



How to Configure Entourage for your domain E-mail

Email Type:
Your domain



Use this document if:

- You need to configure Entourage for your domain e-mail.

This document assumes:

- You know your domain e-mail address and password.
- You have a working copy of Entourage.
- You have a working Internet connection.

NOTE: There are 2 Qwest offerings that support vanity domains and email.

- Qwest.net
- Qwestoffice.net

If you are unsure who is hosting your domain name:

- Go to whois.net
- Enter your domain name in the 'WHOIS Lookup' field
- Click Go
- Scroll down toward the bottom of the page
- Locate the 'Name Servers' section

Qwest.net

If you see the following, this document applies to you:

- authns1.mpls.qwest.net
- authns2.dnvr.qwest.net
- authns3.sttl.qwest.net

Qwestoffice.net

If you see the following go to <http://qwestoffice.com/newemailtutorials> :

- a.dns.qwestoffice.com
- b.dns.qwestoffice.com

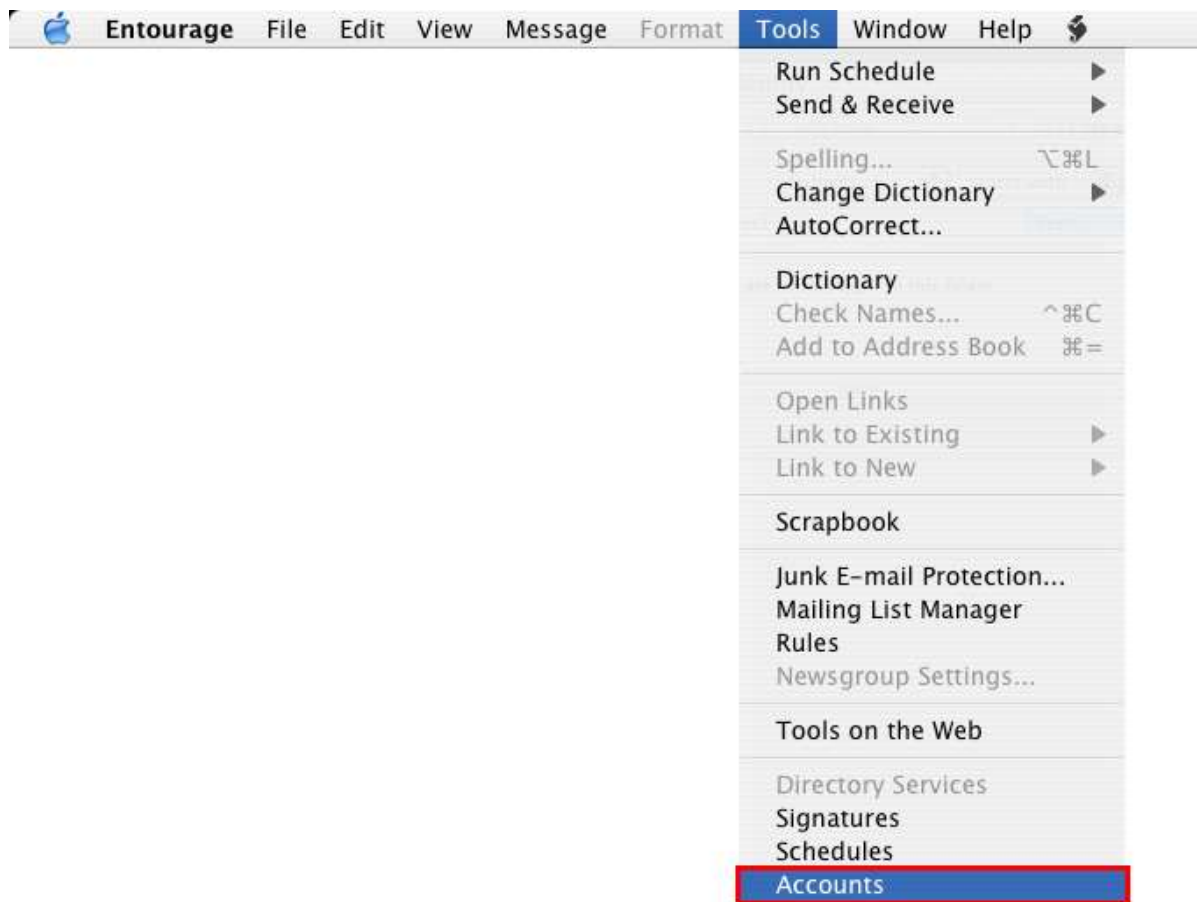
If any other server name is listed, your domain is pointed to someone other than Qwest. You will need to contact your email provider who is hosting your custom domain for further assistance.



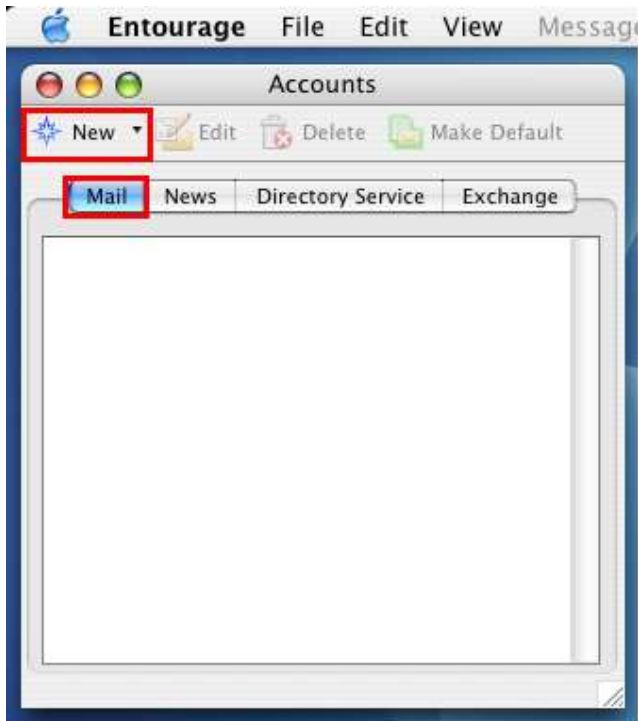
1. Open Entourage using the icon on your dock or by selecting the icon in your Applications folder.



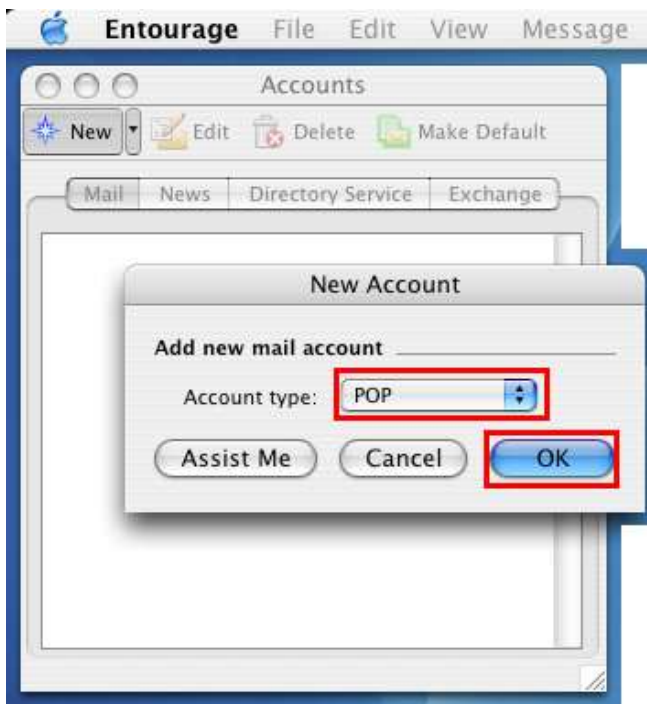
2. Select **Tools** then **Accounts**.



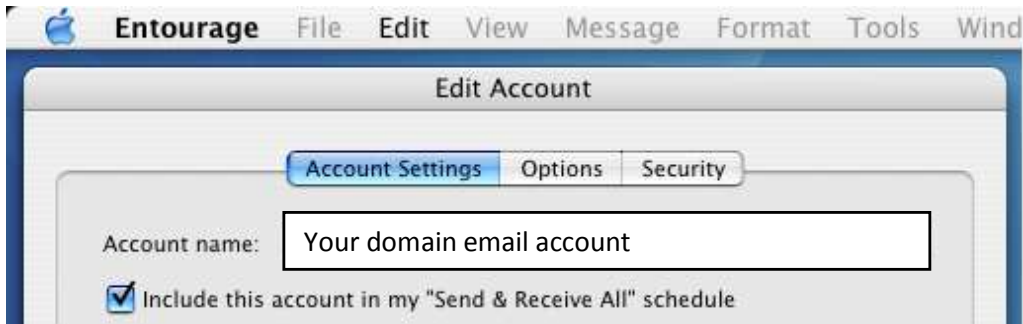
3. Select **Mail**. Select **New**.



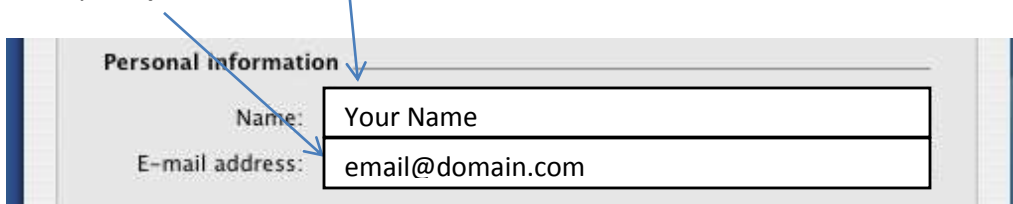
4. Select **POP**. Select **OK**.



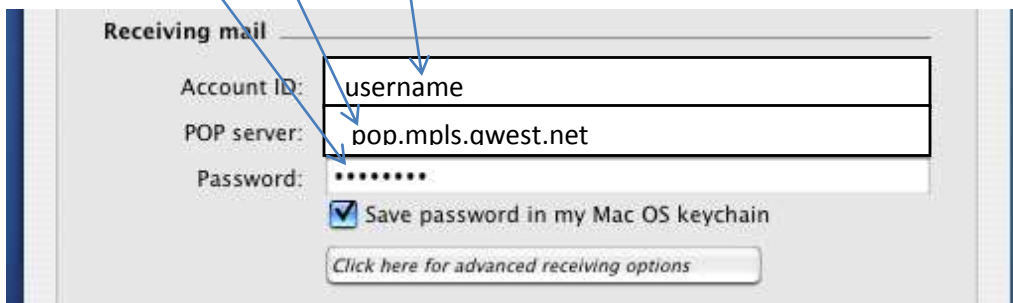
5. Enter a unique name for this account. (e.g. your domain account, POP account)



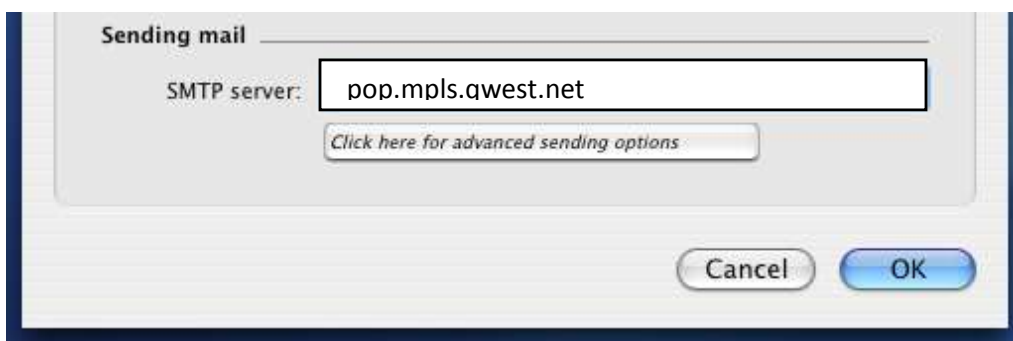
6. This will appear on your outgoing e-mail. (e.g. personal name, nickname or company name)
Enter your **qwest.net** email address.



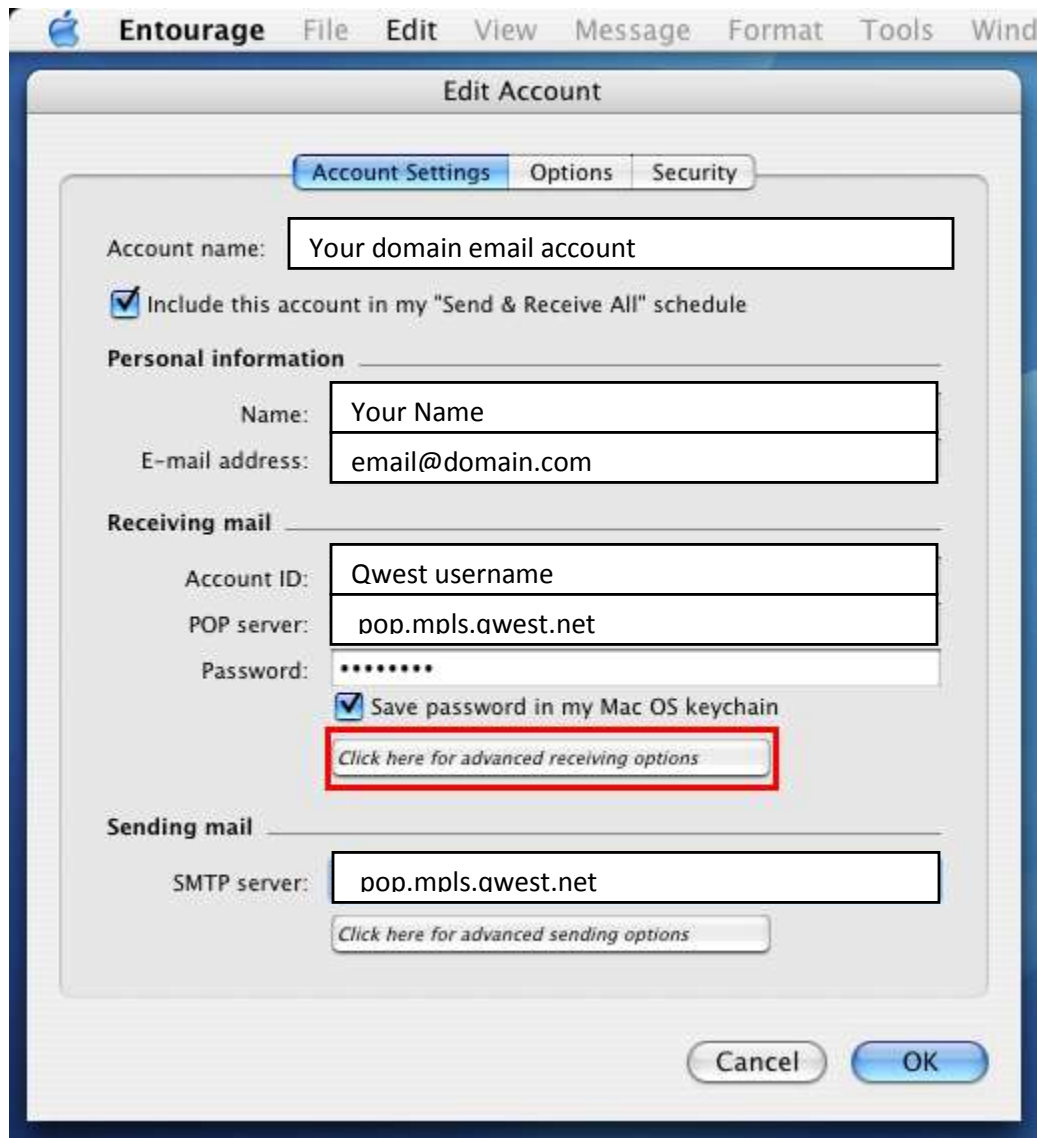
7. Enter your Qwest username associated to the domain email. (example: E-mail address: bob@qwest.net, username is **bob**).
Type in **pop.mpls.qwest.net**, or select one from the [Qwest mail server list](#)
Type your e-mail password.



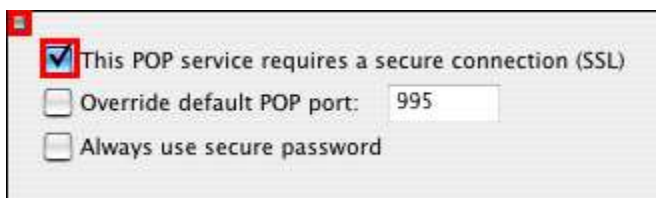
8. Use the same server used for **POP3**.



9. Select **Click here for advanced receiving options**.



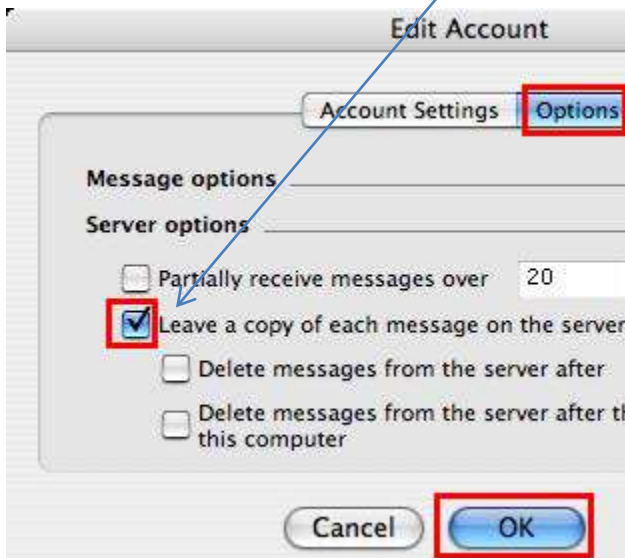
10. Check the box next to **This POP service requires a secure connection (SSL)**. Then, close the mini-window by selecting the dash in the top left corner.



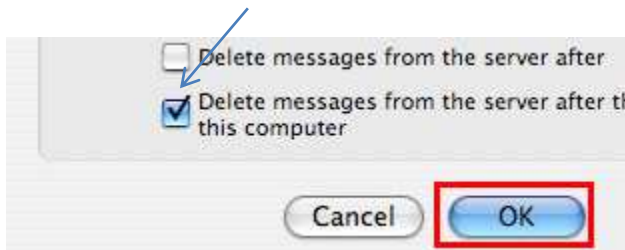
11. Select **Click here for advanced sending options**.



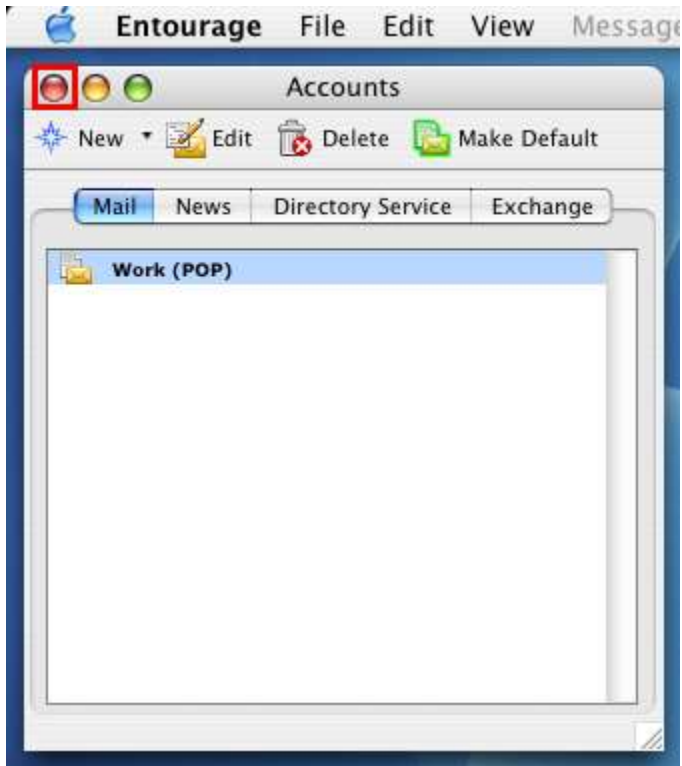
12. Select **Options**. Put a checkmark here. Click **OK**.



13. Put a checkmark here. Click **OK**.



14. Select the red gum drop to close the window.





[← Return to step 7](#)

Arizona

- Tucson: pop.tcsn.qwest.net
- Phoenix: pop.phnx.qwest.net

Colorado

- Colorado Springs: pop.clsp.qwest.net
- Denver: pop.dnvr.qwest.net

Idaho

- Boise: pop.bois.qwest.net

Iowa

- Des Moines: pop.desm.qwest.net
- Cedar Rapids: pop.cdrr.qwest.net
- Davenport: pop.dvnp.qwest.net

Minnesota

- Duluth: pop.dlth.qwest.net
- Minneapolis: pop.mpls.qwest.net
- Rochester: pop.roch.qwest.net
- Saint Cloud: pop.stcd.qwest.net

Montana

- Billings: pop.blng.qwest.net
- Missoula: pop.mssl.qwest.net

Nebraska

- Omaha: pop.omah.qwest.net

New Mexico

- Albuquerque: pop.albq.qwest.net

North Dakota

- Bismarck: pop.bsmr.qwest.net
- Fargo: pop.farg.qwest.net

Oregon

- Eugene: pop.eugn.qwest.net
- Portland: pop.ptld.qwest.net

South Dakota

- Sioux Falls: pop.sxfl.qwest.net

Utah

- Salt Lake City: pop.slkc.qwest.net

Washington

- Seattle: pop.sttl.qwest.net
- Spokane: pop.spkn.qwest.net

Wyoming

- Cheyenne: pop.chyn.qwest.net