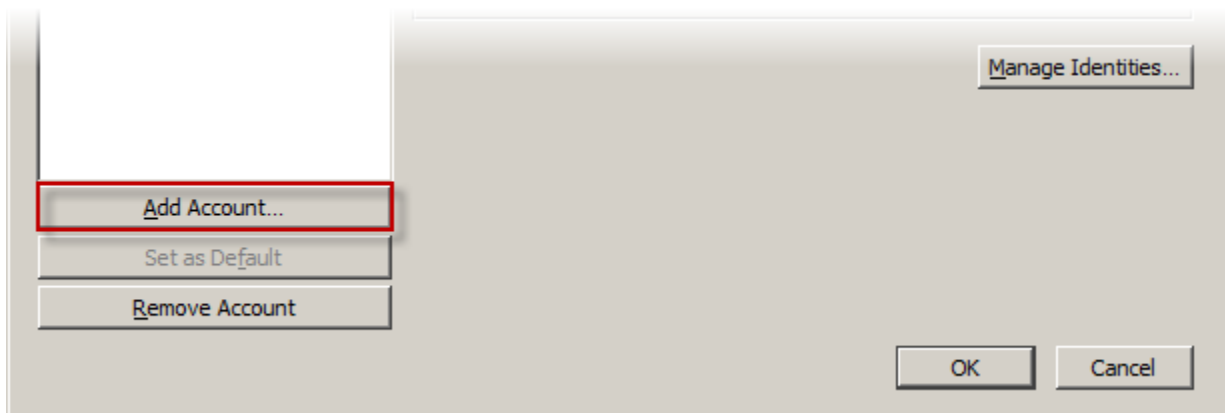
1. Open Thunderbird 3 using the icon on your desktop or Start menu.



2. If this is your first time running Thunderbird 3, the new account wizard will start automatically. Otherwise, select **Tools**, then **Account Settings...**



3. In the 'Account Settings' dialog box, select **Add Account**.



4. Select **E-mail Account** and select **Next**.

**New Account Setup**

In order to receive messages, you first need to set up a Mail or Newsgroup account.

This Wizard will collect the information necessary to set up a Mail or Newsgroup account. If you do not know the information requested, please contact your System Administrator or Internet Service Provider.

Select the type of account you would like to set up:

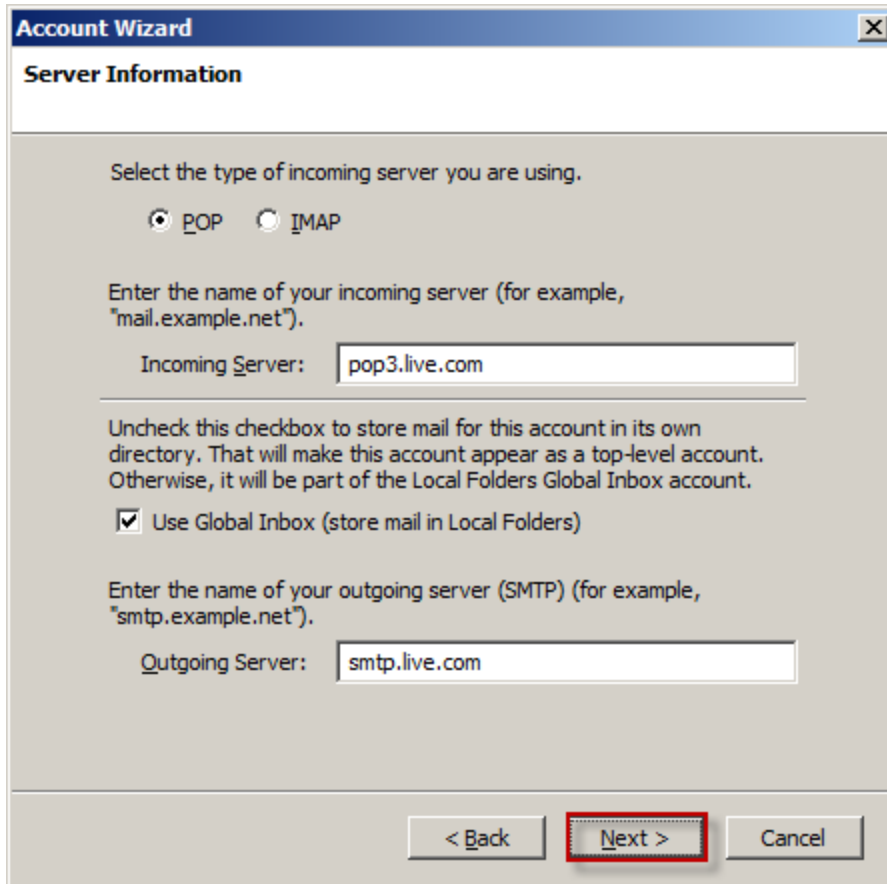
- Email account
- RSS News & Blogs
- Gmail
- Newsgroup account

< Back   **Next >**   Cancel

5. Type your name (as you would like it to appear on outgoing email) and full e-mail address in the spaces provided.

The screenshot shows a window titled "Account Wizard" with a close button in the top right corner. The window has a white header area with the title "Identity". Below the header, the main content area has a light gray background. It contains the following text: "Each account has an identity, which is the information that identifies you to others when they receive your messages." followed by "Enter the name you would like to appear in the 'From' field of your outgoing messages (for example, 'John Smith')." Below this is a label "Your Name:" followed by a text input field containing "Qwest Customer". The next section contains the text "Enter your email address. This is the address others will use to send email to you (for example, 'user@example.net')." followed by a label "Email Address:" and a text input field containing "customer@msn.com". At the bottom of the window, there are three buttons: "< Back", "Next >", and "Cancel".

6. Make sure **POP** is selected and enter *pop3.live.com* for the Incoming Server and *smtp.live.com* for the Outgoing Server.



The screenshot shows a window titled "Account Wizard" with a close button in the top right corner. The window has a title bar and a main content area. The title bar is blue with the text "Account Wizard" and a close button. The main content area has a white background and is titled "Server Information".

Select the type of incoming server you are using.

POP    IMAP

Enter the name of your incoming server (for example, "mail.example.net").

Incoming Server:

Uncheck this checkbox to store mail for this account in its own directory. That will make this account appear as a top-level account. Otherwise, it will be part of the Local Folders Global Inbox account.

Use Global Inbox (store mail in Local Folders)

Enter the name of your outgoing server (SMTP) (for example, "smtp.example.net").

Outgoing Server:

< Back   **Next >**   Cancel

7. Enter your full @msn.com e-mail address in both the Incoming User Name and Outgoing User Name boxes. Select **Next**.

**Account Wizard** [X]

**User Names**

Enter the incoming user name given to you by your email provider (for example, "jsmith").

Incoming User Name:

Enter the outgoing user name given to you by your email provider (this is typically the same as your incoming user name).

Outgoing User Name:

< Back   **Next >**   Cancel

8. Enter a name for this account. This is helpful if you plan on using multiple e-mail accounts in Thunderbird 3. Select **Next**.

**Account Wizard** [X]

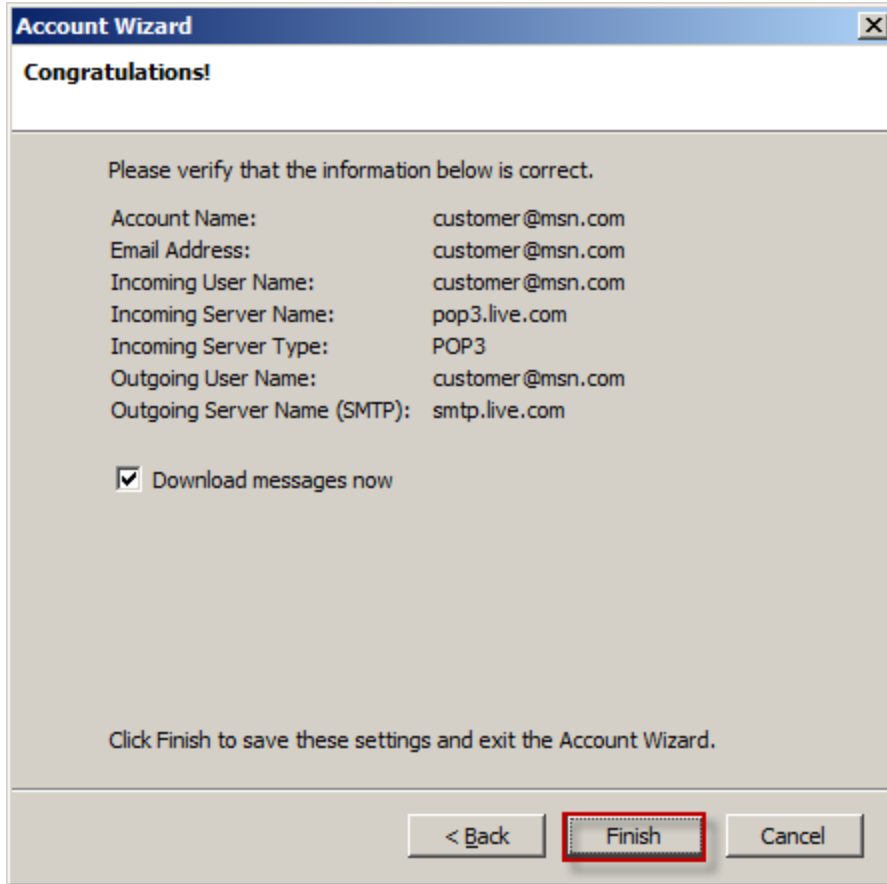
**Account Name**

Enter the name by which you would like to refer to this account (for example, "Work Account", "Home Account" or "News Account").

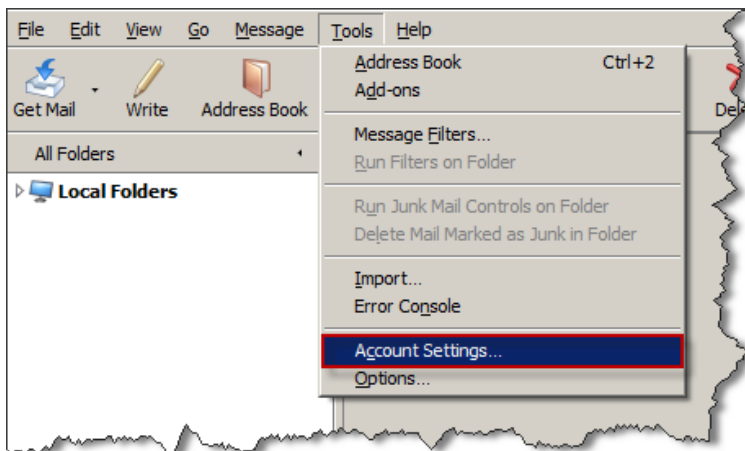
Account Name:

< Back   **Next >**   Cancel

9. Verify that the information is correct and select **Finish**. (note: there are still more steps to be completed.)



10. Select **Tools**, then **Account Settings**.



11. Select **Server Settings** from the list on the left, and select the radio button marked SSL.

The screenshot shows the 'Account Settings' dialog box for a 'customer@msn.com' account. The 'Server Settings' tab is active. In the 'Server Settings' section, the 'Port' is set to 995. In the 'Security Settings' section, the 'SSL' radio button is selected. The 'Server Settings' section includes options for checking for new messages at startup, every 10 minutes, and automatically downloading new messages. The 'Local directory' is set to 'C:\Documents and Settings\sduawa\Application Data\Thunderbird\'. Buttons for 'Add Account...', 'Set as Default', 'Remove Account', 'Advanced...', 'Browse...', 'OK', and 'Cancel' are visible.

**Account Settings**

**Server Settings**

Server Type: POP Mail Server

Server Name: pop3.live.com Port: 995 Default: 995

User Name: customer@msn.com

**Security Settings**

Use secure connection:

Never  TLS, if available  TLS  SSL

Use secure authentication

**Server Settings**

Check for new messages at startup

Check for new messages every 10 minutes

Automatically download new messages

Fetch headers only

Leave messages on server

For at most 7 days

Until I delete them

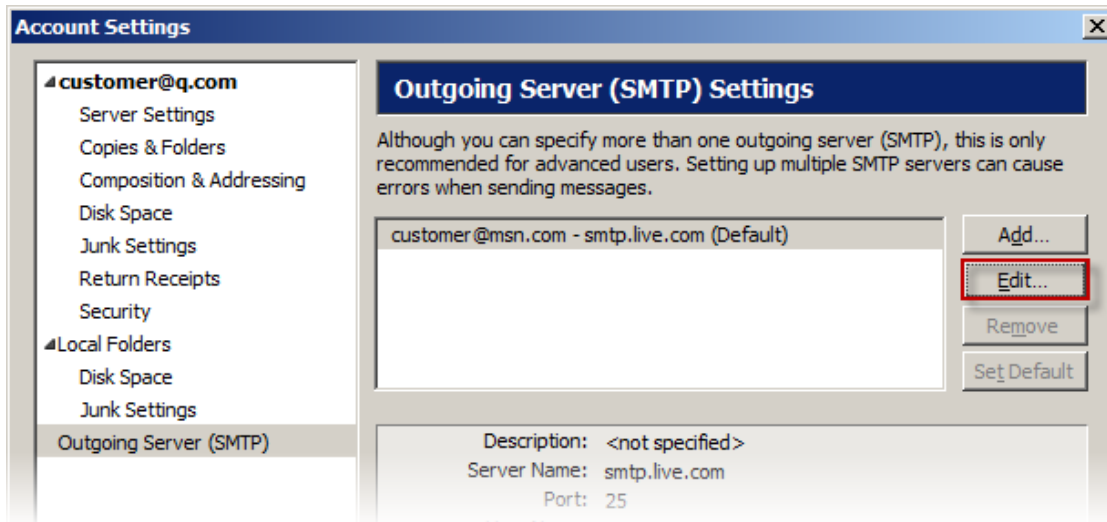
Empty Trash on Exit

Advanced...

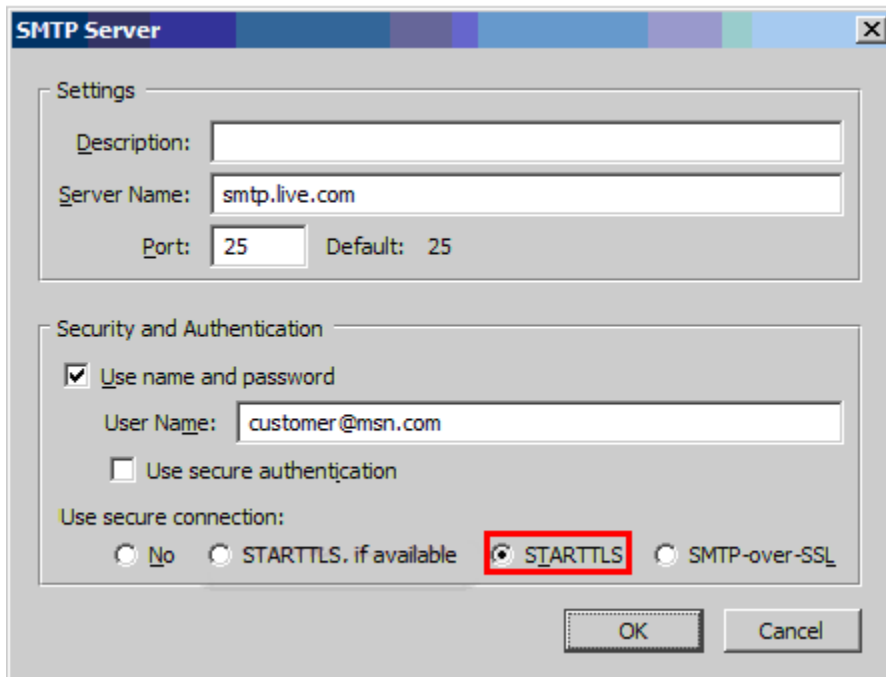
Local directory: C:\Documents and Settings\sduawa\Application Data\Thunderbird\ Browse...

OK Cancel

12. Select **Outgoing Server (SMTP)** from the list on the left, then select **Edit**.



13. Select **STARTTLS** and select **OK**.



14. Select **OK** again.

Congratulations, you have configured Mozilla Thunderbird for your msn.com e-mail.