



Qwest Communications
505-245-8485

Michael Horcasitas
Public Policy
Director, Regulatory Affairs
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Albuquerque, New Mexico 87102

January 28, 2011

Records
New Mexico Public Regulation Commission
224 East Palace Ave.
Santa Fe, New Mexico 87501-2013

RE: Installation of Designed Services Annual Calculation and Payment of Credits-
NMAC 17.11.22..14.F

Pursuant to the Final Order in Case No. 10-00156-UT, enclosed for filing please find the original and 5 copies of Qwest's annual calculation and payment of designed services installation credits report required by Sections 17.11.22.14.F of the Quality of Service Rule. The attached reports provide data for the year 2010. An electronic copy is also enclosed.

If you have any questions, please call me on 505-245-8485.

Respectfully yours,

A handwritten signature in black ink that reads "Ron L. Trullinger".

Ron L. Trullinger for
Michael R. Horcasitas

Enclosures

NEW MEXICO ANNUAL INSTALLATION OF DESIGNED SERVICES CALCULATION AND PAYMENT OF CREDITS- 2010

CREDITS FOR FAILURE TO COMPLY WITH INSTALLATION INTERVAL PER RULE 17.11.22.14.E	
Cumulative end of year percent installed within installation interval	Amount per day late to be credited to customer for failure to meet held order standard
85% to 100%	no credit applies
75% to 84%	\$200
65% to 74%	\$500
55% to 64%	\$1,000
45% to 54%	\$1,500
35% to 44%	\$3,000
0 to 34%	\$5,000
METRIC DESCRIPTION	
	2010 END OF YEAR RESULTS
Designed Services Installation within 10 Business Days	98.08%
Designed Services Installation within 45 Calendar Days	99.08%
CREDITS TO BE APPLIED	
\$0.00 Based upon End of Year Results	