



NEW MEXICO ALL TROUBLES REPORT NUMBERS AND RATES - MARCH 2008

WIRECENTER	JANUARY 2008			FEBRUARY 2008			MARCH 2008			YTD		
	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE
STANDARD												
ACADEMY	234	29002	0.81	188	28725	0.65	207	28491	0.73	629	86218	0.73
ALAMOGORDO MAIN	175	15797	1.11	197	15744	1.25	146	15635	0.93	518	47176	1.10
ALAMOGORDO WEST	8	550	1.45	18	553	3.25	38	547	6.95	64	1650	3.88
ALBQ EAST	225	24284	0.93	217	24164	0.90	197	23994	0.82	639	72442	0.88
ALBQ MAIN	198	29989	0.66	151	30088	0.50	153	30112	0.51	502	90189	0.56
ALBQ NORTH	187	18462	1.01	153	18351	0.83	176	18205	0.97	516	55018	0.94
ALBQ NORTHEAST	512	49099	1.04	435	48723	0.89	548	48284	1.13	1495	146106	1.02
ALBQ SOUTHWEST	162	12278	1.32	142	12147	1.17	158	12050	1.31	462	36475	1.27
ALBQ WEST	185	23572	0.78	203	23352	0.87	209	23168	0.90	597	70092	0.85
AMBER MESA	139	6893	2.02	103	6899	1.49	91	6903	1.32	333	20695	1.61
ANGEL FIRE	15	3481	0.43	33	3462	0.95	20	3440	0.58	68	10383	0.65
ANTHONY	57	3815	1.49	77	3812	2.02	106	3799	2.79	240	11426	2.10
ARTESIA	31	4811	0.64	43	4775	0.90	34	4691	0.72	108	14277	0.76
AZTEC MAIN	154	6725	2.29	193	6674	2.89	118	6656	1.77	465	20055	2.32
AZTEC SOUTH(BLOOMFIELD)	149	6314	2.36	173	6299	2.75	139	6282	2.21	461	18895	2.44
BAYARD	23	2457	0.94	31	2451	1.26	56	2441	2.29	110	7349	1.50
BELEN	159	8758	1.82	137	8711	1.57	159	8662	1.84	455	26131	1.74
BERNALILLO	132	11222	1.18	136	11178	1.22	86	11126	0.77	354	33526	1.06
CHAPARRAL	53	2803	1.89	103	2817	3.66	63	2791	2.26	219	8411	2.60
CIMARRON	4	693	0.58	1	696	0.14	7	691	1.01	12	2080	0.58
CLOVIS MAIN	102	11779	0.87	125	11641	1.07	130	11509	1.13	357	34929	1.02
CLOVIS WEST	4	529	0.76	3	513	0.58	5	489	1.02	12	1531	0.78
CORRALES	189	31867	0.59	236	31591	0.75	249	31288	0.80	674	94746	0.71
DEMING	157	8720	1.80	116	8626	1.34	124	8547	1.45	397	25893	1.53
ESTANCIA	38	1991	1.91	38	1989	1.91	21	1976	1.06	97	5956	1.63
FARMINGTON MAIN	312	25446	1.23	328	25270	1.30	244	25233	0.97	884	75949	1.16
FARMINGTON WEST	79	2451	3.22	62	2455	2.53	65	2430	2.67	206	7336	2.81
FT WINGATE	1	153	0.65	4	156	2.56	3	158	1.90	8	467	1.71
GALLUP EAST	11	631	1.74	23	639	3.60	11	639	1.72	45	1909	2.36
GALLUP MAIN	109	10697	1.02	111	10694	1.04	103	10636	0.97	323	32027	1.01
GRANTS MAIN	65	6287	1.03	68	6294	1.08	62	6254	0.99	195	18835	1.04
HATCH	26	1817	1.43	20	1804	1.11	20	1798	1.11	66	5419	1.22
LA MESA	50	2270	2.20	44	2278	1.93	121	2273	5.32	215	6821	3.15
LAGUNA ACOMA	23	2120	1.08	19	2124	0.89	21	2119	0.99	63	6363	0.99
LAS CRUCES MAIN	212	31719	0.67	286	31443	0.91	237	31264	0.76	735	94426	0.78
LAS CRUCES TELSHOR	64	12894	0.50	85	12788	0.66	80	12389	0.65	229	38071	0.60
LAS VEGAS	100	9001	1.11	79	8962	0.88	102	8918	1.14	281	26881	1.05
LOS ALAMOS	49	6876	0.71	45	6850	0.66	26	6819	0.38	120	20545	0.58
LOS LUNAS MAIN	180	12075	1.49	159	12006	1.32	142	11944	1.19	481	36025	1.34
LOS LUNAS NORTH	81	3495	2.32	61	3489	1.75	61	3472	1.76	203	10456	1.94
MORIARTY	35	3202	1.09	42	3201	1.31	33	3172	1.04	110	9575	1.15
MOUNTAIN AIR	12	1035	1.16	16	1033	1.55	11	1032	1.07	39	3100	1.26
PENA BLANCA	39	1169	3.34	8	1179	0.68	11	1179	0.93	58	3527	1.64
PENASCO	19	1390	1.37	36	1376	2.62	11	1360	0.81	66	4126	1.60
PORTALES	39	3776	1.03	41	3713	1.10	27	3661	0.74	107	11150	0.96
QUESTA	40	1619	2.47	39	1616	2.41	21	1604	1.31	100	4839	2.07
RATON	58	4410	1.32	33	4388	0.75	37	4369	0.85	128	13167	0.97
RED RIVER	14	1231	1.14	9	1226	0.73	11	1220	0.90	34	3677	0.92
RIO RANCHO	141	22147	0.64	167	22022	0.76	184	21881	0.84	492	66050	0.74
ROSWELL MAIN	182	21373	0.85	192	21224	0.90	233	21061	1.11	607	63658	0.95
ROSWELL SOUTH	37	1299	2.85	18	1291	1.39	15	1287	1.17	70	3877	1.81
SAN MATEO	221	23655	0.93	252	23449	1.07	180	23283	0.77	653	70387	0.93
SANTA FE - ELDORADO	47	4644	1.01	48	4624	1.04	36	4603	0.78	131	13871	0.94
SANTA FE MAIN	312	37053	0.84	284	36956	0.77	303	36752	0.82	899	110761	0.81
SANTA FE NORTH	61	2919	2.09	53	2890	1.83	49	2895	1.69	163	8704	1.87
SANTA FE SOUTHWEST	217	24720	0.88	180	24577	0.73	161	24453	0.66	558	73750	0.76
SANTA TERESA	73	5038	1.45	100	5006	2.00	74	4962	1.49	247	15006	1.65
SILVER CITY	95	9288	1.02	79	9244	0.85	100	9213	1.09	274	27745	0.99
SOCORRO	45	4339	1.04	38	4342	0.88	37	4320	0.86	120	13001	0.92
SPRINGER	13	828	1.57	5	823	0.61	5	821	0.61	23	2472	0.93
TAOS MAIN	156	12551	1.24	163	12476	1.31	153	12418	1.23	472	37445	1.26
TAOS NORTH	49	2918	1.68	41	2919	1.40	47	2891	1.63	137	8728	1.57
TUERAS	178	12521	1.42	113	12501	0.90	109	12426	0.88	400	37448	1.07
TUCUMCARI	70	3226	2.17	40	3219	1.24	67	3189	2.10	177	9634	1.84
WHITE ROCK	19	2418	0.79	24	2403	1.00	21	2393	0.88	64	7214	0.89
TOTALS	6826	652592	1.05	6667	648931	1.03	6474	644568	1.00	19967	1946091	1.03

NEW MEXICO NON-DESIGNED TROUBLES REPORT NUMBERS AND RATES - MARCH 2008

WIRECENTER	JANUARY 2008			FEBRUARY 2008			MARCH 2008			YTD		
	REPORTS	LINES	RAT E	REPORTS	LINES	RAT E	REPORTS	LINES	RAT E	REPORTS	LINES	RAT E
STANDARD			5.00			5.00			5.00			5.00
ACADEMY	231	26703	0.87	188	26453	0.71	207	26245	0.79	626	79401	0.79
ALAMOGORDO MAIN	175	14992	1.17	196	14939	1.31	145	14831	0.98	516	44762	1.15
ALAMOGORDO WEST	8	550	1.45	18	553	3.25	38	547	6.95	64	1650	3.88
ALBQ EAST	225	22934	0.98	217	22815	0.95	196	22645	0.87	638	68394	0.93
ALBQ MAIN	193	20890	0.92	148	20739	0.71	147	20747	0.71	488	62376	0.78
ALBQ NORTH	186	16404	1.13	149	16245	0.92	175	16100	1.09	510	48749	1.05
ALBQ NORTHEAST	512	48087	1.06	433	47686	0.91	548	47247	1.16	1493	143020	1.04
ALBQ SOUTHWEST	162	12258	1.32	142	12127	1.17	158	12030	1.31	462	36415	1.27
ALBQ WEST	185	22892	0.81	203	22672	0.90	207	22489	0.92	595	68053	0.87
AMBER MESA	139	6815	2.04	103	6821	1.51	91	6800	1.34	333	20436	1.63
ANGEL FIRE	15	3481	0.43	33	3462	0.95	20	3440	0.58	68	10383	0.65
ANTHONY	57	3815	1.49	77	3812	2.02	106	3799	2.79	240	11426	2.10
ARTESIA	31	4809	0.64	43	4773	0.90	34	4689	0.73	108	14271	0.76
AZTEC MAIN	154	6721	2.29	193	6670	2.89	118	6652	1.77	465	20043	2.32
AZTEC SOUTH(BLOOMFIELD)	149	6306	2.36	172	6295	2.73	139	6278	2.21	460	18879	2.44
BAYARD	23	2457	0.94	31	2451	1.26	56	2441	2.29	110	7349	1.50
BELEN	159	8755	1.82	137	8683	1.58	159	8634	1.84	455	26072	1.75
BERNALILLO	132	10702	1.23	136	10658	1.28	84	10607	0.79	352	31967	1.10
CHAPARRAL	53	2803	1.89	103	2817	3.66	63	2791	2.26	219	8411	2.60
CIMARRON	4	693	0.58	1	696	0.14	7	691	1.01	12	2080	0.58
CLOVIS MAIN	102	11144	0.92	124	11006	1.13	130	10874	1.20	356	33024	1.08
CLOVIS WEST	4	529	0.76	3	513	0.58	5	489	1.02	12	1531	0.78
CORRALES	188	30872	0.61	236	30572	0.77	249	30269	0.82	673	91713	0.73
DEMING	157	8369	1.88	116	8334	1.39	124	8285	1.50	397	24988	1.59
ESTANCIA	38	1991	1.91	38	1989	1.91	21	1976	1.06	97	5956	1.63
FARMINGTON MAIN	309	22179	1.39	325	22026	1.48	242	21966	1.10	876	66171	1.32
FARMINGTON WEST	79	2451	3.22	62	2455	2.53	65	2430	2.67	206	7336	2.81
FT WINGATE	1	153	0.65	4	156	2.56	3	158	1.90	8	467	1.71
GALLUP EAST	11	630	1.75	23	638	3.61	11	638	1.72	45	1906	2.36
GALLUP MAIN	108	9684	1.12	111	9683	1.15	103	9657	1.07	322	29024	1.11
GRANTS MAIN	64	5725	1.12	68	5707	1.19	62	5667	1.09	194	17099	1.13
HATCH	26	1817	1.43	20	1804	1.11	20	1798	1.11	66	5419	1.22
LA MESA	50	2270	2.20	44	2278	1.93	121	2273	5.32	215	6821	3.15
LAGUNA ACOMA	23	2120	1.08	19	2124	0.89	21	2119	0.99	63	6363	0.99
LAS CRUCES MAIN	209	28335	0.74	285	28135	1.01	233	27958	0.83	727	84428	0.86
LAS CRUCES TELSHOR	64	11591	0.55	84	11534	0.73	80	11410	0.70	228	34535	0.66
LAS VEGAS	100	8520	1.17	79	8481	0.93	100	8437	1.19	279	25438	1.10
LOS ALAMOS	48	5714	0.84	44	5688	0.77	26	5657	0.46	118	17059	0.69
LOS LUNAS MAIN	180	11912	1.51	158	11843	1.33	142	11756	1.21	480	35511	1.35
LOS LUNAS NORTH	81	3495	2.32	61	3489	1.75	61	3472	1.76	203	10456	1.94
MORIARTY	35	3202	1.09	42	3201	1.31	33	3172	1.04	110	9575	1.15
MOUNTAIN AIR	12	1035	1.16	16	1033	1.55	11	1032	1.07	39	3100	1.26
PENA BLANCA	39	1169	3.34	8	1179	0.68	11	1179	0.93	58	3527	1.64
PENASCO	19	1390	1.37	36	1376	2.62	11	1360	0.81	66	4126	1.60
PORTALES	39	3776	1.03	41	3713	1.10	27	3661	0.74	107	11150	0.96
QUESTA	40	1619	2.47	39	1616	2.41	21	1604	1.31	100	4839	2.07
RATON	58	4248	1.37	33	4226	0.78	37	4207	0.88	128	12681	1.01
RED RIVER	14	1231	1.14	9	1226	0.73	11	1220	0.90	34	3677	0.92
RIO RANCHO	140	21545	0.65	167	21420	0.78	183	21280	0.86	490	64245	0.76
ROSWELL MAIN	180	19908	0.90	192	19735	0.97	232	19547	1.19	604	59190	1.02
ROSWELL SOUTH	37	1299	2.85	18	1291	1.39	15	1287	1.17	70	3877	1.81
SAN MATEO	217	21126	1.03	251	20920	1.20	177	20758	0.85	645	62804	1.03
SANTA FE - ELDORADO	47	4638	1.01	48	4620	1.04	36	4599	0.78	131	13857	0.95
SANTA FE MAIN	311	32976	0.94	282	32830	0.86	296	32601	0.91	889	98407	0.90
SANTA FE NORTH	61	2905	2.10	53	2877	1.84	49	2882	1.70	163	8664	1.88
SANTA FE SOUTHWEST	217	23529	0.92	179	23411	0.76	161	23290	0.69	557	70230	0.79
SANTA TERESA	72	5034	1.43	99	5003	1.98	73	4959	1.47	244	14996	1.63
SILVER CITY	95	8834	1.08	79	8790	0.90	100	8759	1.14	274	26383	1.04
SOCORRO	45	4339	1.04	38	4342	0.88	37	4320	0.86	120	13001	0.92
SPRINGER	13	828	1.57	5	823	0.61	5	821	0.61	23	2472	0.93
TAOS MAIN	156	11508	1.36	162	11458	1.41	153	11402	1.34	471	34368	1.37
TAOS NORTH	49	2918	1.68	41	2919	1.40	47	2891	1.63	137	8728	1.57
TUERAS	177	12430	1.42	113	12386	0.91	107	12311	0.87	397	37127	1.07
TUCUMCARI	70	3225	2.17	40	3218	1.24	67	3188	2.10	177	9631	1.84
WHITE ROCK	19	2417	0.79	24	2402	1.00	21	2392	0.88	64	7211	0.89
TOTALS	6797	609697	1.11	6642	605837	1.10	6438	601714	1.07	19877	1817248	1.09

NEW MEXICO DESIGNED SERVICES TROUBLES REPORT NUMBERS AND RATES - MARCH 2008

WIRECENTER	JANUARY 2008			FEBRUARY 2008			MARCH 2008			YTD		
	REPORTS	LINES	RAT E	REPORTS	LINES	RAT E	REPORTS	LINES	RAT E	REPORTS	LINES	RAT E
STANDARD												
ACADEMY	3	2299	0.13	0	2272	0.00	0	2246	0.00	3	6817	0.04
ALAMOGORDO MAIN	0	805	0.00	1	805	0.12	1	804	0.12	2	2414	0.08
ALAMOGORDO WEST												
ALBQ EAST	0	1350	0.00	0	1349	0.00	1	1349	0.07	1	4048	0.02
ALBQ MAIN	5	9099	0.05	3	9349	0.03	6	9365	0.06	14	27813	0.05
ALBQ NORTH	1	2058	0.05	4	2106	0.19	1	2105	0.05	6	6269	0.10
ALBQ NORTHEAST	0	1012	0.00	2	1037	0.19	0	1037	0.00	2	3086	0.06
ALBQ SOUTHWEST	0	20	0.00	0	20	0.00	0	20	0.00	0	60	0.00
ALBQ WEST	0	680	0.00	0	680	0.00	2	679	0.29	2	2039	0.10
AMBER MESA	0	78	0.00	0	78	0.00	0	103	0.00	0	259	0.00
ANGEL FIRE												
ANTHONY												
ARTESIA	0	2	0.00	0	2	0.00	0	2	0.00	0	6	0.00
AZTEC MAIN	0	4	0.00	0	4	0.00	0	4	0.00	0	12	0.00
AZTEC SOUTH(BLOOMFIELD)	0	8	0.00	1	4	25.00	0	4	0.00	1	16	6.25
BAYARD												
BELEN	0	3	0.00	0	28	0.00	0	28	0.00	0	59	0.00
BERNALILLO	0	520	0.00	0	520	0.00	2	519	0.39	2	1559	0.13
CHAPARRAL												
CIMARRON												
CLOVIS MAIN	0	635	0.00	1	635	0.16	0	635	0.00	1	1905	0.05
CLOVIS WEST												
CORRALES	1	995	0.10	0	1019	0.00	0	1019	0.00	1	3033	0.03
DEMING	0	351	0.00	0	292	0.00	0	262	0.00	0	905	0.00
ESTANCIA												
FARMINGTON MAIN	3	3267	0.09	3	3244	0.09	2	3267	0.06	8	9778	0.08
FARMINGTON WEST												
FT WINGATE												
GALLUP EAST	0	1	0.00	0	1	0.00	0	1	0.00	0	3	0.00
GALLUP MAIN	1	1013	0.10	0	1011	0.00	0	979	0.00	1	3003	0.03
GRANTS MAIN	1	562	0.18	0	587	0.00	0	587	0.00	1	1736	0.06
HATCH												
LA MESA												
LAGUNA ACOMA												
LAS CRUCES MAIN	3	3384	0.09	1	3308	0.03	4	3306	0.12	8	9998	0.08
LAS CRUCES TELSHOR	0	1303	0.00	1	1254	0.08	0	979	0.00	1	3536	0.03
LAS VEGAS	0	481	0.00	0	481	0.00	2	481	0.42	2	1443	0.14
LOS ALAMOS	1	1162	0.09	1	1162	0.09	0	1162	0.00	2	3486	0.06
LOS LUNAS MAIN	0	163	0.00	1	163	0.61	0	188	0.00	1	514	0.19
LOS LUNAS NORTH												
MORIARTY												
MOUNTAIN AIR												
PENA BLANCA												
PENASCO												
PORTALES												
QUESTA												
RATON	0	162	0.00	0	162	0.00	0	162	0.00	0	486	0.00
RED RIVER												
RIO RANCHO	1	602	0.17	0	602	0.00	1	601	0.17	2	1805	0.11
ROSWELL MAIN	2	1465	0.14	0	1489	0.00	1	1514	0.07	3	4468	0.07
ROSWELL SOUTH												
SAN MATEO	4	2529	0.16	1	2529	0.04	3	2525	0.12	8	7583	0.11
SANTA FE - ELDORADO	0	6	0.00	0	4	0.00	0	4	0.00	0	14	0.00
SANTA FE MAIN	1	4077	0.02	2	4126	0.05	7	4151	0.17	10	12354	0.08
SANTA FE NORTH	0	14	0.00	0	13	0.00	0	13	0.00	0	40	0.00
SANTA FE SOUTHWEST	0	1191	0.00	1	1166	0.09	0	1163	0.00	1	3520	0.03
SANTA TERESA	1	4	25.00	1	3	33.33	1	3	33.33	3	10	30.00
SILVER CITY	0	454	0.00	0	454	0.00	0	454	0.00	0	1362	0.00
SOCORRO												
SPRINGER												
TAOS MAIN	0	1043	0.00	1	1018	0.10	0	1016	0.00	1	3077	0.03
TAOS NORTH												
TJERAS	1	91	1.10	0	115	0.00	2	115	1.74	3	321	0.93
TUCUMCARI	0	1	0.00	0	1	0.00	0	1	0.00	0	3	0.00
WHITE ROCK	0	1	0.00	0	1	0.00	0	1	0.00	0	3	0.00
TOTALS	29	42895	0.07	25	43094	0.06	36	42854	0.08	90	128843	0.07

NEW MEXICO ALL OUT OF SERVICE TROUBLES CLEARED IN 24 HOURS - MARCH 2008

WIRECENTER	JANUARY 2008			FEBRUARY 2008			MARCH 2008			YTD		
	OOS CLEARED <= 24 HOURS	TOTAL OOS TICKETS	PERCENT OOS <= 24 HOURS	OOS CLEARED <= 24 HOURS	TOTAL OOS TICKETS	PERCENT OOS <= 24 HOURS	OOS CLEARED <= 24 HOURS	TOTAL OOS TICKETS	PERCENT OOS <= 24 HOURS	OOS CLEARED <= 24 HOURS	TOTAL OOS TICKETS	PERCENT OOS <= 24 HOURS
STANDARD												
ACADEMY	286	302	94.70%	133	144	92.36%	173	181	95.58%	592	627	94.42%
ALAMOGORDO MAIN	140	145	96.55%	161	167	96.41%	115	117	98.29%	416	429	96.97%
ALAMOGORDO WEST	25	28	89.29%	12	16	75.00%	40	44	90.91%	77	88	87.50%
ALBQ EAST	170	185	91.89%	177	186	95.16%	136	140	97.14%	483	511	94.52%
ALBQ MAIN	162	173	93.64%	145	155	93.55%	123	127	96.85%	430	455	94.51%
ALBQ NORTH	277	295	93.90%	121	134	90.30%	127	131	96.95%	525	560	93.75%
ALBQ NORTHEAST	371	418	88.76%	341	363	93.94%	529	560	94.46%	1241	1341	92.54%
ALBQ SOUTHWEST	146	164	89.02%	129	145	88.97%	168	178	94.38%	443	487	90.97%
ALBQ WEST	354	366	96.72%	172	184	93.48%	182	188	96.81%	708	738	95.93%
AMBER MESA	122	128	95.31%	102	103	99.03%	88	89	98.88%	312	320	97.50%
ANGEL FIRE	18	19	94.74%	22	26	84.62%	16	16	100.00%	56	61	91.80%
ANTHONY	46	51	90.20%	49	60	81.67%	80	87	91.95%	175	198	88.38%
ARTESIA	28	28	100.00%	35	37	94.59%	44	44	100.00%	107	109	98.17%
AZTEC MAIN	102	131	77.86%	210	226	92.92%	99	106	93.40%	411	463	88.77%
AZTEC SOUTH(BLOOMFIELD)	104	141	73.76%	119	155	76.77%	108	124	87.10%	331	420	78.81%
BAYARD	16	16	100.00%	24	30	80.00%	51	51	100.00%	91	97	93.81%
BELEN	116	129	89.92%	119	125	95.20%	114	129	88.37%	349	383	91.12%
BERNALILLO	91	95	95.79%	102	115	88.70%	75	79	94.94%	268	289	92.73%
CHAPARRAL	40	44	90.91%	80	90	88.89%	43	47	91.49%	163	181	90.06%
CIMARRON	3	4	75.00%	2	2	100.00%	9	9	100.00%	14	15	93.33%
CLOVIS MAIN	102	104	98.08%	110	112	98.21%	117	122	95.90%	329	338	97.34%
CLOVIS WEST	3	3	100.00%	3	3	100.00%	4	4	100.00%	10	10	100.00%
CORRALES	136	146	93.15%	176	182	96.70%	178	182	97.80%	490	510	96.08%
DEMING	123	127	96.85%	92	95	96.84%	101	103	98.06%	316	325	97.23%
ESTANCIA	64	67	95.52%	28	36	77.78%	14	16	87.50%	106	119	89.08%
FARMINGTON MAIN	243	317	76.66%	268	298	89.93%	181	195	92.82%	692	810	85.43%
FARMINGTON WEST	45	60	75.00%	59	68	86.76%	69	74	93.24%	173	202	85.64%
FT WINGATE				1	3	33.33%	1	3	33.33%	2	6	33.33%
GALLUP EAST	46	46	100.00%	26	29	89.66%	11	12	91.67%	83	87	95.40%
GALLUP MAIN	112	121	92.56%	96	109	88.07%	93	101	92.08%	301	331	90.94%
GRANTS MAIN	53	65	81.54%	55	60	91.67%	60	65	92.31%	168	190	88.42%
HATCH	26	27	96.30%	16	16	100.00%	16	16	100.00%	58	59	98.31%
LA MESA	31	35	88.57%	37	44	84.09%	150	159	94.34%	218	238	91.60%
LAGUNA ACOMA	23	26	88.46%	23	25	92.00%	13	19	68.42%	59	70	84.29%
LAS CRUCES MAIN	175	178	98.31%	274	277	98.92%	185	190	97.37%	634	645	98.29%
LAS CRUCES TELSHOR	54	54	100.00%	75	76	98.68%	74	74	100.00%	203	204	99.51%
LAS VEGAS	78	79	98.73%	63	63	100.00%	81	84	96.43%	222	226	98.23%
LOS ALAMOS	43	46	93.48%	36	41	87.80%	15	18	83.33%	94	105	89.52%
LOS LUNAS MAIN	140	159	88.05%	116	120	96.67%	146	151	96.69%	402	430	93.49%
LOS LUNAS NORTH	66	75	88.00%	47	49	95.92%	46	50	92.00%	159	174	91.38%
MORIARTY	32	35	91.43%	29	32	90.63%	26	28	92.86%	87	95	91.58%
MOUNTAIN AIR	6	9	66.67%	13	16	81.25%	9	11	81.82%	28	36	77.78%
PENA BLANCA	34	38	89.47%	5	5	100.00%	8	9	88.89%	47	52	90.38%
PENASCO	11	12	91.67%	22	28	78.57%	7	8	87.50%	40	48	83.33%
PORTALES	33	34	97.06%	43	43	100.00%	25	25	100.00%	101	102	99.02%
QUESTA	43	46	93.48%	37	41	90.24%	22	24	91.67%	102	111	91.89%
RATON	46	47	97.87%	20	20	100.00%	29	29	100.00%	95	96	98.96%
RED RIVER	8	10	80.00%	8	8	100.00%	11	11	100.00%	27	29	93.10%
RIO RANCHO	113	121	93.39%	151	153	98.69%	146	153	95.42%	410	427	96.02%
ROSWELL MAIN	154	157	98.09%	158	163	96.93%	215	216	99.54%	527	536	98.32%
ROSWELL SOUTH	69	69	100.00%	19	20	95.00%	21	21	100.00%	109	110	99.09%
SAN MATEO	160	169	94.67%	201	223	90.13%	133	144	92.36%	494	536	92.16%
SANTA FE - ELDORADO	33	47	70.21%	66	69	95.65%	36	36	100.00%	135	152	88.82%
SANTA FE MAIN	230	285	80.70%	229	247	92.71%	266	286	93.01%	725	818	88.63%
SANTA FE NORTH	42	53	79.25%	37	43	86.05%	37	38	97.37%	116	134	86.57%
SANTA FE SOUTHWEST	152	177	85.88%	157	163	96.32%	132	137	96.35%	441	477	92.45%
SANTA TERESA	58	59	98.31%	107	118	90.68%	58	65	89.23%	223	242	92.15%
SILVER CITY	95	101	94.06%	57	73	78.08%	95	97	97.94%	247	271	91.14%
SOCORRO	43	49	87.76%	33	36	91.67%	26	30	86.67%	102	115	88.70%
SPRINGER	11	11	100.00%	7	7	100.00%	3	3	100.00%	21	21	100.00%
TAOS MAIN	123	136	90.44%	150	152	98.68%	142	143	99.30%	415	431	96.29%
TAOS NORTH	25	29	86.21%	51	58	87.93%	49	52	94.23%	125	139	89.93%
TUERAS	146	165	88.48%	83	94	88.30%	89	99	89.90%	318	358	88.83%
TUCUMCARI	53	57	92.98%	36	38	94.74%	61	63	96.83%	150	158	94.94%
WHITE ROCK	11	11	100.00%	15	17	88.24%	29	30	96.67%	55	58	94.83%
TOTALS	5911	6524	90.60%	5590	6036	92.61%	5550	5843	94.99%	17051	18403	92.65%

NEW MEXICO OUT OF SERVICE NON-DESIGNED TROUBLES CLEARED IN 24 HOURS - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS
STANDARD	85.00%	85.00%	85.00%	85.00%
ACADEMY	94.65%	92.36%	95.58%	94.39%
ALAMOGORDO MAIN	96.55%	96.39%	98.28%	96.96%
ALAMOGORDO WEST	89.29%	75.00%	90.91%	87.50%
ALBQ EAST	91.89%	95.16%	97.12%	94.51%
ALBQ MAIN	93.45%	93.42%	96.69%	94.33%
ALBQ NORTH	93.88%	90.00%	96.92%	93.68%
ALBQ NORTHEAST	88.76%	93.91%	94.46%	92.53%
ALBQ SOUTHWEST	89.02%	88.97%	94.38%	90.97%
ALBQ WEST	96.72%	93.48%	96.77%	95.92%
AMBER MESA	95.31%	99.03%	98.88%	97.50%
ANGEL FIRE	94.74%	84.62%	100.00%	91.80%
ANTHONY	90.20%	81.67%	91.95%	88.38%
ARTESIA	100.00%	94.59%	100.00%	98.17%
AZTEC MAIN	77.86%	92.92%	93.40%	88.77%
AZTEC SOUTH(BLOOMFIELD)	73.76%	76.62%	87.10%	78.76%
BAYARD	100.00%	80.00%	100.00%	93.81%
BELEN	89.92%	95.20%	88.37%	91.12%
BERNALILLO	95.79%	88.70%	94.81%	92.68%
CHAPARRAL	90.91%	88.89%	91.49%	90.06%
CIMARRON	75.00%	100.00%	100.00%	93.33%
CLOVIS MAIN	98.08%	98.20%	95.90%	97.33%
CLOVIS WEST	100.00%	100.00%	100.00%	100.00%
CORRALES	93.10%	96.70%	97.80%	96.07%
DEMING	96.85%	96.84%	98.06%	97.23%
ESTANCIA	95.52%	77.78%	87.50%	89.08%
FARMINGTON MAIN	76.43%	89.83%	92.75%	85.29%
FARMINGTON WEST	75.00%	86.76%	93.24%	85.64%
FT WINGATE		33.33%	33.33%	33.33%
GALLUP EAST	100.00%	89.66%	91.67%	95.40%
GALLUP MAIN	92.50%	88.07%	92.08%	90.91%
GRANTS MAIN	81.25%	91.67%	92.31%	88.36%
HATCH	96.30%	100.00%	100.00%	98.31%
LA MESA	88.57%	84.09%	94.34%	91.60%
LAGUNA ACOMA	88.46%	92.00%	68.42%	84.29%
LAS CRUCES MAIN	98.29%	98.91%	97.31%	98.27%
LAS CRUCES TELSHOR	100.00%	98.67%	100.00%	99.51%
LAS VEGAS	98.73%	100.00%	96.34%	98.21%
LOS ALAMOS	93.33%	87.50%	83.33%	89.32%
LOS LUNAS MAIN	88.05%	96.64%	96.69%	93.47%
LOS LUNAS NORTH	88.00%	95.92%	92.00%	91.38%
MORIARTY	91.43%	90.63%	92.86%	91.58%
MOUNTAIN AIR	66.67%	81.25%	81.82%	77.78%
PENA BLANCA	89.47%	100.00%	88.89%	90.38%
PENASCO	91.67%	78.57%	87.50%	83.33%
PORTALES	97.06%	100.00%	100.00%	99.02%
QUESTA	93.48%	90.24%	91.67%	91.89%
RATON	97.87%	100.00%	100.00%	98.96%
RED RIVER	80.00%	100.00%	100.00%	93.10%
RIO RANCHO	93.33%	98.69%	95.39%	96.00%
ROSWELL MAIN	98.06%	96.93%	99.53%	98.31%
ROSWELL SOUTH	100.00%	95.00%	100.00%	99.09%
SAN MATEO	94.55%	90.09%	92.20%	92.05%
SANTA FE - ELDORADO	70.21%	95.65%	100.00%	88.82%
SANTA FE MAIN	80.63%	92.65%	93.19%	88.61%
SANTA FE NORTH	79.25%	86.05%	97.37%	86.57%
SANTA FE SOUTHWEST	85.88%	96.30%	96.35%	92.44%
SANTA TERESA	98.28%	90.60%	89.06%	92.05%
SILVER CITY	94.06%	78.08%	97.94%	91.14%
SOCORRO	87.76%	91.67%	86.67%	88.70%
SPRINGER	100.00%	100.00%	100.00%	100.00%
TAOS MAIN	90.44%	98.68%	99.30%	96.28%
TAOS NORTH	86.21%	87.93%	94.23%	89.93%
TJERAS	88.41%	88.30%	89.69%	88.73%
TUCUMCARI	92.98%	94.74%	96.83%	94.94%
WHITE ROCK	100.00%	88.24%	96.67%	94.83%
TOTALS	90.56%	92.58%	94.97%	92.62%

NEW MEXICO ALL OTHER NON-DESIGNED TROUBLES CLEARED IN 24 HOURS -

WIRECENTER	JAN	FEB	MAR	YTD
	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS
STANDARD				
ACADEMY	92.52%	85.57%	93.95%	91.23%
ALAMOGORDO MAIN	95.48%	96.67%	98.03%	96.61%
ALAMOGORDO WEST	89.29%	78.95%	91.30%	88.17%
ALBQ EAST	89.70%	92.58%	95.02%	92.31%
ALBQ MAIN	94.31%	92.19%	94.55%	93.66%
ALBQ NORTH	91.07%	83.91%	93.30%	89.86%
ALBQ NORTHEAST	86.52%	89.81%	92.96%	89.98%
ALBQ SOUTHWEST	86.29%	89.25%	92.59%	89.48%
ALBQ WEST	94.33%	92.83%	95.67%	94.30%
AMBER MESA	94.74%	97.58%	99.03%	96.83%
ANGEL FIRE	91.67%	88.57%	95.24%	91.25%
ANTHONY	92.19%	83.13%	88.68%	87.75%
ARTESIA	100.00%	92.00%	96.00%	95.59%
AZTEC MAIN	70.30%	90.55%	89.47%	84.24%
AZTEC SOUTH(BLOOMFIELD)	71.35%	74.33%	82.31%	75.53%
BAYARD	100.00%	85.00%	98.41%	94.53%
BELEN	88.10%	94.00%	82.84%	88.09%
BERNALILLO	91.24%	87.59%	93.88%	90.53%
CHAPARRAL	89.66%	84.62%	90.14%	87.40%
CIMARRON	75.00%	100.00%	100.00%	93.75%
CLOVIS MAIN	97.69%	97.12%	96.00%	96.90%
CLOVIS WEST	100.00%	100.00%	100.00%	100.00%
CORRALES	89.66%	90.69%	95.09%	92.03%
DEMING	97.65%	94.26%	96.18%	96.22%
ESTANCIA	92.00%	72.50%	77.27%	83.94%
FARMINGTON MAIN	75.14%	86.39%	91.02%	83.32%
FARMINGTON WEST	70.24%	85.33%	90.53%	82.28%
FT WINGATE	100.00%	25.00%	33.33%	37.50%
GALLUP EAST	97.96%	89.19%	93.33%	94.06%
GALLUP MAIN	91.37%	82.73%	87.60%	87.22%
GRANTS MAIN	81.58%	91.46%	86.42%	86.61%
HATCH	97.06%	100.00%	100.00%	98.72%
LA MESA	86.79%	82.69%	92.57%	89.64%
LAGUNA ACOMA	85.71%	93.10%	66.67%	82.72%
LAS CRUCES MAIN	96.69%	97.95%	97.18%	97.36%
LAS CRUCES TELSHOR	100.00%	98.02%	100.00%	99.25%
LAS VEGAS	98.18%	100.00%	96.46%	98.10%
LOS ALAMOS	91.07%	85.71%	78.57%	86.47%
LOS LUNAS MAIN	86.27%	94.64%	93.06%	91.01%
LOS LUNAS NORTH	82.02%	90.14%	87.10%	86.04%
MORIARTY	90.00%	91.67%	84.21%	88.89%
MOUNTAIN AIR	71.43%	80.95%	76.92%	77.08%
PENA BLANCA	87.80%	85.71%	91.67%	88.33%
PENASCO	88.89%	84.62%	83.33%	85.51%
PORTALES	95.92%	100.00%	85.29%	95.00%
QUESTA	94.34%	87.72%	93.94%	91.61%
RATON	98.46%	97.22%	100.00%	98.57%
RED RIVER	78.57%	100.00%	100.00%	92.31%
RIO RANCHO	92.50%	93.48%	93.58%	93.22%
ROSWELL MAIN	96.94%	95.91%	98.53%	97.24%
ROSWELL SOUTH	100.00%	95.45%	96.15%	98.33%
SAN MATEO	92.14%	87.69%	91.01%	90.07%
SANTA FE - ELDORADO	74.14%	91.25%	93.62%	86.49%
SANTA FE MAIN	79.95%	88.56%	91.80%	86.71%
SANTA FE NORTH	79.10%	83.64%	87.76%	83.04%
SANTA FE SOUTHWEST	82.99%	92.42%	90.63%	88.35%
SANTA TERESA	95.71%	85.53%	86.42%	88.06%
SILVER CITY	94.24%	78.00%	97.60%	90.93%
SOCORRO	87.50%	93.62%	90.24%	90.13%
SPRINGER	100.00%	100.00%	100.00%	100.00%
TAOS MAIN	89.53%	97.99%	98.21%	95.36%
TAOS NORTH	88.00%	89.23%	90.77%	89.44%
TUERAS	83.03%	80.95%	85.07%	83.05%
TUCUMCARI	91.43%	95.45%	97.22%	94.62%
WHITE ROCK	94.74%	82.61%	87.80%	87.95%
TOTALS	88.77%	90.18%	92.75%	90.50%

NEW MEXICO OUT OF SERVICE DESIGNED SERVICES TROUBLES CLEARED IN 24 HOURS - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS
STANDARD				
ACADEMY	100.00%			100.00%
ALAMOGORDO MAIN		100.00%	100.00%	100.00%
ALAMOGORDO WEST				
ALBQ EAST			100.00%	100.00%
ALBQ MAIN	100.00%	100.00%	100.00%	100.00%
ALBQ NORTH	100.00%	100.00%	100.00%	100.00%
ALBQ NORTHEAST		100.00%		100.00%
ALBQ SOUTHWEST				
ALBQ WEST			100.00%	100.00%
AMBER MESA				
ANGEL FIRE				
ANTHONY				
ARTESIA				
AZTEC MAIN				
AZTEC SOUTH(BLOOMFIELD)		100.00%		100.00%
BAYARD				
BELEN				
BERNALILLO			100.00%	100.00%
CHAPARRAL				
CIMARRON				
CLOVIS MAIN		100.00%		100.00%
CLOVIS WEST				
CORRALES	100.00%			100.00%
DEMING				
ESTANCIA				
FARMINGTON MAIN	100.00%	100.00%	100.00%	100.00%
FARMINGTON WEST				
FT WINGATE				
GALLUP EAST				
GALLUP MAIN	100.00%			100.00%
GRANTS MAIN	100.00%			100.00%
HATCH				
LA MESA				
LAGUNA ACOMA				
LAS CRUCES MAIN	100.00%	100.00%	100.00%	100.00%
LAS CRUCES TELSHOR		100.00%		100.00%
LAS VEGAS			100.00%	100.00%
LOS ALAMOS	100.00%	100.00%		100.00%
LOS LUNAS MAIN		100.00%		100.00%
LOS LUNAS NORTH				
MORIARTY				
MOUNTAIN AIR				
PENA BLANCA				
PENASCO				
PORTALES				
QUESTA				
RATON				
RED RIVER				
RIO RANCHO	100.00%		100.00%	100.00%
ROSWELL MAIN	100.00%		100.00%	100.00%
ROSWELL SOUTH				
SAN MATEO	100.00%	100.00%	100.00%	100.00%
SANTA FE - ELDORADO				
SANTA FE MAIN	100.00%	100.00%	85.71%	90.00%
SANTA FE NORTH				
SANTA FE SOUTHWEST		100.00%		100.00%
SANTA TERESA	100.00%	100.00%	100.00%	100.00%
SILVER CITY				
SOCORRO				
SPRINGER				
TAOS MAIN		100.00%		100.00%
TAOS NORTH				
TJERAS	100.00%		100.00%	100.00%
TUCUMCARI				
WHITE ROCK				
TOTALS	100.00%	100.00%	97.22%	98.89%

NEW MEXICO ALL OTHER DESIGNED SERVICES TROUBLES CLEARED IN 24 HOURS - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS	PERCENT OOS <= 24 HOURS
STANDARD				
ACADEMY				
ALAMOGORDO MAIN				
ALAMOGORDO WEST				
ALBQ EAST				
ALBQ MAIN				
ALBQ NORTH				
ALBQ NORTHEAST				
ALBQ SOUTHWEST				
ALBQ WEST				
AMBER MESA				
ANGEL FIRE				
ANTHONY				
ARTESIA				
AZTEC MAIN				
AZTEC SOUTH(BLOOMFIELD)				
BAYARD				
BELEN				
BERNALILLO				
CHAPARRAL				
CIMARRON				
CLOVIS MAIN				
CLOVIS WEST				
CORRALES				
DEMING				
ESTANCIA				
FARMINGTON MAIN				
FARMINGTON WEST				
FT WINGATE				
GALLUP EAST				
GALLUP MAIN				
GRANTS MAIN				
HATCH				
LA MESA				
LAGUNA ACOMA				
LAS CRUCES MAIN				
LAS CRUCES TELSHOR				
LAS VEGAS				
LOS ALAMOS				
LOS LUNAS MAIN				
LOS LUNAS NORTH				
MORIARTY				
MOUNTAIN AIR				
PENA BLANCA				
PENASCO				
PORTALES				
QUESTA				
RATON				
RED RIVER				
RIO RANCHO				
ROSWELL MAIN				
ROSWELL SOUTH				
SAN MATEO				
SANTA FE - ELDORADO				
SANTA FE MAIN				
SANTA FE NORTH				
SANTA FE SOUTHWEST				
SANTA TERESA				
SILVER CITY				
SOCORRO				
SPRINGER				
TAOS MAIN				
TAOS NORTH				
TJERAS				
TUCUMCARI				
WHITE ROCK				
TOTALS				

NEW MEXICO ALL TROUBLES REPAIR INTERVAL - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN
STANDARD				
ACADEMY	14:04	22:33	12:22	16:03
ALAMOGORDO MAIN	10:07	8:36	10:26	9:37
ALAMOGORDO WEST	24:00	14:59	11:44	14:07
ALBQ EAST	13:33	11:16	10:40	11:53
ALBQ MAIN	10:16	12:57	11:17	11:23
ALBQ NORTH	15:46	15:39	12:13	14:30
ALBQ NORTHEAST	14:49	12:33	12:24	13:16
ALBQ SOUTHWEST	14:21	13:48	12:35	13:35
ALBQ WEST	14:01	10:30	10:03	11:25
AMBER MESA	13:16	8:55	7:21	10:17
ANGEL FIRE	19:32	21:08	12:22	18:17
ANTHONY	10:55	17:20	12:01	13:25
ARTESIA	10:04	13:52	12:30	12:20
AZTEC MAIN	20:54	12:57	12:50	15:33
AZTEC SOUTH(BLOOMFIELD)	18:15	17:38	16:27	17:29
BAYARD	10:22	14:24	7:12	9:56
BELEN	13:16	9:31	15:20	12:51
BERNALILLO	12:40	12:10	12:11	12:22
CHAPARRAL	11:49	15:01	14:57	14:12
CIMARRON	17:52	2:32	9:02	11:26
CLOVIS MAIN	8:26	10:18	10:57	10:01
CLOVIS WEST	9:18	12:21	10:34	10:35
CORRALES	12:53	12:12	10:43	11:51
DEMING	9:30	10:27	8:10	9:22
ESTANCIA	13:56	21:39	17:06	17:36
FARMINGTON MAIN	21:34	14:20	12:10	16:18
FARMINGTON WEST	19:45	17:27	17:00	18:11
FT WINGATE		54:04	44:55	49:29
GALLUP EAST	15:03	15:26	15:14	15:17
GALLUP MAIN	12:16	17:33	14:44	14:54
GRANTS MAIN	15:30	16:13	16:00	15:54
HATCH	10:10	7:30	10:27	9:28
LA MESA	10:29	14:46	12:11	12:21
LAGUNA ACOMA	17:40	10:01	21:05	16:48
LAS CRUCES MAIN	9:34	9:39	9:24	9:33
LAS CRUCES TELSHOR	4:31	8:09	7:22	6:54
LAS VEGAS	9:40	8:15	10:27	9:33
LOS ALAMOS	11:40	12:52	16:47	13:13
LOS LUNAS MAIN	14:52	11:25	13:11	13:13
LOS LUNAS NORTH	17:12	13:13	15:05	15:22
MORIARTY	15:53	12:14	14:54	14:15
MOUNTAIN AIR	25:39	24:00	26:03	25:03
PENA BLANCA	12:31	9:19	12:46	12:14
PENASCO	14:11	17:24	18:13	16:39
PORTALES	13:43	10:56	15:15	13:03
QUESTA	14:14	14:41	9:46	13:28
RATON	8:14	8:47	7:17	8:06
RED RIVER	17:13	13:08	10:30	14:04
RIO RANCHO	10:58	10:36	11:54	11:12
ROSWELL MAIN	10:52	12:16	10:16	11:05
ROSWELL SOUTH	11:21	10:20	10:56	11:00
SAN MATEO	11:45	13:00	10:59	12:01
SANTA FE - ELDORADO	16:41	14:58	12:31	14:54
SANTA FE MAIN	17:17	14:22	12:49	14:52
SANTA FE NORTH	17:12	14:15	15:23	15:41
SANTA FE SOUTHWEST	15:13	12:15	13:19	13:41
SANTA TERESA	13:57	17:43	16:26	16:15
SILVER CITY	10:42	18:36	9:56	12:41
SOCORRO	14:19	8:27	14:08	12:31
SPRINGER	9:49	17:01	13:33	12:12
TAOS MAIN	12:59	10:30	9:23	10:56
TAOS NORTH	13:59	13:42	13:38	13:47
TUERAS	14:46	13:37	15:18	14:35
TUCUMCARI	10:02	10:34	9:34	9:58
WHITE ROCK	9:53	14:17	16:50	13:51
TOTALS	13:49	13:04	12:02	12:59

NEW MEXICO TOTAL NON-DESIGNED TROUBLES REPAIR INTERVAL - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN
STANDARD	20:00	20:00	20:00	20:00
ACADEMY	14:14	22:33	12:22	16:07
ALAMOGORDO MAIN	10:07	8:38	10:30	9:39
ALAMOGORDO WEST	24:00	14:59	11:44	14:07
ALBQ EAST	13:33	11:16	10:43	11:55
ALBQ MAIN	10:31	13:11	11:39	11:41
ALBQ NORTH	15:52	16:00	12:17	14:39
ALBQ NORTHEAST	14:49	12:37	12:24	13:17
ALBQ SOUTHWEST	14:21	13:48	12:35	13:35
ALBQ WEST	14:01	10:30	10:06	11:26
AMBER MESA	13:16	8:55	7:21	10:17
ANGEL FIRE	19:32	21:08	12:22	18:17
ANTHONY	10:55	17:20	12:01	13:25
ARTESIA	10:04	13:52	12:30	12:20
AZTEC MAIN	20:54	12:57	12:50	15:33
AZTEC SOUTH(BLOOMFIELD)	18:15	17:42	16:27	17:31
BAYARD	10:22	14:24	7:12	9:56
BELEN	13:16	9:31	15:20	12:51
BERNALILLO	12:40	12:10	12:23	12:25
CHAPARRAL	11:49	15:01	14:57	14:12
CIMARRON	17:52	2:32	9:02	11:26
CLOVIS MAIN	8:26	10:22	10:57	10:02
CLOVIS WEST	9:18	12:21	10:34	10:35
CORRALES	12:57	12:12	10:43	11:52
DEMING	9:30	10:27	8:10	9:22
ESTANCIA	13:56	21:39	17:06	17:36
FARMINGTON MAIN	21:45	14:25	12:15	16:25
FARMINGTON WEST	19:45	17:27	17:00	18:11
FT WINGATE		54:04	44:55	49:29
GALLUP EAST	15:03	15:26	15:14	15:17
GALLUP MAIN	12:22	17:33	14:44	14:56
GRANTS MAIN	15:45	16:13	16:00	15:59
HATCH	10:10	7:30	10:27	9:28
LA MESA	10:29	14:46	12:11	12:21
LAGUNA ACOMA	17:40	10:01	21:05	16:48
LAS CRUCES MAIN	9:38	9:41	9:32	9:37
LAS CRUCES TELSHOR	4:31	8:14	7:22	6:55
LAS VEGAS	9:40	8:15	10:39	9:37
LOS ALAMOS	11:31	13:06	16:47	13:15
LOS LUNAS MAIN	14:52	11:29	13:11	13:15
LOS LUNAS NORTH	17:12	13:13	15:05	15:22
MORIARTY	15:53	12:14	14:54	14:15
MOUNTAIN AIR	25:39	24:00	26:03	25:03
PENA BLANCA	12:31	9:19	12:46	12:14
PENASCO	14:11	17:24	18:13	16:39
PORTALES	13:43	10:56	15:15	13:03
QUESTA	14:14	14:41	9:46	13:28
RATON	8:14	8:47	7:17	8:06
RED RIVER	17:13	13:08	10:30	14:04
RIO RANCHO	11:02	10:36	11:56	11:13
ROSWELL MAIN	10:57	12:16	10:19	11:08
ROSWELL SOUTH	11:21	10:20	10:56	11:00
SAN MATEO	11:53	13:03	11:08	12:08
SANTA FE - ELDORADO	16:41	14:58	12:31	14:54
SANTA FE MAIN	17:20	14:28	12:59	14:59
SANTA FE NORTH	17:12	14:15	15:23	15:41
SANTA FE SOUTHWEST	15:13	12:19	13:19	13:43
SANTA TERESA	14:08	17:51	16:41	16:26
SILVER CITY	10:42	18:36	9:56	12:41
SOCORRO	14:19	8:27	14:08	12:31
SPRINGER	9:49	17:01	13:33	12:12
TAOS MAIN	12:59	10:34	9:23	10:57
TAOS NORTH	13:59	13:42	13:38	13:47
TUERAS	14:51	13:37	15:31	14:40
TUCUMCARI	10:02	10:34	9:34	9:58
WHITE ROCK	9:53	14:17	16:50	13:51
TOTALS	13:51	13:07	12:05	13:02

NEW MEXICO OUT OF SERVICE NON-DESIGNED TROUBLES REPAIR INTERVAL - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN
STANDARD				
ACADEMY	14:56	24:41	12:19	17:00
ALAMOGORDO MAIN	9:55	9:05	11:00	9:53
ALAMOGORDO WEST	24:00	17:07	11:47	14:42
ALBQ EAST	14:25	11:21	11:00	12:23
ALBQ MAIN	11:13	12:11	11:39	11:39
ALBQ NORTH	16:13	15:05	11:51	14:21
ALBQ NORTHEAST	14:09	11:53	12:28	12:51
ALBQ SOUTHWEST	13:44	14:43	12:32	13:36
ALBQ WEST	13:55	10:24	10:00	11:20
AMBER MESA	13:40	8:10	7:34	10:16
ANGEL FIRE	17:01	24:17	10:47	18:48
ANTHONY	12:10	17:21	11:33	13:20
ARTESIA	11:14	15:13	8:42	11:44
AZTEC MAIN	19:13	12:01	12:32	14:25
AZTEC SOUTH(BLOOMFIELD)	18:33	17:23	15:07	17:02
BAYARD	10:00	16:44	6:29	10:13
BELEN	13:22	9:45	14:39	12:40
BERNALILLO	12:08	11:36	13:33	12:14
CHAPARRAL	11:43	12:36	12:53	12:27
CIMARRON	17:52	2:32	9:02	11:26
CLOVIS MAIN	9:10	11:08	11:43	10:47
CLOVIS WEST	9:48	12:21	7:16	9:31
CORRALES	11:43	10:23	10:18	10:43
DEMING	10:08	10:16	8:10	9:34
ESTANCIA	13:15	19:36	14:30	16:10
FARMINGTON MAIN	21:22	13:58	11:35	16:05
FARMINGTON WEST	19:08	17:20	15:30	17:25
FT WINGATE		52:36	44:55	47:59
GALLUP EAST	14:13	12:41	18:34	14:36
GALLUP MAIN	12:43	15:15	13:24	13:46
GRANTS MAIN	15:34	17:14	13:41	15:34
HATCH	10:06	7:38	11:13	9:56
LA MESA	10:31	14:20	10:52	11:29
LAGUNA ACOMA	17:09	9:26	21:18	16:30
LAS CRUCES MAIN	10:25	10:14	10:21	10:19
LAS CRUCES TELSHOR	5:42	9:17	7:44	7:44
LAS VEGAS	10:46	9:43	11:20	10:41
LOS ALAMOS	10:38	13:20	15:42	12:39
LOS LUNAS MAIN	14:45	11:04	12:25	12:53
LOS LUNAS NORTH	15:17	11:53	12:47	13:39
MORIARTY	15:36	12:46	12:35	13:49
MOUNTAIN AIR	32:30	31:23	24:42	29:19
PENA BLANCA	12:26	10:56	13:21	12:26
PENASCO	14:25	20:07	9:04	16:53
PORTALES	13:04	10:59	13:46	12:27
QUESTA	14:57	10:23	12:55	12:52
RATON	8:30	9:21	8:16	8:36
RED RIVER	15:04	11:59	11:21	12:55
RIO RANCHO	11:15	8:51	11:39	10:35
ROSWELL MAIN	11:09	12:32	10:39	11:23
ROSWELL SOUTH	11:56	11:16	11:15	11:38
SAN MATEO	11:33	13:09	11:24	12:09
SANTA FE - ELDORADO	17:29	13:15	11:31	14:24
SANTA FE MAIN	17:31	13:27	13:18	14:53
SANTA FE NORTH	17:18	14:21	13:55	15:19
SANTA FE SOUTHWEST	14:20	11:19	12:30	12:48
SANTA TERESA	13:50	17:18	14:17	15:12
SILVER CITY	10:43	19:48	9:49	13:02
SOCORRO	13:47	8:28	16:31	12:55
SPRINGER	9:28	17:01	16:56	12:38
TAOS MAIN	13:11	9:49	8:42	10:30
TAOS NORTH	11:59	14:10	12:40	13:00
TUERAS	13:56	11:24	13:21	13:04
TUCUMCARI	8:56	10:53	9:08	9:26
WHITE ROCK	7:11	12:50	12:09	11:05
TOTALS	13:50	12:47	11:45	12:48

NEW MEXICO TOTAL DESIGNED SERVICES TROUBLES REPAIR INTERVAL - MARCH 2008

WIRECENTER	JAN AVERAGE INTERVAL HRS:MIN	FEB AVERAGE INTERVAL HRS:MIN	MAR AVERAGE INTERVAL HRS:MIN	YTD AVERAGE INTERVAL HRS:MIN
STANDARD				
ACADEMY	3:12			3:12
ALAMOGORDO MAIN		2:50	0:53	1:51
ALAMOGORDO WEST				
ALBQ EAST			1:30	1:30
ALBQ MAIN	1:23	2:05	3:09	2:17
ALBQ NORTH	0:03	3:06	0:52	2:13
ALBQ NORTHEAST		0:33		0:33
ALBQ SOUTHWEST				
ALBQ WEST			4:17	4:17
AMBER MESA				
ANGEL FIRE				
ANTHONY				
ARTESIA				
AZTEC MAIN				
AZTEC SOUTH(BLOOMFIELD)		5:58		5:58
BAYARD				
BELEN				
BERNALILLO			5:01	5:01
CHAPARRAL				
CIMARRON				
CLOVIS MAIN		1:44		1:44
CLOVIS WEST				
CORRALES	1:16			1:16
DEMING				
ESTANCIA				
FARMINGTON MAIN	3:37	4:57	3:05	3:59
FARMINGTON WEST				
FT WINGATE				
GALLUP EAST				
GALLUP MAIN	0:26			0:26
GRANTS MAIN	0:46			0:46
HATCH				
LA MESA				
LAGUNA ACOMA				
LAS CRUCES MAIN	4:53	0:32	2:31	3:09
LAS CRUCES TELSHOR		2:03		2:03
LAS VEGAS			0:55	0:55
LOS ALAMOS	18:10	3:17		10:43
LOS LUNAS MAIN		2:10		2:10
LOS LUNAS NORTH				
MORIARTY				
MOUNTAIN AIR				
PENA BLANCA				
PENASCO				
PORTALES				
QUESTA				
RATON				
RED RIVER				
RIO RANCHO	2:53		7:15	5:04
ROSWELL MAIN	3:14		0:28	2:19
ROSWELL SOUTH				
SAN MATEO	5:09	0:16	2:34	3:34
SANTA FE - ELDORADO				
SANTA FE MAIN	3:24	1:18	6:08	4:54
SANTA FE NORTH				
SANTA FE SOUTHWEST		0:52		0:52
SANTA TERESA	1:44	6:10	0:24	2:46
SILVER CITY				
SOCORRO				
SPRINGER				
TAOS MAIN		0:03		0:03
TAOS NORTH				
TIJERAS	2:18		3:27	3:04
TUCUMCARI				
WHITE ROCK				
TOTALS	3:27	2:31	3:27	3:12

NEW MEXICO OUT OF SERVICE DESIGNED SERVICES TROUBLES REPAIR INTERVAL - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN	AVERAGE INTERVAL HRS:MIN
STANDARD				
ACADEMY	3:12			3:12
ALAMOGORDO MAIN		2:50	0:53	1:51
ALAMOGORDO WEST				
ALBQ EAST			1:30	1:30
ALBQ MAIN	1:23	2:05	3:09	2:17
ALBQ NORTH	0:03	3:06	0:52	2:13
ALBQ NORTHEAST		0:33		0:33
ALBQ SOUTHWEST				
ALBQ WEST			4:17	4:17
AMBER MESA				
ANGEL FIRE				
ANTHONY				
ARTESIA				
AZTEC MAIN				
AZTEC SOUTH(BLOOMFIELD)		5:58		5:58
BAYARD				
BELEN				
BERNALILLO			5:01	5:01
CHAPARRAL				
CIMARRON				
CLOVIS MAIN		1:44		1:44
CLOVIS WEST				
CORRALES	1:16			1:16
DEMING				
ESTANCIA				
FARMINGTON MAIN	3:37	4:57	3:05	3:59
FARMINGTON WEST				
FT WINGATE				
GALLUP EAST				
GALLUP MAIN	0:26			0:26
GRANTS MAIN	0:46			0:46
HATCH				
LA MESA				
LAGUNA ACOMA				
LAS CRUCES MAIN	4:53	0:32	2:31	3:09
LAS CRUCES TELSHOR		2:03		2:03
LAS VEGAS			0:55	0:55
LOS ALAMOS	18:10	3:17		10:43
LOS LUNAS MAIN		2:10		2:10
LOS LUNAS NORTH				
MORIARTY				
MOUNTAIN AIR				
PENA BLANCA				
PENASCO				
PORTALES				
QUESTA				
RATON				
RED RIVER				
RIO RANCHO	2:53		7:15	5:04
ROSWELL MAIN	3:14		0:28	2:19
ROSWELL SOUTH				
SAN MATEO	5:09	0:16	2:34	3:34
SANTA FE - ELDORADO				
SANTA FE MAIN	3:24	1:18	6:08	4:54
SANTA FE NORTH				
SANTA FE SOUTHWEST		0:52		0:52
SANTA TERESA	1:44	6:10	0:24	2:46
SILVER CITY				
SOCORRO				
SPRINGER				
TAOS MAIN		0:03		0:03
TAOS NORTH				
TIJERAS	2:18		3:27	3:04
TUCUMCARI				
WHITE ROCK				
TOTALS	3:27	2:31	3:27	3:12

NEW MEXICO ALL REPEAT TROUBLE REPORT RATE - MARCH 2008

	JAN	FEB	MAR	YTD
WIRECENTER	RATE	RATE	RATE	RATE
STANDARD				
ACADEMY	2.09%	3.09%	0.96%	2.02%
ALAMOGORDO MAIN	3.85%	1.99%	0.68%	2.27%
ALAMOGORDO WEST	0.00%	10.00%	19.15%	14.67%
ALBQ EAST	2.60%	1.36%	1.50%	1.84%
ALBQ MAIN	1.99%	3.21%	2.56%	2.53%
ALBQ NORTH	4.59%	5.56%	2.22%	4.09%
ALBQ NORTHEAST	4.30%	2.47%	2.32%	3.05%
ALBQ SOUTHWEST	1.82%	3.40%	3.07%	2.74%
ALBQ WEST	4.64%	0.49%	2.34%	2.45%
AMBER MESA	2.80%	7.21%	4.21%	4.58%
ANGEL FIRE	0.00%	0.00%	0.00%	0.00%
ANTHONY	8.06%	3.75%	1.85%	4.00%
ARTESIA	0.00%	2.27%	0.00%	0.92%
AZTEC MAIN	1.28%	11.47%	6.35%	7.00%
AZTEC SOUTH(BLOOMFIELD)	12.87%	4.95%	4.79%	7.62%
BAYARD	0.00%	3.13%	11.11%	6.78%
BELEN	5.36%	2.84%	3.64%	4.01%
BERNALILLO	0.75%	4.23%	5.56%	3.29%
CHAPARRAL	1.85%	8.85%	5.97%	6.41%
CIMARRON	0.00%	0.00%	0.00%	0.00%
CLOVIS MAIN	5.56%	0.79%	0.76%	2.19%
CLOVIS WEST	0.00%	0.00%	0.00%	0.00%
CORRALES	2.07%	0.84%	0.80%	1.17%
DEMING	3.68%	2.52%	1.59%	2.70%
ESTANCIA	20.83%	9.52%	0.00%	12.61%
FARMINGTON MAIN	6.61%	7.87%	2.40%	5.96%
FARMINGTON WEST	2.47%	7.46%	1.52%	3.74%
FT WINGATE	0.00%	0.00%	0.00%	0.00%
GALLUP EAST	0.00%	11.54%	15.38%	10.00%
GALLUP MAIN	0.00%	8.26%	9.65%	6.10%
GRANTS MAIN	1.52%	1.45%	4.62%	2.50%
HATCH	13.33%	0.00%	4.76%	7.04%
LA MESA	7.41%	10.20%	3.97%	6.11%
LAGUNA ACOMA	0.00%	0.00%	0.00%	0.00%
LAS CRUCES MAIN	2.76%	3.05%	2.07%	2.65%
LAS CRUCES TELSHOR	3.03%	5.56%	1.23%	3.38%
LAS VEGAS	3.85%	4.82%	5.56%	4.75%
LOS ALAMOS	9.26%	4.26%	7.14%	6.98%
LOS LUNAS MAIN	2.70%	1.24%	2.74%	2.24%
LOS LUNAS NORTH	2.41%	12.86%	0.00%	5.14%
MORIARTY	2.78%	6.67%	0.00%	3.51%
MOUNTAIN AIR	14.29%	0.00%	15.38%	9.30%
PENA BLANCA	0.00%	11.11%	0.00%	1.69%
PENASCO	0.00%	2.70%	0.00%	1.49%
PORTALES	4.88%	2.38%	0.00%	2.73%
QUESTA	4.76%	17.02%	8.70%	10.71%
RATON	1.69%	0.00%	0.00%	0.78%
RED RIVER	0.00%	0.00%	0.00%	0.00%
RIO RANCHO	7.24%	2.34%	1.60%	3.53%
ROSWELL MAIN	1.62%	2.04%	4.51%	2.88%
ROSWELL SOUTH	0.00%	0.00%	21.05%	5.41%
SAN MATEO	1.78%	5.26%	1.10%	2.97%
SANTA FE - ELDORADO	9.62%	5.88%	10.00%	8.39%
SANTA FE MAIN	3.11%	4.70%	4.42%	4.06%
SANTA FE NORTH	6.15%	1.85%	3.92%	4.12%
SANTA FE SOUTHWEST	6.06%	4.76%	5.29%	5.42%
SANTA TERESA	1.35%	5.66%	3.90%	3.89%
SILVER CITY	3.06%	3.66%	3.85%	3.52%
SOCORRO	0.00%	5.00%	0.00%	1.64%
SPRINGER	0.00%	16.67%	0.00%	4.17%
TAOS MAIN	3.70%	4.12%	1.92%	3.28%
TAOS NORTH	2.00%	0.00%	6.00%	2.84%
TJERAS	3.26%	4.24%	2.68%	3.38%
TUCUMCARI	0.00%	6.98%	4.29%	3.28%
WHITE ROCK	5.00%	0.00%	8.70%	4.48%
TOTALS	3.81%	4.25%	3.22%	3.77%

NEW MEXICO NON-DESIGNED REPEAT TROUBLE REPORT RATE - MARCH 2008

	JAN	FEB	MAR	YTD
WIRECENTER	RATE	RATE	RATE	RATE
STANDARD	18.00%	18.00%	18.00%	18.00%
ACADEMY	2.12%	3.09%	0.96%	2.03%
ALAMOGORDO MAIN	3.85%	2.00%	0.00%	2.09%
ALAMOGORDO WEST	0.00%	10.00%	19.15%	14.67%
ALBQ EAST	2.60%	1.36%	1.51%	1.85%
ALBQ MAIN	1.53%	3.27%	2.00%	2.20%
ALBQ NORTH	4.62%	5.70%	2.23%	4.14%
ALBQ NORTHEAST	4.30%	2.48%	2.32%	3.05%
ALBQ SOUTHWEST	1.82%	3.40%	3.07%	2.74%
ALBQ WEST	4.64%	0.49%	2.36%	2.46%
AMBER MESA	2.80%	7.21%	4.21%	4.58%
ANGEL FIRE	0.00%	0.00%	0.00%	0.00%
ANTHONY	8.06%	3.75%	1.85%	4.00%
ARTESIA	0.00%	2.27%	0.00%	0.92%
AZTEC MAIN	1.28%	11.47%	6.35%	7.00%
AZTEC SOUTH(BLOOMFIELD)	12.87%	4.97%	4.79%	7.63%
BAYARD	0.00%	3.13%	11.11%	6.78%
BELEN	5.36%	2.84%	3.64%	4.01%
BERNALILLO	0.75%	4.23%	4.55%	3.03%
CHAPARRAL	1.85%	8.85%	5.97%	6.41%
CIMARRON	0.00%	0.00%	0.00%	0.00%
CLOVIS MAIN	5.56%	0.80%	0.76%	2.20%
CLOVIS WEST	0.00%	0.00%	0.00%	0.00%
CORRALES	2.08%	0.84%	0.80%	1.17%
DEMING	3.68%	2.52%	1.59%	2.70%
ESTANCIA	20.83%	9.52%	0.00%	12.61%
FARMINGTON MAIN	6.36%	7.93%	2.42%	5.91%
FARMINGTON WEST	2.47%	7.46%	1.52%	3.74%
FT WINGATE	0.00%	0.00%	0.00%	0.00%
GALLUP EAST	0.00%	11.54%	15.38%	10.00%
GALLUP MAIN	0.00%	8.26%	9.65%	6.12%
GRANTS MAIN	1.54%	1.45%	4.62%	2.51%
HATCH	13.33%	0.00%	4.76%	7.04%
LA MESA	7.41%	10.20%	3.97%	6.11%
LAGUNA ACOMA	0.00%	0.00%	0.00%	0.00%
LAS CRUCES MAIN	2.34%	3.06%	2.10%	2.55%
LAS CRUCES TELSHOR	3.03%	5.62%	1.23%	3.39%
LAS VEGAS	3.85%	4.82%	5.66%	4.78%
LOS ALAMOS	9.43%	4.35%	7.14%	7.09%
LOS LUNAS MAIN	2.70%	1.25%	2.74%	2.24%
LOS LUNAS NORTH	2.41%	12.86%	0.00%	5.14%
MORIARTY	2.78%	6.67%	0.00%	3.51%
MOUNTAIN AIR	14.29%	0.00%	15.38%	9.30%
PENA BLANCA	0.00%	11.11%	0.00%	1.69%
PENASCO	0.00%	2.70%	0.00%	1.49%
PORTALES	4.88%	2.38%	0.00%	2.73%
QUESTA	4.76%	17.02%	8.70%	10.71%
RATON	1.69%	0.00%	0.00%	0.78%
RED RIVER	0.00%	0.00%	0.00%	0.00%
RIO RANCHO	7.28%	2.34%	1.61%	3.54%
ROSWELL MAIN	1.64%	2.04%	4.53%	2.89%
ROSWELL SOUTH	0.00%	0.00%	21.05%	5.41%
SAN MATEO	1.81%	5.28%	1.12%	3.01%
SANTA FE - ELDORADO	9.62%	5.88%	10.00%	8.39%
SANTA FE MAIN	3.12%	4.73%	4.52%	4.10%
SANTA FE NORTH	6.15%	1.85%	3.92%	4.12%
SANTA FE SOUTHWEST	6.06%	4.79%	5.29%	5.43%
SANTA TERESA	1.37%	5.71%	3.95%	3.94%
SILVER CITY	3.06%	3.66%	3.85%	3.52%
SOCORRO	0.00%	5.00%	0.00%	1.64%
SPRINGER	0.00%	16.67%	0.00%	4.17%
TAOS MAIN	3.70%	4.14%	1.92%	3.29%
TAOS NORTH	2.00%	0.00%	6.00%	2.84%
TJERAS	3.28%	4.24%	2.73%	3.41%
TUCUMCARI	0.00%	6.98%	4.29%	3.28%
WHITE ROCK	5.00%	0.00%	8.70%	4.48%
TOTALS	3.78%	4.27%	3.19%	3.75%

NEW MEXICO DESIGNED SERVICES REPEAT TROUBLE REPORT RATE - MARCH 2008

	JAN	FEB	MAR	YTD
WIRECENTER	RATE	RATE	RATE	RATE
STANDARD				
ACADEMY	0.00%			0.00%
ALAMOGORDO MAIN		0.00%	100.00%	50.00%
ALAMOGORDO WEST				
ALBQ EAST			0.00%	0.00%
ALBQ MAIN	20.00%	0.00%	16.67%	14.29%
ALBQ NORTH	0.00%	0.00%	0.00%	0.00%
ALBQ NORTHEAST		0.00%		0.00%
ALBQ SOUTHWEST				
ALBQ WEST			0.00%	0.00%
AMBER MESA				
ANGEL FIRE				
ANTHONY				
ARTESIA				
AZTEC MAIN				
AZTEC SOUTH(BLOOMFIELD)		0.00%		0.00%
BAYARD				
BELEN				
BERNALILLO			50.00%	50.00%
CHAPARRAL				
CIMARRON				
CLOVIS MAIN		0.00%		0.00%
CLOVIS WEST				
CORRALES	0.00%			0.00%
DEMING				
ESTANCIA				
FARMINGTON MAIN	33.33%	0.00%	0.00%	12.50%
FARMINGTON WEST				
FT WINGATE				
GALLUP EAST				
GALLUP MAIN	0.00%			0.00%
GRANTS MAIN	0.00%			0.00%
HATCH				
LA MESA				
LAGUNA ACOMA				
LAS CRUCES MAIN	33.33%	0.00%	0.00%	12.50%
LAS CRUCES TELSHOR		0.00%		0.00%
LAS VEGAS			0.00%	0.00%
LOS ALAMOS	0.00%	0.00%		0.00%
LOS LUNAS MAIN		0.00%		0.00%
LOS LUNAS NORTH				
MORIARTY				
MOUNTAIN AIR				
PENA BLANCA				
PENASCO				
PORTALES				
QUESTA				
RATON				
RED RIVER				
RIO RANCHO	0.00%		0.00%	0.00%
ROSWELL MAIN	0.00%		0.00%	0.00%
ROSWELL SOUTH				
SAN MATEO	0.00%	0.00%	0.00%	0.00%
SANTA FE - ELDORADO				
SANTA FE MAIN	0.00%	0.00%	0.00%	0.00%
SANTA FE NORTH				
SANTA FE SOUTHWEST		0.00%		0.00%
SANTA TERESA	0.00%	0.00%	0.00%	0.00%
SILVER CITY				
SOCORRO				
SPRINGER				
TAOS MAIN		0.00%		0.00%
TAOS NORTH				
TIJERAS	0.00%		0.00%	0.00%
TUCUMCARI				
WHITE ROCK				
TOTALS	10.34%	0.00%	8.33%	6.67%

NEW MEXICO PERCENT NONDES ORDERS COMPLETED IN 5 BUSINESS DAYS - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	% COMPLETED WITHIN 5 BUSINESS DAYS	% COMPLETED WITHIN 5 BUSINESS DAYS	% COMPLETED WITHIN 5 BUSINESS DAYS	% COMPLETED WITHIN 5 BUSINESS DAYS
STANDARD	96.00%	96.00%	96.00%	96.00%
ACADEMY	98.20%	98.48%	98.00%	98.23%
ALAMOGORDO MAIN	98.78%	98.16%	98.26%	98.40%
ALAMOGORDO WEST	93.65%	98.99%	96.00%	96.00%
ALBQ EAST	98.98%	98.80%	98.19%	98.70%
ALBQ MAIN	98.90%	98.70%	98.97%	98.86%
ALBQ NORTH	97.72%	98.26%	96.98%	97.68%
ALBQ NORTHEAST	98.73%	98.29%	98.01%	98.36%
ALBQ SOUTHWEST	98.42%	97.76%	97.89%	98.03%
ALBQ WEST	98.57%	98.03%	97.74%	98.15%
AMBER MESA	98.49%	98.22%	96.80%	97.89%
ANGEL FIRE	99.11%	97.31%	98.20%	98.26%
ANTHONY	99.01%	98.36%	98.81%	98.73%
ARTESIA	99.08%	99.25%	96.88%	98.34%
AZTEC MAIN	98.58%	85.97%	97.72%	93.88%
AZTEC SOUTH(BLOOMFIELD)	98.14%	98.12%	98.55%	98.26%
BAYARD	98.56%	98.10%	97.33%	98.01%
BELEN	98.14%	97.54%	97.88%	97.86%
BERNALILLO	98.47%	97.94%	97.68%	98.09%
CHAPARRAL	98.47%	98.36%	97.51%	98.13%
CIMARRON	100.00%	100.00%	100.00%	100.00%
CLOVIS MAIN	99.12%	98.51%	97.80%	98.49%
CLOVIS WEST	98.65%	98.48%	97.01%	98.07%
CORRALES	98.10%	98.25%	97.71%	98.03%
DEMING	98.44%	98.42%	97.95%	98.27%
ESTANCIA	96.75%	98.13%	96.82%	97.25%
FARMINGTON MAIN	98.64%	98.26%	97.80%	98.28%
FARMINGTON WEST	98.50%	98.31%	97.91%	98.31%
FT WINGATE	95.83%	100.00%	97.30%	97.46%
GALLUP EAST	96.55%	99.20%	97.30%	97.90%
GALLUP MAIN	98.64%	98.64%	98.17%	98.49%
GRANTS MAIN	98.64%	98.27%	97.31%	98.11%
HATCH	98.58%	98.14%	98.97%	98.55%
LA MESA	98.61%	97.24%	97.43%	97.81%
LAGUNA ACOMA	97.75%	96.96%	97.56%	97.42%
LAS CRUCES MAIN	98.76%	98.21%	97.95%	98.34%
LAS CRUCES TELSHOR	99.45%	98.66%	97.67%	98.56%
LAS VEGAS	98.27%	97.56%	98.63%	98.16%
LOS ALAMOS	99.05%	98.75%	98.62%	98.81%
LOS LUNAS MAIN	98.59%	98.34%	98.99%	98.63%
LOS LUNAS NORTH	97.97%	96.95%	98.65%	97.80%
MORIARTY	98.30%	98.51%	97.61%	98.17%
MOUNTAIN AIR	96.67%	97.92%	96.91%	97.12%
PENA BLANCA	98.44%	99.43%	97.73%	98.53%
PENASCO	99.37%	99.28%	98.51%	99.07%
PORTALES	97.88%	98.78%	98.24%	98.29%
QUESTA	98.31%	99.51%	98.64%	98.81%
RATON	98.49%	99.23%	99.17%	98.93%
RED RIVER	100.00%	98.18%	100.00%	99.47%
RIO RANCHO	94.67%	96.30%	97.28%	95.97%
ROSWELL MAIN	99.32%	98.73%	98.41%	98.84%
ROSWELL SOUTH	100.00%	100.00%	98.92%	99.63%
SAN MATEO	98.32%	98.08%	98.07%	98.17%
SANTA FE - ELDORADO	98.46%	98.52%	98.57%	98.51%
SANTA FE MAIN	98.97%	98.29%	95.64%	97.67%
SANTA FE NORTH	99.07%	98.57%	99.11%	98.94%
SANTA FE SOUTHWEST	98.59%	98.63%	98.41%	98.54%
SANTA TERESA	98.53%	99.46%	97.83%	98.60%
SILVER CITY	99.10%	97.93%	97.19%	98.10%
SOCORRO	98.48%	99.09%	97.43%	98.37%
SPRINGER	100.00%	100.00%	93.88%	98.38%
TAOS MAIN	99.19%	97.94%	97.90%	98.40%
TAOS NORTH	97.89%	99.59%	99.59%	98.97%
TJERAS	98.00%	98.61%	97.89%	98.17%
TUCUMCARI	99.70%	97.69%	95.27%	97.64%
WHITE ROCK	99.22%	96.61%	99.18%	98.37%
TOTALS	98.43%	98.05%	97.88%	98.14%

NEW MEXICO PERCENT DESIGNED ORDERS MEETING 10 DAY INTERVAL - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	% MEETING 10 DAY INTERVAL	% MEETING 10 DAY INTERVAL	% MEETING 10 DAY INTERVAL	% MEETING 10 DAY INTERVAL
STANDARD	85.00%	85.00%	85.00%	85.00%
ACADEMY	100.00%	100.00%		100.00%
ALAMOGORDO MAIN	100.00%			100.00%
ALAMOGORDO WEST				
ALBQ EAST	100.00%		0.00%	80.00%
ALBQ MAIN	100.00%	100.00%	100.00%	100.00%
ALBQ NORTH	100.00%	100.00%	100.00%	100.00%
ALBQ NORTHEAST	100.00%	100.00%	100.00%	100.00%
ALBQ SOUTHWEST	100.00%			100.00%
ALBQ WEST	100.00%			100.00%
AMBER MESA				
ANGEL FIRE			100.00%	100.00%
ANTHONY	100.00%			100.00%
ARTESIA				
AZTEC MAIN			100.00%	100.00%
AZTEC SOUTH(BLOOMFIELD)				
BAYARD				
BELEN				
BERNALILLO	100.00%			100.00%
CHAPARRAL	100.00%			100.00%
CIMARRON				
CLOVIS MAIN			100.00%	100.00%
CLOVIS WEST	100.00%			100.00%
CORRALES	100.00%	100.00%		100.00%
DEMING				
ESTANCIA				
FARMINGTON MAIN	100.00%	100.00%		100.00%
FARMINGTON WEST				
FT WINGATE				
GALLUP EAST				
GALLUP MAIN		100.00%		100.00%
GRANTS MAIN		100.00%	100.00%	100.00%
HATCH				
LA MESA				
LAGUNA ACOMA				
LAS CRUCES MAIN	100.00%	100.00%	100.00%	100.00%
LAS CRUCES TELSHOR	100.00%	100.00%	100.00%	100.00%
LAS VEGAS				
LOS ALAMOS	100.00%			100.00%
LOS LUNAS MAIN	100.00%		100.00%	100.00%
LOS LUNAS NORTH				
MORIARTY				
MOUNTAIN AIR				
PENA BLANCA				
PENASCO				
PORTALES				
QUESTA				
RATON				
RED RIVER				
RIO RANCHO		100.00%		100.00%
ROSWELL MAIN	100.00%	100.00%	100.00%	100.00%
ROSWELL SOUTH				
SAN MATEO	100.00%	100.00%	100.00%	100.00%
SANTA FE - ELDORADO				
SANTA FE MAIN	100.00%	100.00%	100.00%	100.00%
SANTA FE NORTH				
SANTA FE SOUTHWEST	75.00%			75.00%
SANTA TERESA	100.00%			100.00%
SILVER CITY		100.00%	100.00%	100.00%
SOCORRO	100.00%			100.00%
SPRINGER				
TAOS MAIN		100.00%	100.00%	100.00%
TAOS NORTH				
TIJERAS		100.00%		100.00%
TUCUMCARI			100.00%	100.00%
WHITE ROCK		100.00%		100.00%
TOTALS	98.72%	100.00%	97.37%	98.93%

NEW MEXICO PERCENT DESIGNED ORDERS MEETING 45 DAY INTERVAL - MARCH 2008

WIRECENTER	JAN	FEB	MAR	YTD
	% MEETING 45 DAY INTERVAL	% MEETING 45 DAY INTERVAL	% MEETING 45 DAY INTERVAL	% MEETING 45 DAY INTERVAL
STANDARD	85.00%	85.00%	85.00%	85.00%
ACADEMY				
ALAMOGORDO MAIN	100.00%			100.00%
ALAMOGORDO WEST				
ALBQ EAST		100.00%		100.00%
ALBQ MAIN		100.00%	100.00%	100.00%
ALBQ NORTH	100.00%			100.00%
ALBQ NORTHEAST			100.00%	100.00%
ALBQ SOUTHWEST	100.00%			100.00%
ALBQ WEST				
AMBER MESA				
ANGEL FIRE				
ANTHONY	100.00%			100.00%
ARTESIA				
AZTEC MAIN				
AZTEC SOUTH(BLOOMFIELD)				
BAYARD				
BELEN				
BERNALILLO		100.00%		100.00%
CHAPARRAL				
CIMARRON				
CLOVIS MAIN				
CLOVIS WEST				
CORRALES		100.00%	100.00%	100.00%
DEMING				
ESTANCIA				
FARMINGTON MAIN	100.00%	100.00%	100.00%	100.00%
FARMINGTON WEST				
FT WINGATE				
GALLUP EAST				
GALLUP MAIN				
GRANTS MAIN		100.00%		100.00%
HATCH				
LA MESA	100.00%	100.00%		100.00%
LAGUNA ACOMA				
LAS CRUCES MAIN		100.00%	100.00%	100.00%
LAS CRUCES TELSHOR				
LAS VEGAS			100.00%	100.00%
LOS ALAMOS	100.00%			100.00%
LOS LUNAS MAIN				
LOS LUNAS NORTH				
MORIARTY				
MOUNTAIN AIR				
PENA BLANCA				
PENASCO				
PORTALES				
QUESTA				
RATON				
RED RIVER				
RIO RANCHO				
ROSWELL MAIN				
ROSWELL SOUTH				
SAN MATEO	100.00%			100.00%
SANTA FE - ELDORADO				
SANTA FE MAIN			100.00%	100.00%
SANTA FE NORTH				
SANTA FE SOUTHWEST	100.00%			100.00%
SANTA TERESA	100.00%	100.00%		100.00%
SILVER CITY				
SOCORRO				
SPRINGER				
TAOS MAIN		100.00%		100.00%
TAOS NORTH				
TIJERAS				
TUCUMCARI				
WHITE ROCK				
TOTALS	100.00%	100.00%	100.00%	100.00%

NEW MEXICO AVERAGE WAIT TIME/PERCENTAGE OF CALLS BUSY - MARCH 2008

METRIC DESCRIPTION	JAN	FEB	MAR
	RESULT	RESULT	RESULT
Average Wait Time - RES	139.19	44.13	41.11
Percentage of Calls Busy - RES	0.00%	0.00%	0.00%
Average Wait Time - BUS	20.62	10.17	8.94
Percentage of Calls Busy - BUS	0.00%	0.00%	0.00%
Average Wait Time - REPAIR	37.37	30.39	37.93
Percentage of Calls BUSY - REPAIR	0.03%	0.07%	0.61%

**Report Descriptions and Definitions**  
**New Mexico AFOR II Retail Service Quality Reports**

1. All Troubles Report Rate:

“Reports” means “trouble reports” as defined in Rule 17.11.22.7(W). These reports include trouble tickets on access lines for non-designed and designed services that, by way of illustration, include trouble reports related to central office, outside plant or station facilities -- regulated station wiring, Qwest outside plant, Qwest central office equipment, and causes such as worn, defective plant, defective pair gain cards, and other wear and damage related to the Qwest network -- and exclude trouble tickets related to wholesale customers (except those meeting the requirements of Rules 17.11.22.7(A) and (W)), wireless customers, internal Qwest ("official") services, pay phones, trouble beyond the network interface, causes such as third party cable cuts, lightning strikes or other weather-caused damage to network components, vandalism, theft, fire, vendor action, other non-Qwest caused phenomena, or trouble tickets related to no trouble found, test okay or similar designations indicating no trouble found or other non-Qwest caused trouble, depending upon whether the service is non-designed or designed.

The All Troubles Report Rate includes trouble reports for both Non-Designed and Designed services, represented as the ratio of trouble reports per 100 access lines (as defined in Rule 17.11.22.7(A)).

2. Non-Designed Services Trouble Report Rate:

Represents the number of trouble reports for Non-Designed Services expressed as the ratio of trouble reports per 100 access lines (as defined in Rule 17.11.22.7(A)).

3. Designed Services Trouble Report Rate:

This measure reports Trouble Reports (see Item 1) for Designed Services (as defined in Rule 17.11.22.7(I)), expressed as the ratio of trouble reports per 100 access lines.

4. All Out of Service Trouble Reports Cleared in 24 Hours

Out of Service trouble reports reflect those trouble reports (see Item 1) in which the customer is unable to receive or place calls due to lack of dial tone or severe noise that prevents effective communication, plus out of service tickets for non-designed services with causes such as third party cable cuts, lightning strikes or other weather-caused damage to network components, vandalism, theft, fire, vendor action or future access/no access situations, for which Qwest was able to resolve the problem and restore service within 24 hours. Out of Service trouble reports exclude trouble reports (see Item 1) for which the customer either requests a longer repair interval (future access), or fails or refuses to provide access necessary to effect repairs (no access), unless Qwest is nevertheless able to repair the trouble with 24 hours.

**Report Descriptions and Definitions**  
**New Mexico AFOR II Retail Service Quality Reports**

"Cleared" or "Restored" refers to the restoration and resolution of the out-of-service or service-affecting condition reported by the retail customer, consistent with industry standard service quality parameters as tested by a Qwest technician. .

All Out of Service Trouble Reports Cleared in 24 Hours include trouble reports for both Non-Designed and Designed services, represented as the percentage of Out of Service Trouble Reports that are cleared in 24 hours.

5. Out of Service Non-Designed Services Trouble Reports Cleared in 24 Hours

This measure reflects the percentage of Trouble Reports (see Item 1) for Non-Designed Services that are Out of Service (see Item 4) that are cleared (see also Item 4) within 24 hours.

6. All Other Non-Designed Services Trouble Reports Cleared in 24 Hours:

This measure reflects the percentage of trouble reports (see Item 1) for Non-Designed Services that are not Out of Service (see Item 4) that are cleared (see also Item. 4) within 24 hours.

7. Out of Service Designed Trouble Reports Cleared in 24 Hours

This measure reflects the percentage of Trouble Reports (see Item 1) for Designed Services (see Item 3) that are Out of Service (see Item 4) that are cleared (see also Item 4) within 24 hours.

8. All Other Designed Trouble Reports Cleared in 24 Hours

This measure reflects the percentage of trouble reports (see Item 1) for Designed Services (see Item 3) that are not Out of Service (see Item 4) that are cleared (see also Item 4) within 24 hours.

9. All Troubles Repair Interval:

The average repair interval is the average time taken to Clear (see Item 4) Trouble Reports (see Item 1) that are closed in reporting period, expressed in hours and minutes. The All Troubles Repair Interval measure includes trouble reports for both Non-Designed and Designed services.

10. Non-Designed Trouble Reports Repair Interval

This measure is the average time taken to Clear (see Item 4) Trouble Reports (see Item 1) for Non-Designed Services that are closed in reporting period, expressed in hours and minutes.

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11. Out of Service Non-Designed Trouble Reports Repair Interval:

This measure reflects the average time taken to Clear (see Item 4) Out of Service (see also Item 4) Trouble Reports (see Item 1) for Non-Designed Services in which the customer is unable to receive or place calls due to lack of dial tone or severe noise that prevents effective communication on non-designed services that are closed in reporting period, expressed in hours and minutes.

12. Designed Services Trouble Reports Repair Interval

This measure is the average time taken to Clear (see Item 4) Trouble Reports (see Item 1) for Designed Services (see Item 3) that are closed in reporting period, expressed in hours and minutes.

13. Out of Service Designed Trouble Reports Repair Interval

This measure reflects the average time taken to Clear (see Item 4) Out of Service (see also Item 4) Trouble Reports (see Item 1) for Designed Services (see Item 3) in which the customer is unable to receive or place calls due to lack of dial tone or severe noise that prevents effective communication on designed services that are closed in reporting period, expressed in hours and minutes.

14. All Repeat Trouble Report Rate:

Repeat Trouble Reports reflect Trouble Reports (see Item 1) received within thirty days of a closed Trouble Report concerning the same problem on the same line, reflected as a percent of total Trouble Reports. The All Repeat Trouble Report Rate includes trouble reports for both Non-Designed and Designed Services.

15. Non-Designed Services Repeat Trouble Report Rate

Repeat Trouble Reports reflect Trouble Reports (see Item 1) for Non-Designed Services received within thirty days of a closed Trouble Report concerning the same problem on the same line, reflected as a percent of total Non-Designed Services Trouble Reports.

16. Designed Services Repeat Trouble Report Rate

Repeat Trouble Reports reflect Trouble Reports (see Item 1) for Designed Services (see Item 3) received within thirty days of a closed Trouble Report concerning the same problem on the same line, reflected as a percent of total Designed Services Trouble Reports.

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17. Non-Designed Service Orders Completed in Five Business Days

This measure reflects the percent of orders for Primary Local Exchange lines (as defined in rule 17.11.22.7(T)) that are installed within five business days of receipt of the service request, per Rule 17.11.22.12.B(1).

18. Designed Service Orders Completed in Ten Business Days

This measure reflects the percent of orders for Designed Services (as defined in Rule 17.11.22.7(I)) that are installed within ten business days of receipt a customer's order for designed services, per Rule 17.11.22.14.C. The measure excludes the time an order is delayed for customer reasons (Rule 17.11.22.7(F)).

19. Designed Service Orders Completed in Forty-Five Calendar Days

This measure reflects the percent of orders for Designed Services (as defined in Rule 17.11.22.7(I)) where new facilities are required and that are installed within forty-five calendar days of receipt a customer's order for designed services, per Rule 17.11.22.14.D. The measure excludes the time an order is delayed for customer or vendor reasons or the delay for an easement or right of way to be granted by a governmental or tribal entity (Rule 17.11.22.7(F)).