



Qwest Communications
505-245-8485

Michael Horcasitas
Public Policy
Director, Regulatory Affairs
400 Tijeras NW, Ste 510
Albuquerque, New Mexico 87102

February 14, 2011

Records
New Mexico Public Regulation Commission
224 East Palace Ave.
Santa Fe, New Mexico 87501-2013

RE: AGGREGATE CUSTOMER CREDITS ANNUAL COMPLIANCE REPORT – NMAC
17.11.22.21

Pursuant to Case No. 10-00156-UT, attached are the original and 5 copies of Qwest's Aggregate Customer Credits Annual Compliance Report required by Sections 17.11.22.21 of the Quality of Service Rule. The attached reports provide data for the year 2010. An electronic copy is also enclosed.

If you have any questions, please call me on 505-245-8485.

Respectfully yours,

A handwritten signature in black ink that reads "Ron L. Trullinger". The signature is written in a cursive style with a large, looped "R" and "T".

Ron L. Trullinger for
Michael R. Horcasitas

Enclosures

NEW MEXICO CREDIT CALCULATION SUMMARY - 2010

Statewide Measurements	Reference for Standard	Annual Standard	End of Year Result ¹	Reference for Credit	Credit Due
Installation of Service	17.11.22.19.A	>=96.00%	99.88%	17.11.22.22.A	\$ -
Held Orders Up to 180 Days	17.11.22.19.B	<=0.035%	0.00%	17.11.22.22.B	\$ -
Trouble Reports	17.11.22.19.C(1)	<=5.00	1.2	17.11.22.22.D	\$ -
Out of Service Clearances	17.11.22.19.D(1)	>=85.00%	90.56%	17.11.22.22.E	\$ -
Repeat Trouble Reports	17.11.22.19.C(2)	<=18.00%	3.52%	17.11.22.22.F	\$ -
Monthly Measurements	Reference for Standard	Monthly Standard	Orders / Months Not Meeting Standard ²	Reference for Credit	Credit Due
Held Orders In Excess of 180 Days	17.11.22.22.C	0 Orders per Month	0 Orders 0 Months	17.11.22.22.C	\$ -
Wire Center Specific Measurements	Reference for Standard	Standard	Wire Centers Not Meeting Standard ³	Reference for Credit	Credit Due
Trouble Report Rate	17.11.22.19.C(1)	<=5.00	1 Wire Centers	17.11.22.22.G	\$ 5,178.00
Repeat Trouble Report Rate	17.11.22.19.C(2)	<=18.00%	0 Wire Centers	17.11.22.22.G	\$ -
Out of Service Clearances	17.11.22.19.D(1)	>=85.00%	19 Wire Centers	17.11.22.22.G	\$ 315,864.00
Troubles Repair Interval	17.11.22.19.D(2)	<=20:00 Hours	6 Wire Centers	17.11.22.22.G	\$ 21,864.00

Total Credit Due \$ 342,906.00

¹ Credit obligation if cumulative results do not meet standard at the end of the calendar year

² Credit obligation if orders are pending for more than 180 days each month during a calendar year

³ Credit obligation if standard missed for 2 consecutive months or any 3 months in a calendar year

NEW MEXICO INSTALLATION OF SERVICE - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.19.A): >=96.00%

Measurements	Installs in 5 Days	Orders	Result*
January	39,122	39,160	99.90%
February	34,669	34,707	99.89%
March	37,810	37,857	99.88%
April	36,241	36,286	99.88%
May	34,433	34,470	99.89%
June	38,613	38,651	99.90%
July	38,670	38,720	99.87%
August	40,881	40,943	99.85%
September	38,267	38,319	99.86%
October	37,205	37,263	99.84%
November	36,509	36,545	99.90%
December	36,748	36,801	99.86%
Annual % Installed in 5 Business Days	449,168	449,722	99.88%

Total Credit Due (Rule 17.11.22.22.A)

\$ -

** See quarterly reports: "NEW MEXICO PERCENT NONDES ORDERS COMPLETED IN 5 BUSINESS DAYS"*

NEW MEXICO HELD ORDERS UP TO 180 DAYS - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.19.B): <=0.035%

Measurements	Orders Held	Access Lines	Result*
January	16	499,489	0.003%
February	4	495,657	0.001%
March	10	492,119	0.002%
April	8	486,841	0.002%
May	5	482,848	0.001%
June	1	478,630	0.000%
July	-	473,082	0.000%
August	-	468,880	0.000%
September	-	463,695	0.000%
October	-	459,116	0.000%
November	1	455,381	0.000%
December	-	450,197	0.000%
Average Annual Held Order Rate			0.001%

Total Credit Due (Rule 17.11.22.22.B)

\$ -

**See monthly reports: "NEW MEXICO PRIMARY NON-DESIGNED HELD ORDER RATE"*

NEW MEXICO TROUBLE REPORTS - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.22.D): <=5.00

Measurements	Trouble Reports	Access Lines	Result*
January	5,831	525,578	1.11
February	5,156	521,785	0.99
March	5,370	517,726	1.04
April	5,487	512,565	1.07
May	5,248	508,426	1.03
June	6,223	503,941	1.23
July	7,820	497,651	1.57
August	8,012	493,125	1.62
September	6,968	486,979	1.43
October	5,651	482,063	1.17
November	4,592	478,046	0.96
December	5,931	472,746	1.25
Annual Trouble Report Rate			1.20

Total Credit Due (Rule 17.11.22.22.D) \$ -

**See quarterly reports: "NEW MEXICO NON-DESIGNED TROUBLES REPORT NUMBERS AND RATES"*

NEW MEXICO OUT OF SERVICE CLEARANCES - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.22.E): >=85.00%

Measurements	OOS Cleared in 24 HRS	OOS Tickets	Result*
January	6,064	6,701	0.90
February	5,227	5,712	0.92
March	5,561	5,812	0.96
April	5,391	5,704	0.95
May	5,089	5,487	0.93
June	6,031	6,556	0.92
July	7,949	8,988	0.88
August	7,906	9,061	0.87
September	6,673	7,525	0.89
October	5,869	6,194	0.95
November	4,446	4,703	0.95
December	5,323	6,541	0.81
% OOS Cleared in 24 Hours			0.91

Total Credit Due (Rule 17.11.22.22.E)

**See quarterly reports: "NEW MEXICO OUT OF SERVICE NON-DESIGNED TROUBLES CLEAR*

NEW MEXICO REPEAT TROUBLE REPORTS - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.22.F): <=18.00%

Measurements	Repeat Reports	Trouble Reports	Result*
January	182	5,831	0.03
February	180	5,156	0.03
March	172	5,370	0.03
April	176	5,487	0.03
May	179	5,248	0.03
June	221	6,223	0.04
July	260	7,820	0.03
August	334	8,012	0.04
September	278	6,968	0.04
October	248	5,651	0.04
November	132	4,592	0.03
December	183	5,931	0.03
Annual Trouble Report Rate			0.04

Total Credit Due (Rule 17.11.22.22.F) \$ -

**See quarterly reports: "NEW MEXICO NON-DESIGNED REPEAT TROUBLE REPOR"*

NEW MEXICO HELD ORDERS IN EXCESS OF 180 DAYS - 2010
CREDIT CALCULATION

Standard (per AFOR II Order App. B): 0 Orders

Month	Held Orders > 180 Days*	Credit Due	Credit Amt per Rule 17.11.22.22.C
January	0	N	\$ -
February	0	N	\$ -
March	0	N	\$ -
April	0	N	\$ -
May	0	N	\$ -
June	0	N	\$ -
July	0	N	\$ -
August	0	N	\$ -
September	0	N	\$ -
October	0	N	\$ -
November	0	N	\$ -
December	0	N	\$ -

Total Credit Due \$ -

**See monthly reports: "NEW MEXICO NON-DESIGNED ORDERS HELD OVER 180 DAYS"*

NEW MEXICO NON-DESIGNED TROUBLE REPORT RATE - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.19.C.(1)) <=5.00*

WIRECENTER	JANUARY 2010			FEBRUARY 2010			MARCH 2010			APRIL 2010			MAY 2010			JUNE 2010			JULY 2010		
	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE
ACADEMY	143	22250	0.64	167	22075	0.76	130	21928	0.59	229	21706	1.06	221	21617	1.02	334	21455	1.56	364	21215	1.72
ALAMOGORDO MAIN	132	11942	1.11	129	11820	1.09	120	11692	1.03	183	11556	1.58	113	11485	0.98	124	11362	1.09	276	11236	2.46
ALAMOGORDO WEST	1	286	0.35	2	282	0.71	0	276	0.00	2	279	0.72	3	274	1.09	2	271	0.74	2	259	0.77
ALBQ EAST	509	19238	2.65	149	19091	0.78	186	18912	0.98	170	18665	0.91	158	18526	0.85	203	18373	1.10	230	18112	1.27
ALBQ MAIN	163	18999	0.86	85	18891	0.45	141	18717	0.75	127	18679	0.68	115	18552	0.62	145	18450	0.79	166	18202	0.91
ALBQ NORTH	158	14076	1.12	110	13972	0.79	126	13875	0.91	113	13746	0.82	145	13684	1.06	142	13591	1.04	212	13441	1.58
ALBQ NORTHEAST	412	39536	1.04	348	39194	0.89	366	38865	0.94	368	38481	0.96	382	38150	1.00	527	37818	1.39	521	37344	1.40
ALBQ SOUTHWEST	256	10209	2.51	156	10123	1.54	135	10057	1.34	171	9952	1.72	186	9902	1.88	208	9807	2.12	182	9662	1.88
ALBQ WEST	122	17999	0.68	183	17751	1.03	120	17571	0.68	138	17371	0.79	133	17184	0.77	156	16938	0.92	154	16749	0.92
AMBER MESA	59	5748	1.03	67	5705	1.17	47	5637	0.83	37	5533	0.67	46	5460	0.84	101	5365	1.88	75	5275	1.42
ANGEL FIRE	20	3104	0.64	26	3092	0.84	29	3081	0.94	28	3061	0.91	31	3057	1.01	50	3041	1.64	57	3048	1.87
ANTHONY	103	3346	3.08	110	3323	3.31	73	3321	2.20	53	3279	1.62	74	3254	2.27	125	3207	3.90	110	3167	3.47
ARTESIA	32	3865	0.83	58	3807	1.52	28	3750	0.75	26	3695	0.70	32	3674	0.87	43	3634	1.18	65	3602	1.80
AZTEC MAIN	100	5357	1.87	78	5332	1.46	86	5282	1.63	87	5248	1.66	69	5176	1.33	58	5136	1.13	51	5070	1.01
AZTEC SOUTH (BLOOMFIELD)	119	5326	2.23	71	5284	1.34	130	5242	2.48	104	5192	2.00	91	5145	1.77	111	5092	2.18	98	4984	1.97
BAYARD	26	2081	1.25	19	2081	0.91	30	2072	1.45	13	2050	0.63	18	2033	0.89	16	2008	0.80	40	1984	2.02
BELEN	95	7627	1.25	98	7578	1.29	97	7530	1.29	124	7473	1.66	97	7411	1.31	133	7372	1.80	239	7286	3.28
BERNALILLO	127	9221	1.38	87	9128	0.95	93	9104	1.02	77	9037	0.85	95	9004	1.06	107	8933	1.20	139	8846	1.57
CHAPARRAL	53	2391	2.22	43	2374	1.81	65	2320	2.80	33	2303	1.43	42	2281	1.84	39	2255	1.73	34	2225	1.53
CIMARRON	4	618	0.65	8	619	1.29	17	616	2.76	9	613	1.47	6	607	0.99	13	608	2.14	13	605	2.15
CLOVIS MAIN	32	8545	0.37	88	8463	1.04	78	8364	0.93	90	8243	1.09	65	8137	0.80	97	8031	1.21	72	7938	0.91
CLOVIS WEST	1	281	0.36	2	282	0.71	5	276	1.81	5	270	1.85	2	271	0.74	1	266	0.38	3	268	1.12
CORRALES	246	24539	1.00	159	24371	0.65	239	24185	0.99	160	23902	0.67	203	23730	0.86	210	23481	0.89	285	23141	1.23
DEMING	181	7378	2.45	177	7348	2.41	163	7309	2.23	131	7263	1.80	132	7191	1.84	140	7140	1.96	246	7033	3.50
ESTANCIA	22	1884	1.17	27	1883	1.43	28	1882	1.49	20	1866	1.07	22	1860	1.18	23	1859	1.24	30	1845	1.63
FARMINGTON MAIN	230	19495	1.18	222	19336	1.15	150	19054	0.79	162	18785	0.86	218	18587	1.17	161	18382	0.88	193	18040	1.07
FARMINGTON WEST	59	2099	2.81	68	2084	3.26	44	2070	2.13	56	2049	2.73	48	2020	2.38	42	1990	2.11	54	1960	2.76
FT WINGATE	3	138	2.17	0	138	0.00	0	137	0.00	1	140	0.71	2	139	1.44	2	132	1.52	2	131	1.53
GALLUP EAST	2	564	0.35	8	566	1.41	6	568	1.06	4	561	0.71	6	563	1.07	7	562	1.25	9	552	1.63
GALLUP MAIN	69	8874	0.78	68	8847	0.77	30	8814	0.34	48	8750	0.55	46	8678	0.53	67	8603	0.78	92	8517	1.08
GRANTS MAIN	40	5017	0.80	30	5007	0.60	75	4964	1.51	79	4902	1.61	42	4863	0.86	44	4827	0.91	63	4775	1.32
HATCH	15	1697	0.88	18	1689	1.07	25	1688	1.48	27	1680	1.61	19	1681	1.13	18	1665	1.08	48	1662	2.89
LA MESA	67	1908	3.51	42	1893	2.22	52	1874	2.77	100	1860	5.38	47	1848	2.54	47	1840	2.55	90	1808	4.98
LAGUNA ACOMA	37	1918	1.93	34	1917	1.77	28	1919	1.46	39	1913	2.04	57	1900	3.00	54	1895	2.85	46	1873	2.46
LAS CRUCES MAIN	279	25276	1.10	263	25094	1.05	289	24862	1.16	298	24480	1.22	301	24243	1.24	303	23890	1.27	637	23448	2.72
LAS CRUCES TELSHOR	88	10531	0.84	70	10460	0.67	74	10329	0.72	88	10169	0.87	63	10054	0.63	95	9939	0.96	125	9793	1.28

NEW MEXICO NON-DESIGNED TROUBLE REPORT RATE - 2010
CREDIT CALCULATION

WIRECENTER	AUGUST 2010			SEPTEMBER 2010			OCTOBER 2010			NOVEMBER 2010			DECEMBER 2010			Total 2010		
	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	DENOM	RATE
ACADEMY	226	21048	1.07	173	20830	0.83	175	20588	0.85	145	20402	0.71	159	20160	0.79	2466	255274	0.97
ALAMOGORDO MAIN	193	11129	1.73	185	10998	1.68	125	10911	1.15	106	10759	0.99	216	10679	2.02	1902	135569	1.40
ALAMOGORDO WEST	3	257	1.17	5	255	1.96	2	253	0.79	3	260	1.15	6	259	2.32	31	3211	0.97
ALBQ EAST	288	18009	1.60	341	17804	1.92	350	17603	1.99	273	17392	1.57	259	17186	1.51	3116	218911	1.42
ALBQ MAIN	239	18033	1.33	175	17891	0.98	113	17727	0.64	84	17518	0.48	150	17257	0.87	1703	218916	0.78
ALBQ NORTH	194	13349	1.45	390	13198	2.95	213	13043	1.63	143	12947	1.10	232	12838	1.81	2178	161760	1.35
ALBQ NORTHEAST	577	37011	1.56	452	36472	1.24	471	36089	1.31	339	35752	0.95	446	35317	1.26	5209	450029	1.16
ALBQ SOUTHWEST	300	9571	3.13	244	9458	2.58	197	9318	2.11	125	9230	1.35	157	9082	1.73	2317	116371	1.99
ALBQ WEST	296	16604	1.78	184	16307	1.13	126	16086	0.78	108	15939	0.68	144	15744	0.91	1864	202243	0.92
AMBER MESA	86	5189	1.66	119	5071	2.35	49	5011	0.98	42	4953	0.85	112	4838	2.32	840	63785	1.32
ANGEL FIRE	42	3031	1.39	29	2975	0.97	19	2955	0.64	10	2943	0.34	27	2932	0.92	368	36320	1.01
ANTHONY	76	3138	2.42	151	3134	4.82	95	3095	3.07	52	3084	1.69	136	3063	4.44	1158	38411	3.01
ARTESIA	35	3550	0.99	39	3524	1.11	21	3483	0.60	25	3464	0.72	15	3433	0.44	419	43481	0.96
AZTEC MAIN	136	4979	2.73	61	4884	1.25	76	4812	1.58	46	4764	0.97	63	4702	1.34	911	60742	1.50
AZTEC SOUTH (BLOOMFIELD)	122	4918	2.48	68	4820	1.41	58	4759	1.22	80	4714	1.70	74	4669	1.58	1126	60145	1.87
BAYARD	19	1959	0.97	24	1951	1.23	12	1938	0.62	8	1924	0.42	33	1900	1.74	258	23981	1.08
BELEN	143	7187	1.99	134	7122	1.88	153	7060	2.17	87	7021	1.24	82	6937	1.18	1482	87604	1.69
BERNALILLO	143	8797	1.63	105	8693	1.21	79	8603	0.92	76	8586	0.89	92	8501	1.08	1220	106453	1.15
CHAPARRAL	68	2211	3.08	50	2162	2.31	41	2156	1.90	23	2143	1.07	39	2107	1.85	530	26928	1.97
CIMARRON	9	597	1.51	10	592	1.69	5	593	0.84	7	588	1.19	6	584	1.03	107	7240	1.48
CLOVIS MAIN	88	7818	1.13	74	7679	0.96	69	7559	0.91	51	7474	0.68	36	7343	0.49	840	95594	0.88
CLOVIS WEST	5	257	1.95	1	254	0.39	3	254	1.18	1	253	0.40	0	248	0.00	29	3180	0.91
CORRALES	233	22920	1.02	213	22604	0.94	178	22343	0.80	172	22130	0.78	196	21869	0.90	2494	279215	0.89
DEMING	200	6956	2.88	138	6830	2.02	121	6784	1.78	95	6732	1.41	126	6654	1.89	1850	84618	2.19
ESTANCIA	65	1841	3.53	32	1809	1.77	26	1798	1.45	19	1791	1.06	18	1767	1.02	332	22085	1.50
FARMINGTON MAIN	327	17822	1.83	206	17539	1.17	156	17279	0.90	146	17056	0.86	121	16858	0.72	2292	218233	1.05
FARMINGTON WEST	88	1919	4.59	34	1885	1.80	36	1855	1.94	44	1831	2.40	51	1797	2.84	624	23559	2.65
FT WINGATE	1	128	0.78	3	127	2.36	0	127	0.00	2	130	1.54	2	130	1.54	18	1597	1.13
GALLUP EAST	8	542	1.48	3	532	0.56	9	526	1.71	4	526	0.76	1	517	0.19	67	6579	1.02
GALLUP MAIN	85	8476	1.00	87	8432	1.03	34	8393	0.41	63	8347	0.75	36	8275	0.44	725	103006	0.70
GRANTS MAIN	110	4765	2.31	66	4723	1.40	53	4701	1.13	38	4676	0.81	60	4639	1.29	700	57859	1.21
HATCH	41	1653	2.48	34	1633	2.08	21	1619	1.30	10	1607	0.62	20	1590	1.26	296	19864	1.49
LA MESA	104	1798	5.78	136	1765	7.71	54	1753	3.08	75	1738	4.32	80	1726	4.63	894	21811	4.10
LAGUNA ACOMA	113	1862	6.07	39	1841	2.12	38	1827	2.08	26	1815	1.43	39	1797	2.17	550	22477	2.45
LAS CRUCES MAIN	479	23131	2.07	439	22855	1.92	334	22586	1.48	247	22406	1.10	532	22107	2.41	4401	284378	1.55
LAS CRUCES TELSHOR	138	9649	1.43	118	9457	1.25	89	9365	0.95	82	9293	0.88	122	9180	1.33	1152	118219	0.97

NEW MEXICO NON-DESIGNED TROUBLE REPORT RATE - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.19.C.(1)) <=5.00*

WIRECENTER	JANUARY 2010			FEBRUARY 2010			MARCH 2010			APRIL 2010			MAY 2010			JUNE 2010			JULY 2010		
	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE
LAS VEGAS	97	7837	1.24	67	7765	0.86	74	7731	0.96	129	7674	1.68	100	7615	1.31	131	7562	1.73	159	7476	2.13
LOS ALAMOS	19	5265	0.36	22	5241	0.42	23	5216	0.44	27	5154	0.52	31	5119	0.61	26	5060	0.51	33	5000	0.66
LOS LUNAS MAIN	123	10474	1.17	94	10411	0.90	163	10299	1.58	187	10231	1.83	96	10179	0.94	142	10087	1.41	161	9914	1.62
LOS LUNAS NORTH	56	3039	1.84	71	3018	2.35	40	3001	1.33	56	2973	1.88	57	2940	1.94	67	2916	2.30	80	2895	2.76
MORIARTY	28	2809	1.00	20	2786	0.72	23	2759	0.83	23	2760	0.83	32	2729	1.17	26	2720	0.96	30	2671	1.12
MOUNTAIN AIR	13	947	1.37	8	935	0.86	29	927	3.13	11	930	1.18	12	927	1.29	18	933	1.93	23	923	2.49
PENA BLANCA	13	1160	1.12	19	1166	1.63	25	1165	2.15	11	1165	0.94	8	1156	0.69	20	1146	1.75	26	1138	2.28
PENASCO	21	1285	1.63	21	1281	1.64	15	1283	1.17	11	1272	0.86	30	1270	2.36	58	1265	4.58	42	1259	3.34
PORTALES	24	3256	0.74	50	3237	1.54	26	3199	0.81	29	3156	0.92	19	3127	0.61	40	3054	1.31	31	3003	1.03
QUESTA	11	1493	0.74	8	1502	0.53	14	1503	0.93	14	1498	0.93	26	1488	1.75	23	1488	1.55	20	1480	1.35
RATON	23	3849	0.60	25	3818	0.65	37	3803	0.97	45	3778	1.19	47	3768	1.25	37	3738	0.99	48	3701	1.30
RED RIVER	1	1078	0.09	4	1071	0.37	3	1072	0.28	9	1069	0.84	16	1069	1.50	9	1069	0.84	18	1052	1.71
RIO RANCHO	136	18866	0.72	136	18730	0.73	240	18622	1.29	138	18451	0.75	134	18302	0.73	158	18115	0.87	149	17845	0.83
ROSWELL MAIN	136	17230	0.79	205	17114	1.20	189	16995	1.11	193	16822	1.15	198	16669	1.19	233	16540	1.41	253	16323	1.55
ROSWELL SOUTH	16	1048	1.53	17	1011	1.68	14	1030	1.36	17	1016	1.67	16	1004	1.59	9	995	0.90	23	982	2.34
SAN MATEO	160	18640	0.86	171	18508	0.92	137	18418	0.74	125	18191	0.69	143	17942	0.80	145	17779	0.82	192	17601	1.09
SANTA FE - ELDORADO	37	4019	0.92	35	3985	0.88	36	3960	0.91	35	3938	0.89	31	3888	0.80	40	3847	1.04	80	3815	2.10
SANTA FE MAIN	206	29697	0.69	186	29468	0.63	270	29246	0.92	188	29025	0.65	254	28793	0.88	301	28682	1.05	448	28330	1.58
SANTA FE NORTH	71	2652	2.68	48	2642	1.82	42	2636	1.59	46	2636	1.75	45	2609	1.72	40	2597	1.54	73	2556	2.86
SANTA FE SOUTHWEST	138	21097	0.65	155	20958	0.74	153	20763	0.74	242	20497	1.18	143	20327	0.70	151	20146	0.75	202	19974	1.01
SANTA TERESA	86	4256	2.02	101	4213	2.40	40	4196	0.95	51	4147	1.23	65	4116	1.58	95	4086	2.33	120	4054	2.96
SILVER CITY	74	7750	0.95	107	7690	1.39	98	7669	1.28	105	7616	1.38	49	7541	0.65	65	7488	0.87	96	7415	1.29
SOCORRO	79	3967	1.99	49	3956	1.24	36	3931	0.92	41	3883	1.06	29	3834	0.76	53	3802	1.39	45	3757	1.20
SPRINGER	6	779	0.77	12	775	1.55	9	772	1.17	11	773	1.42	7	778	0.90	19	777	2.45	4	775	0.52
TAOS MAIN	83	10520	0.79	57	10492	0.54	131	10404	1.26	85	10320	0.82	91	10261	0.89	125	10201	1.23	178	10146	1.75
TAOS NORTH	31	2722	1.14	15	2712	0.55	15	2697	0.56	36	2677	1.34	25	2646	0.94	28	2647	1.06	28	2622	1.07
TIJERAS	72	11282	0.64	73	11234	0.65	82	11158	0.73	103	11066	0.93	151	11010	1.37	130	10926	1.19	126	10822	1.16
TUCUMCARI	46	2943	1.56	92	2923	3.15	78	2896	2.69	96	2877	3.34	39	2858	1.36	63	2851	2.21	77	2826	2.72
WHITE ROCK	20	2255	0.89	18	2243	0.80	23	2232	1.03	23	2218	1.04	24	2220	1.08	23	2206	1.04	32	2200	1.45
TOTALS:	5831	525578	1.11	5156	521785	0.99	5370	517726	1.04	5487	512565	1.07	5248	508426	1.03	6223	503941	1.23	7820	497651	1.57
2010 TOTAL CREDIT DUE:	\$5,178																				

*Credit obligation of \$3.00 per line per wire center where the standard was missed for 2 consecutive months or any 3 months in a calendar year.
See quarterly reports: "NEW MEXICO NON-DESIGNED TROUBLES REPORT NUMBERS AND RATES"

NEW MEXICO NON-DESIGNED TROUBLE REPORT RATE - 2010
CREDIT CALCULATION

WIRECENTER	AUGUST 2010			SEPTEMBER 2010			OCTOBER 2010			NOVEMBER 2010			DECEMBER 2010			Total 2010		
	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	LINES	RATE	REPORTS	DENOM	RATE
LAS VEGAS	157	7441	2.11	117	7362	1.59	128	7325	1.75	73	7280	1.00	112	7199	1.56	1344	90267	1.49
LOS ALAMOS	96	4965	1.93	52	4918	1.06	57	4881	1.17	25	4840	0.52	25	4781	0.52	436	60440	0.72
LOS LUNAS MAIN	198	9783	2.02	137	9604	1.43	142	9499	1.49	97	9449	1.03	99	9322	1.06	1639	119252	1.37
LOS LUNAS NORTH	108	2880	3.75	95	2862	3.32	50	2838	1.76	50	2814	1.78	66	2790	2.37	796	34966	2.28
MORIARTY	32	2649	1.21	27	2595	1.04	18	2575	0.70	53	2558	2.07	29	2535	1.14	341	32146	1.06
MOUNTAIN AIR	15	921	1.63	8	912	0.88	14	891	1.57	4	888	0.45	14	879	1.59	169	11013	1.53
PENA BLANCA	40	1131	3.54	14	1117	1.25	27	1118	2.42	21	1114	1.89	15	1111	1.35	239	13687	1.75
PENASCO	37	1260	2.94	13	1254	1.04	19	1259	1.51	16	1253	1.28	12	1246	0.96	295	15187	1.94
PORTALES	32	2955	1.08	41	2924	1.40	43	2892	1.49	31	2864	1.08	18	2790	0.65	384	36457	1.05
QUESTA	29	1472	1.97	22	1461	1.51	40	1449	2.76	21	1449	1.45	9	1435	0.63	237	17718	1.34
RATON	65	3680	1.77	53	3642	1.46	43	3625	1.19	77	3593	2.14	34	3573	0.95	534	44568	1.20
RED RIVER	18	1046	1.72	10	1041	0.96	17	1027	1.66	6	1015	0.59	6	1011	0.59	117	12620	0.93
RIO RANCHO	155	17696	0.88	146	17467	0.84	109	17316	0.63	112	17179	0.65	99	17021	0.58	1712	215610	0.79
ROSWELL MAIN	266	16121	1.65	258	15928	1.62	177	15707	1.13	182	15597	1.17	166	15459	1.07	2456	196505	1.25
ROSWELL SOUTH	17	967	1.76	19	964	1.97	13	951	1.37	8	948	0.84	4	927	0.43	173	11843	1.46
SAN MATEO	178	17433	1.02	175	17340	1.01	185	17163	1.08	116	16987	0.68	145	16785	0.86	1872	212787	0.88
SANTA FE - ELDORADO	46	3799	1.21	35	3748	0.93	24	3718	0.65	23	3701	0.62	32	3667	0.87	454	46085	0.99
SANTA FE MAIN	319	28217	1.13	263	27829	0.95	213	27545	0.77	191	27376	0.70	218	27093	0.80	3057	341301	0.90
SANTA FE NORTH	56	2546	2.20	68	2520	2.70	51	2503	2.04	29	2491	1.16	42	2467	1.70	611	30855	1.98
SANTA FE SOUTHWEST	179	19779	0.91	182	19467	0.93	155	19258	0.80	121	19053	0.64	145	18867	0.77	1966	240186	0.82
SANTA TERESA	107	4017	2.66	138	3984	3.46	73	3927	1.86	62	3895	1.59	96	3838	2.50	1034	48729	2.12
SILVER CITY	96	7363	1.30	122	7282	1.68	72	7237	0.99	69	7186	0.96	126	7130	1.77	1079	89367	1.21
SOCORRO	40	3713	1.08	34	3675	0.93	43	3658	1.18	32	3635	0.88	16	3611	0.44	497	45422	1.09
SPRINGER	11	770	1.43	10	766	1.31	9	763	1.18	4	760	0.53	4	757	0.53	106	9245	1.15
TAOS MAIN	169	10059	1.68	103	9997	1.03	127	9956	1.28	68	9888	0.69	92	9826	0.94	1309	122070	1.07
TAOS NORTH	30	2608	1.15	44	2601	1.69	26	2599	1.00	26	2601	1.00	28	2593	1.08	332	31725	1.05
TIJERAS	150	10747	1.40	124	10670	1.16	114	10621	1.07	148	10567	1.40	340	10528	3.23	1613	130631	1.23
TUCUMCARI	55	2813	1.96	66	2773	2.38	44	2751	1.60	41	2735	1.50	28	2695	1.04	725	33941	2.14
WHITE ROCK	31	2190	1.42	30	2170	1.38	17	2159	0.79	29	2142	1.35	23	2125	1.08	293	26360	1.11
TOTALS:	8012	493125	1.62	6968	486979	1.43	5651	482063	1.17	4592	478046	0.96	5931	472746	1.25	72289	6000631	1.20

2010 TOTAL CREDIT DUE:

NEW MEXICO NON-DESIGNED OUT OF SERVICE TROUBLES CLEARED IN 24 HOURS - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.19.D.(1)) >=85.00%*

WIRECENTER	JANUARY 2010			FEBRUARY 2010			MARCH 2010			APRIL 2010			MAY 2010			JUNE 2010			JULY 2010			AU
	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED
ACADEMY	120	130	92.31%	157	165	95.15%	123	132	0.93	205	216	94.91%	192	203	94.58%	313	330	94.85%	323	360	89.72%	188
ALAMOGORDO MAIN	152	158	96.20%	143	147	97.28%	139	141	0.99	167	170	98.24%	104	110	94.55%	119	120	99.17%	292	308	94.81%	201
ALAMOGORDO WEST	1	1	100.00%	1	2	50.00%							4	4	100.00%	5	5	100.00%	4	4	100.00%	3
ALBQ EAST	394	537	73.37%	148	152	97.37%	190	196	0.97	176	190	92.63%	169	183	92.35%	218	232	93.97%	227	254	89.37%	283
ALBQ MAIN	169	183	92.35%	105	107	98.13%	139	144	0.97	147	161	91.30%	116	129	89.92%	163	173	94.22%	197	218	90.37%	252
ALBQ NORTH	147	158	93.04%	111	116	95.69%	119	125	0.95	115	121	95.04%	130	138	94.20%	129	138	93.48%	187	204	91.67%	179
ALBQ NORTHEAST	383	420	91.19%	340	357	95.24%	348	364	0.96	333	345	96.52%	326	356	91.57%	473	509	92.93%	515	586	87.88%	528
ALBQ SOUTHWEST	249	275	90.55%	142	158	89.87%	121	126	0.96	159	176	90.34%	161	182	88.46%	198	215	92.09%	181	211	85.78%	259
ALBQ WEST	153	161	95.03%	201	208	96.63%	152	157	0.97	168	174	96.55%	157	165	95.15%	157	167	94.01%	171	185	92.43%	298
AMBER MESA	77	78	98.72%	61	68	89.71%	52	52	1.00	40	41	97.56%	55	57	96.49%	105	108	97.22%	82	93	88.17%	97
ANGEL FIRE	20	21	95.24%	22	26	84.62%	29	31	0.94	20	22	90.91%	24	30	80.00%	34	41	82.93%	38	47	80.85%	35
ANTHONY	114	122	93.44%	103	117	88.03%	78	81	0.96	64	64	100.00%	77	80	96.25%	116	123	94.31%	135	149	90.60%	92
ARTESIA	34	35	97.14%	54	60	90.00%	38	38	1.00	35	36	97.22%	30	30	100.00%	47	50	94.00%	74	76	97.37%	43
AZTEC MAIN	99	121	81.82%	92	105	87.62%	92	97	0.95	92	96	95.83%	72	78	92.31%	61	68	89.71%	72	76	94.74%	128
AZTEC SOUTH (BLOOMFIELD)	130	156	83.33%	90	104	86.54%	138	145	0.95	100	109	91.74%	101	106	95.28%	106	119	89.08%	108	115	93.91%	93
BAYARD	26	28	92.86%	21	23	91.30%	33	34	0.97	17	19	89.47%	19	20	95.00%	13	15	86.67%	46	49	93.88%	31
BELEN	91	102	89.22%	90	97	92.78%	97	101	0.96	109	121	90.08%	99	109	90.83%	124	132	93.94%	217	243	89.30%	138
BERNALILLO	130	136	95.59%	91	93	97.85%	99	102	0.97	90	92	97.83%	81	83	97.59%	110	122	90.16%	146	168	86.90%	133
CHAPARRAL	60	69	86.96%	62	66	93.94%	69	70	0.99	42	43	97.67%	53	53	100.00%	43	47	91.49%	49	50	98.00%	92
CIMARRON	2	2	100.00%	5	6	83.33%	13	15	0.87	10	11	90.91%	3	4	75.00%	4	8	50.00%	8	10	80.00%	6
CLOVIS MAIN	34	37	91.89%	81	98	82.65%	84	87	0.97	74	74	100.00%	73	82	89.02%	99	112	88.39%	80	87	91.95%	102
CLOVIS WEST	2	2	100.00%	2	3	66.67%	4	4	1.00	4	4	100.00%	2	2	100.00%	2	2	100.00%	4	4	100.00%	2
CORRALES	274	287	95.47%	149	162	91.98%	219	226	0.97	176	189	93.12%	199	207	96.14%	217	234	92.74%	250	280	89.29%	243
DEMING	202	207	97.58%	170	187	90.91%	164	174	0.94	121	128	94.53%	127	136	93.38%	146	153	95.42%	262	308	85.06%	230
ESTANCIA	30	31	96.77%	28	30	93.33%	35	35	1.00	25	25	100.00%	23	25	92.00%	23	25	92.00%	34	40	85.00%	74
FARMINGTON MAIN	257	313	82.11%	212	256	82.81%	190	201	0.95	174	184	94.57%	211	234	90.17%	150	177	84.75%	236	256	92.19%	318
FARMINGTON WEST	53	80	66.25%	52	60	86.67%	51	51	1.00	60	64	93.75%	40	45	88.89%	33	41	80.49%	48	57	84.21%	77
FT WINGATE	4	4	100.00%							1	1	100.00%				1	1	100.00%				4
GALLUP EAST	7	7	100.00%	8	9	88.89%	6	8	0.75	3	3	100.00%	6	6	100.00%	7	8	87.50%	11	12	91.67%	11
GALLUP MAIN	84	89	94.38%	83	89	93.26%	58	59	0.98	55	55	100.00%	46	51	90.20%	77	81	95.06%	135	141	95.74%	105
GRANTS MAIN	47	50	94.00%	40	42	95.24%	73	78	0.94	63	71	88.73%	39	40	97.50%	47	55	85.45%	70	78	89.74%	96
HATCH	18	18	100.00%	24	24	100.00%	22	22	1.00	31	32	96.88%	22	22	100.00%	18	20	90.00%	51	59	86.44%	45
LA MESA	63	66	95.45%	48	54	88.89%	45	46	0.98	84	95	88.42%	48	48	100.00%	40	46	86.96%	96	108	88.89%	83
LAGUNA ACOMA	33	36	91.67%	33	36	91.67%	28	33	0.85	33	37	89.19%	42	49	85.71%	44	54	81.48%	52	56	92.86%	64
LAS CRUCES MAIN	288	310	92.90%	254	280	90.71%	250	255	0.98	271	280	96.79%	281	298	94.30%	282	301	93.69%	593	702	84.47%	447
LAS CRUCES TELSHOR	94	105	89.52%	64	75	85.33%	73	74	0.99	91	92	98.91%	69	72	95.83%	89	93	95.70%	112	140	80.00%	140
LAS VEGAS	125	128	97.66%	75	78	96.15%	88	93	0.95	131	138	94.93%	99	111	89.19%	132	139	94.96%	175	186	94.09%	176
LOS ALAMOS	19	19	100.00%	20	20	100.00%	30	31	0.97	30	31	96.77%	24	26	92.31%	26	28	92.86%	33	33	100.00%	85
LOS LUNAS MAIN	124	130	95.38%	90	93	96.77%	146	157	0.93	156	178	87.64%	108	115	93.91%	140	148	94.59%	144	165	87.27%	195
LOS LUNAS NORTH	49	53	92.45%	65	70	92.86%	38	38	1.00	48	56	85.71%	53	57	92.98%	61	63	96.83%	74	83	89.16%	71

NEW MEXICO NON-DESIGNED OUT OF SERVICE TROUBLES CLEARED IN 24 HOURS - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.19.D.(1)) >=85.00%*

WIRECENTER	JANUARY 2010			FEBRUARY 2010			MARCH 2010			APRIL 2010			MAY 2010			JUNE 2010			JULY 2010			AO
	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED
MORIARTY	31	34	91.18%	23	24	95.83%	37	39	0.95	19	22	86.36%	36	39	92.31%	25	25	100.00%	42	47	89.36%	45
MOUNTAIN AIR	10	12	83.33%	7	9	77.78%	29	29	1.00	12	12	100.00%	11	12	91.67%	16	16	100.00%	21	26	80.77%	21
PENA BLANCA	21	23	91.30%	20	20	100.00%	25	27	0.93	16	17	94.12%	6	6	100.00%	13	20	65.00%	22	27	81.48%	42
PENASCO	19	23	82.61%	16	19	84.21%	17	18	0.94	12	12	100.00%	25	31	80.65%	44	50	88.00%	38	45	84.44%	28
PORTALES	23	23	100.00%	37	50	74.00%	24	24	1.00	27	29	93.10%	24	27	88.89%	46	50	92.00%	37	42	88.10%	33
QUESTA	8	10	80.00%	9	9	100.00%	12	14	0.86	9	10	90.00%	24	26	92.31%	18	20	90.00%	23	26	88.46%	21
RATON	24	26	92.31%	20	23	86.96%	32	34	0.94	35	43	81.40%	28	39	71.79%	26	33	78.79%	41	49	83.67%	42
RED RIVER	1	2	50.00%	6	6	100.00%	3	3	1.00	7	7	100.00%	10	14	71.43%	6	10	60.00%	16	19	84.21%	14
RIO RANCHO	138	145	95.17%	135	144	93.75%	227	230	0.99	136	143	95.10%	145	151	96.03%	154	159	96.86%	152	164	92.68%	170
ROSWELL MAIN	148	157	94.27%	197	217	90.78%	180	184	0.98	180	184	97.83%	197	203	97.04%	245	255	96.08%	252	272	92.65%	310
ROSWELL SOUTH	16	17	94.12%	19	19	100.00%	15	16	0.94	17	17	100.00%	15	16	93.75%	12	12	100.00%	34	39	87.18%	18
SAN MATEO	145	158	91.77%	148	158	93.67%	119	122	0.98	126	132	95.45%	130	141	92.20%	156	168	92.86%	172	199	86.43%	139
SANTA FE - ELDORADO	54	58	93.10%	47	52	90.38%	49	51	0.96	36	38	94.74%	25	31	80.65%	43	46	93.48%	88	108	81.48%	57
SANTA FE MAIN	279	307	90.88%	240	265	90.57%	328	359	0.91	213	228	93.42%	253	287	88.15%	301	347	86.74%	457	555	82.34%	371
SANTA FE NORTH	60	64	93.75%	40	40	100.00%	54	55	0.98	40	45	88.89%	38	40	95.00%	31	35	88.57%	76	84	90.48%	54
SANTA FE SOUTHWEST	187	196	95.41%	187	206	90.78%	201	207	0.97	262	266	98.50%	157	176	89.20%	161	189	85.19%	208	263	79.09%	214
SANTA TERESA	92	101	91.09%	99	122	81.15%	48	52	0.92	59	61	96.72%	71	73	97.26%	84	89	94.38%	134	139	96.40%	115
SILVER CITY	80	100	80.00%	125	146	85.62%	102	112	0.91	107	112	95.54%	56	56	100.00%	76	79	96.20%	144	151	95.36%	131
SOCORRO	86	90	95.56%	51	53	96.23%	37	40	0.93	41	46	89.13%	33	34	97.06%	53	56	94.64%	58	61	95.08%	45
SPRINGER	5	5	100.00%	11	14	78.57%	5	7	0.71	9	9	100.00%	4	6	66.67%	15	16	93.75%	4	4	100.00%	9
TAOS MAIN	106	106	100.00%	73	76	96.05%	142	157	0.90	76	85	89.41%	102	115	88.70%	119	132	90.15%	165	178	92.70%	140
TAOS NORTH	33	33	100.00%	11	13	84.62%	17	18	0.94	33	36	91.67%	16	18	88.89%	19	23	82.61%	36	39	92.31%	26
TIJERAS	84	87	96.55%	78	82	95.12%	95	97	0.98	104	107	97.20%	143	143	100.00%	125	146	85.62%	107	147	72.79%	143
TUCUMCARI	43	46	93.48%	78	88	88.64%	66	69	0.96	79	80	98.75%	37	38	97.37%	54	60	90.00%	69	76	90.79%	42
WHITE ROCK	13	13	100.00%	13	14	92.86%	24	25	0.96	16	19	84.21%	18	19	94.74%	17	17	100.00%	21	27	77.78%	29
TOTALS:	6064	6701	90.49%	5227	5712	91.51%	5561	5812	95.68%	5391	5704	94.51%	5089	5487	92.75%	6031	6556	91.99%	7949	8988	88.44%	7906
2010 TOTAL CREDIT DUE:	\$315,864																					

*Credit obligation of \$3.00 per line per wire center where the standard was missed for 2 consecutive months or any 3 months in a calendar year.
See quarterly reports: "NEW MEXICO OUT OF SERVICE NON-DESIGNED TROUBLES CLEARED IN 24 HOURS"

NEW MEXICO NON-DESIGNED OUT OF SERVICE TROUBLES CLEARED IN 24 HOURS - 2010
CREDIT CALCULATION

WIRECENTER	GUST 2010		SEPTEMBER 2010			OCTOBER 2010			NOVEMBER 2010			DECEMBER 2010			Grand Total 2010		
	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE
ACADEMY	222	84.68%	144	174	82.76%	165	176	93.75%	121	132	91.67%	111	163	68.10%	2162	2403	89.97%
ALAMOGORDO MAIN	203	99.01%	191	198	96.46%	136	137	99.27%	100	106	94.34%	216	222	97.30%	1960	2020	97.03%
ALAMOGORDO WEST	3	100.00%	7	7	100.00%	2	2	100.00%	3	3	100.00%	5	6	83.33%	35	37	94.59%
ALBQ EAST	306	92.48%	276	362	76.24%	357	382	93.46%	246	268	91.79%	195	303	64.36%	2879	3365	85.56%
ALBQ MAIN	285	88.42%	166	212	78.30%	127	132	96.21%	104	111	93.69%	106	170	62.35%	1791	2025	88.44%
ALBQ NORTH	207	86.47%	335	395	84.81%	191	209	91.39%	126	140	90.00%	121	226	53.54%	1890	2177	86.82%
ALBQ NORTHEAST	601	87.85%	359	443	81.04%	427	463	92.22%	295	308	95.78%	284	455	62.42%	4611	5207	88.55%
ALBQ SOUTHWEST	301	86.05%	174	242	71.90%	187	193	96.89%	106	118	89.83%	94	167	56.29%	2031	2364	85.91%
ALBQ WEST	348	85.63%	170	192	88.54%	128	140	91.43%	116	122	95.08%	111	183	60.66%	1982	2202	90.01%
AMBER MESA	108	89.81%	135	148	91.22%	52	53	98.11%	45	47	95.74%	113	115	98.26%	914	968	94.42%
ANGEL FIRE	39	89.74%	25	27	92.59%	19	20	95.00%	11	13	84.62%	29	31	93.55%	306	348	87.93%
ANTHONY	98	93.88%	161	178	90.45%	90	92	97.83%	59	59	100.00%	134	138	97.10%	1223	1301	94.00%
ARTESIA	47	91.49%	46	47	97.87%	29	29	100.00%	32	32	100.00%	26	26	100.00%	488	506	96.44%
AZTEC MAIN	148	86.49%	69	70	98.57%	73	79	92.41%	49	54	90.74%	55	64	85.94%	954	1056	90.34%
AZTEC SOUTH (BILOMEFIELD)	128	72.66%	88	93	94.62%	83	85	97.65%	84	86	97.67%	92	104	88.46%	1213	1350	89.85%
BAYARD	33	93.94%	23	24	95.83%	15	15	100.00%	10	10	100.00%	36	37	97.30%	290	307	94.46%
BELEN	146	94.52%	132	138	95.65%	153	166	92.17%	91	99	91.92%	74	81	91.36%	1415	1535	92.18%
BERNALILLO	161	82.61%	71	100	71.00%	87	91	95.60%	90	91	98.90%	65	101	64.36%	1193	1340	89.03%
CHAPARRAL	104	88.46%	64	72	88.89%	48	50	96.00%	31	32	96.88%	40	40	100.00%	653	696	93.82%
CIMARRON	9	66.67%	10	10	100.00%	3	3	100.00%	7	8	87.50%	5	7	71.43%	76	93	81.72%
CLOVIS MAIN	107	95.33%	75	75	100.00%	61	61	100.00%	42	45	93.33%	48	48	100.00%	853	913	93.43%
CLOVIS WEST	2	100.00%	1	1	100.00%	4	4	100.00%	1	1	100.00%				28	29	96.55%
CORRALES	270	90.00%	167	195	85.64%	154	167	92.22%	163	175	93.14%	137	227	60.35%	2348	2619	89.65%
DEMING	250	92.00%	155	160	96.88%	119	121	98.35%	100	101	99.01%	125	126	99.21%	1921	2051	93.66%
ESTANCIA	77	96.10%	33	33	100.00%	38	40	95.00%	27	28	96.43%	17	18	94.44%	387	407	95.09%
FARMINGTON MAIN	426	74.65%	232	251	92.43%	181	188	96.28%	144	154	93.51%	143	154	92.86%	2448	2794	87.62%
FARMINGTON WEST	101	76.24%	42	43	97.67%	46	47	97.87%	41	45	91.11%	54	57	94.74%	597	691	86.40%
FT WINGATE	4	100.00%	2	2	100.00%				1	1	100.00%	1	2	50.00%	14	15	93.33%
GALLUP EAST	14	78.57%	10	10	100.00%	6	6	100.00%	4	4	100.00%	2	2	100.00%	81	89	91.01%
GALLUP MAIN	120	87.50%	99	103	96.12%	59	61	96.72%	66	69	95.65%	54	55	98.18%	921	973	94.66%
GRANTS MAIN	146	65.75%	73	79	92.41%	50	52	96.15%	40	42	95.24%	57	64	89.06%	695	797	87.20%
HATCH	48	93.75%	38	43	88.37%	25	26	96.15%	10	10	100.00%	21	21	100.00%	325	345	94.20%
LA MESA	106	78.30%	116	138	84.06%	55	59	93.22%	70	71	98.59%	83	92	90.22%	831	929	89.45%
LAGUNA ACOMA	130	49.23%	41	45	91.11%	37	42	88.10%	16	18	88.89%	32	35	91.43%	455	571	79.68%
LAS CRUCES MAIN	514	86.96%	389	463	84.02%	318	334	95.21%	207	229	90.39%	458	488	93.85%	4038	4454	90.66%
LAS CRUCES TELSHOR	151	92.72%	105	120	87.50%	90	94	95.74%	75	80	93.75%	122	123	99.19%	1124	1219	92.21%
LAS VEGAS	184	95.65%	109	112	97.32%	153	158	96.84%	80	82	97.56%	134	139	96.40%	1477	1548	95.41%
LOS ALAMOS	92	92.39%	51	55	92.73%	50	51	98.04%	21	21	100.00%	22	24	91.67%	411	431	95.36%
LOS LUNAS MAIN	212	91.98%	155	158	98.10%	152	163	93.25%	100	103	97.09%	109	123	88.62%	1619	1745	92.78%
LOS LUNAS NORTH	90	78.89%	71	79	89.87%	40	45	88.89%	44	45	97.78%	53	58	91.38%	667	737	90.50%

New Mexico PRC Quality of Service Rule 17.11.22.21.A
Blanks in the report indicate no activity for the measure.

NEW MEXICO NON-DESIGNED OUT OF SERVICE TROUBLES CLEARED IN 24 HOURS - 2010
CREDIT CALCULATION

WIRECENTER	GUST 2010		SEPTEMBER 2010			OCTOBER 2010			NOVEMBER 2010			DECEMBER 2010			Grand Total 2010		
	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE	CLEARED	TICKETS	RATE
MORIARTY	48	93.75%	33	34	97.06%	30	30	100.00%	31	34	91.18%	31	35	88.57%	383	411	93.19%
MOUNTAIN AIR	21	100.00%	5	6	83.33%	15	16	93.75%	6	6	100.00%	17	17	100.00%	170	182	93.41%
PENA BLANCA	50	84.00%	18	19	94.74%	29	31	93.55%	19	23	82.61%	13	22	59.09%	244	285	85.61%
PENASCO	33	84.85%	19	19	100.00%	19	20	95.00%	15	16	93.75%	8	9	88.89%	260	295	88.14%
PORTALES	34	97.06%	40	41	97.56%	37	38	97.37%	26	27	96.30%	20	20	100.00%	374	405	92.35%
QUESTA	24	87.50%	12	13	92.31%	32	33	96.97%	17	17	100.00%	9	10	90.00%	194	212	91.51%
RATON	57	73.68%	44	47	93.62%	26	27	96.30%	57	66	86.36%	26	32	81.25%	401	476	84.24%
RED RIVER	15	93.33%	5	5	100.00%	14	14	100.00%	5	5	100.00%	5	5	100.00%	92	105	87.62%
RIO RANCHO	181	93.92%	123	150	82.00%	115	121	95.04%	96	101	95.05%	91	126	72.22%	1682	1815	92.67%
ROSWELL MAIN	334	92.81%	268	274	97.81%	196	206	95.15%	163	168	97.02%	165	166	99.40%	2501	2620	95.46%
ROSWELL SOUTH	20	90.00%	28	28	100.00%	18	18	100.00%	9	9	100.00%	5	5	100.00%	206	216	95.37%
SAN MATEO	164	84.76%	137	180	76.11%	181	189	95.77%	119	131	90.84%	102	173	58.96%	1674	1915	87.42%
SANTA FE - ELDORADO	58	98.28%	39	42	92.86%	34	42	80.95%	28	30	93.33%	36	41	87.80%	536	597	89.78%
SANTA FE MAIN	431	86.08%	331	350	94.57%	276	296	93.24%	221	234	94.44%	283	340	83.24%	3553	3999	88.85%
SANTA FE NORTH	60	90.00%	58	63	92.06%	50	53	94.34%	28	28	100.00%	50	55	90.91%	579	622	93.09%
SANTA FE SOUTHWEST	237	90.30%	208	224	92.86%	215	231	93.07%	165	171	96.49%	182	218	83.49%	2347	2584	90.83%
SANTA TERESA	122	94.26%	141	151	93.38%	88	90	97.78%	63	63	100.00%	105	108	97.22%	1099	1171	93.85%
SILVER CITY	143	91.61%	141	147	95.92%	89	90	98.89%	75	75	100.00%	124	128	96.88%	1250	1339	93.35%
SOCORRO	46	97.83%	37	41	90.24%	52	52	100.00%	29	29	100.00%	17	17	100.00%	539	565	95.40%
SPRINGER	11	81.82%	7	7	100.00%	9	9	100.00%	7	7	100.00%	2	2	100.00%	87	97	89.69%
TAOS MAIN	161	86.96%	115	122	94.26%	142	151	94.04%	63	67	94.03%	100	104	96.15%	1343	1454	92.37%
TAOS NORTH	32	81.25%	44	47	93.62%	29	31	93.55%	26	27	96.30%	24	28	85.71%	314	345	91.01%
TIJERAS	165	86.67%	119	125	95.20%	108	114	94.74%	138	142	97.18%	283	341	82.99%	1527	1696	90.04%
TUCUMCARI	44	95.45%	63	63	100.00%	42	42	100.00%	32	34	94.12%	26	26	100.00%	631	666	94.74%
WHITE ROCK	29	100.00%	28	30	93.33%	13	14	92.86%	30	30	100.00%	15	18	83.33%	237	255	92.94%
TOTALS:	9061	87.25%	6673	7525	88.68%	5869	6194	94.75%	4446	4703	94.54%	5323	6541	81.38%	71529	78984	90.56%

2010 TOTAL CREDIT DUE:

NEW MEXICO NON-DESIGNED REPEAT TROUBLE REPORT RATE - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.19.C.(2)) <=18.00%*

WIRECENTER	JANUARY 2010			FEBRUARY 2010			MARCH 2010			APRIL 2010			MAY 2010			JUNE 2010			JULY 2010		
	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE
ACADEMY	5	143	0.04	4	167	0.18	0	130	0.00	12	229	0.05	6	221	0.03	11	334	0.03	12	364	0.03
ALAMOGORDO MAIN	6	132	0.05	4	129	0.03	1	120	0.01	2	183	0.01	4	113	0.04	3	124	0.02	4	276	0.01
ALAMOGORDO WEST	0	1	0.00	0	2	0.00				0	2	0.00	0	3	0.00	0	2	0.00	0	2	0.00
ALBQ EAST	20	509	0.04	3	149	0.02	2	186	0.01	7	170	0.04	6	158	0.04	7	203	0.03	5	230	0.02
ALBQ MAIN	4	163	0.02	2	85	0.02	2	141	0.01	0	127	0.00	4	115	0.03	3	145	0.02	2	166	0.01
ALBQ NORTH	3	158	0.02	3	110	0.03	4	126	0.03	2	113	0.02	5	145	0.03	4	142	0.03	6	212	0.03
ALBQ NORTHEAST	11	412	0.03	7	348	0.02	14	366	0.04	11	368	0.03	6	382	0.02	19	527	0.04	10	521	0.02
ALBQ SOUTHWEST	13	256	0.05	6	156	0.04	8	135	0.06	11	171	0.06	8	186	0.04	16	208	0.08	4	182	0.02
ALBQ WEST	4	122	0.03	7	183	0.04	4	120	0.03	1	138	0.01	5	133	0.04	4	156	0.03	3	154	0.02
AMBER MESA	3	59	0.05	1	67	0.01	1	47	0.02	2	37	0.05	3	46	0.07	1	101	0.01	5	75	0.07
ANGEL FIRE	2	20	0.10	1	26	0.04	0	29	0.00	0	28	0.00	1	31	0.03	3	50	0.06	2	57	0.04
ANTHONY	6	103	0.06	8	110	0.07	3	73	0.04	2	53	0.04	1	74	0.01	5	125	0.04	6	110	0.05
ARTESIA	0	32	0.00	1	58	0.02	0	28	0.00	1	26	0.04	1	32	0.03	2	43	0.05	1	65	0.02
AZTEC MAIN	2	100	0.02	3	78	0.04	2	86	0.02	1	87	0.01	2	69	0.03	3	58	0.05	2	51	0.04
AZTEC SOUTH (BLOOMFIELD)	5	119	0.04	3	71	0.04	2	130	0.02	8	104	0.08	1	91	0.01	11	111	0.10	1	98	0.01
BAYARD	0	26	0.00	0	19	0.00	1	30	0.03	0	13	0.00	1	18	0.06	1	16	0.06	2	40	0.05
BELEN	3	95	0.03	3	98	0.03	0	97	0.00	3	124	0.02	5	97	0.05	5	133	0.04	37	239	0.15
BERNALILLO	2	127	0.02	5	87	0.06	1	93	0.01	2	77	0.03	3	95	0.03	1	107	0.01	3	139	0.02
CHAPARRAL	3	53	0.06	3	43	0.07	5	65	0.08	0	33	0.00	0	42	0.00	0	39	0.00	1	34	0.03
CIMARRON	0	4	0.00	0	8	0.00	1	17	0.06	1	9	0.11	0	6	0.00	1	13	0.08	1	13	0.08
CLOVIS MAIN	1	32	0.03	3	88	0.03	2	78	0.03	1	90	0.01	3	65	0.05	5	97	0.05	3	72	0.04
CLOVIS WEST	0	1	0.00	0	2	0.00	0	5	0.00	0	5	0.00	0	2	0.00	0	1	0.00	0	3	0.00
CORRALES	7	246	0.03	2	159	0.01	6	239	0.03	9	160	0.06	5	203	0.02	4	210	0.02	8	285	0.03
DEMING	7	181	0.04	8	177	0.05	7	163	0.04	4	131	0.03	6	132	0.05	7	140	0.05	6	246	0.02
ESTANCIA	1	22	0.05	2	27	0.07	0	28	0.00	1	20	0.05	0	22	0.00	0	23	0.00	0	30	0.00
FARMINGTON MAIN	6	230	0.03	7	222	0.03	5	150	0.03	4	162	0.02	8	218	0.04	5	161	0.03	6	193	0.03
FARMINGTON WEST	3	59	0.05	0	68	0.00	1	44	0.02	1	56	0.02	1	48	0.02	1	42	0.02	1	54	0.02
FT WINGATE	0	3	0.00							0	1	0.00	0	2	0.00	0	2	0.00	0	2	0.00
GALLUP EAST	0	2	0.00	0	8	0.00	0	6	0.00	0	4	0.00	0	6	0.00	1	7	0.14	1	9	0.11
GALLUP MAIN	1	69	0.01	3	68	0.04	0	30	0.00	4	48	0.08	4	46	0.09	1	67	0.01	1	92	0.01
GRANTS MAIN	1	40	0.03	0	30	0.00	2	75	0.03	0	79	0.00	1	42	0.02	0	44	0.00	2	63	0.03
HATCH	0	15	0.00	3	18	0.17	0	25	0.00	0	27	0.00	1	19	0.05	1	18	0.06	2	48	0.04
LA MESA	5	67	0.07	3	42	0.07	7	52	0.13	2	100	0.02	3	47	0.06	1	47	0.02	3	90	0.03
LAGUNA ACOMA	1	37	0.03	1	34	0.03	1	28	0.04	4	39	0.10	4	57	0.07	11	54	0.20	0	46	0.00
LAS CRUCES MAIN	5	279	0.02	8	263	0.03	9	289	0.03	18	298	0.06	13	301	0.04	7	303	0.02	17	637	0.03

**NEW MEXICO NON-DESIGNED REPEAT TROUBLE REPORT RATE - 2010
CREDIT CALCULATION**

Standard (per Rule 17.11.22.19.C.(2)) <=18.00%*

WIRECENTER	JANUARY 2010			FEBRUARY 2010			MARCH 2010			APRIL 2010			MAY 2010			JUNE 2010			JULY 2010		
	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE
LAS CRUCES TELSHOR	3	88	0.03	1	70	0.01	2	74	0.03	2	88	0.02	2	63	0.03	2	95	0.02	4	125	0.03
LAS VEGAS	6	97	0.06	4	67	0.06	2	74	0.03	6	129	0.05	4	100	0.04	10	131	0.08	14	159	0.09
LOS ALAMOS	0	19	0.00	1	22	0.05	1	23	0.04	0	27	0.00	0	31	0.00	0	26	0.00	1	33	0.03
LOS LUNAS MAIN	2	123	0.02	1	94	0.01	2	163	0.01	11	187	0.06	0	96	0.00	7	142	0.05	4	161	0.02
LOS LUNAS NORTH	2	56	0.04	3	71	0.04	0	40	0.00	1	56	0.02	2	57	0.04	2	67	0.03	3	80	0.04
MORIARTY	1	28	0.04	0	20	0.00	1	23	0.04	1	23	0.04	1	32	0.03	0	26	0.00	1	30	0.03
MOUNTAIN AIR	0	13	0.00	1	8	0.13	1	29	0.03	0	11	0.00	1	12	0.08	0	18	0.00	5	23	0.22
PENA BLANCA	0	13	0.00	0	19	0.00	0	25	0.00	0	11	0.00	0	8	0.00	0	20	0.00	5	26	0.19
PENASCO	0	21	0.00	0	21	0.00	1	15	0.07	0	11	0.00	2	30	0.07	5	58	0.09	4	42	0.10
PORTALES	1	24	0.04	1	50	0.02	2	26	0.08	0	29	0.00	0	19	0.00	1	40	0.03	0	31	0.00
QUESTA	0	11	0.00	0	8	0.00	0	14	0.00	0	14	0.00	1	26	0.04	1	23	0.04	0	20	0.00
RATON	0	23	0.00	0	25	0.00	1	37	0.03	1	45	0.02	2	47	0.04	5	37	0.14	0	48	0.00
RED RIVER	0	1	0.00	0	4	0.00	0	3	0.00	0	9	0.00	1	16	0.06	0	9	0.00	0	18	0.00
RIO RANCHO	4	136	0.03	6	136	0.04	18	240	0.08	3	138	0.02	4	134	0.03	2	158	0.01	4	149	0.03
ROSWELL MAIN	2	136	0.01	10	205	0.05	3	189	0.02	9	193	0.05	6	198	0.03	9	233	0.04	9	253	0.04
ROSWELL SOUTH	0	16	0.00	1	17	0.06	1	14	0.07	0	17	0.00	0	16	0.00	1	9	0.11	0	23	0.00
SAN MATEO	3	160	0.02	7	171	0.04	2	137	0.01	2	125	0.02	2	143	0.01	3	145	0.02	6	192	0.03
SANTA FE - ELDORADO	1	37	0.03	2	35	0.06	3	36	0.08	7	35	0.20	1	31	0.03	1	40	0.03	5	80	0.06
SANTA FE MAIN	7	206	0.03	7	186	0.04	12	270	0.04	5	188	0.03	6	254	0.02	7	301	0.02	16	448	0.04
SANTA FE NORTH	3	71	0.04	5	48	0.10	0	42	0.00	1	46	0.02	0	45	0.00	1	40	0.03	1	73	0.01
SANTA FE SOUTHWEST	0	138	0.00	7	155	0.05	6	153	0.04	2	242	0.01	5	143	0.04	5	151	0.03	4	202	0.02
SANTA TERESA	6	86	0.07	4	101	0.04	0	40	0.00	0	51	0.00	0	65	0.00	2	95	0.02	4	120	0.03
SILVER CITY	1	74	0.01	3	107	0.03	4	98	0.04	0	105	0.00	2	49	0.04	0	65	0.00	3	96	0.03
SOCORRO	1	79	0.01	0	49	0.00	1	36	0.03	0	41	0.00	1	29	0.03	1	53	0.02	0	45	0.00
SPRINGER	0	6	0.00	3	12	0.25	1	9	0.11	0	11	0.00	1	7	0.14	2	19	0.11	0	4	0.00
TAOS MAIN	3	83	0.04	2	57	0.04	10	131	0.08	2	85	0.02	1	91	0.01	3	125	0.02	3	178	0.02
TAOS NORTH	1	31	0.03	0	15	0.00	0	15	0.00	0	36	0.00	0	25	0.00	1	28	0.04	0	28	0.00
TIJERAS	4	72	0.06	0	73	0.00	2	82	0.02	3	103	0.03	21	151	0.14	3	130	0.02	1	126	0.01
TUCUMCARI	1	46	0.02	7	92	0.08	4	78	0.05	6	96	0.06	2	39	0.05	2	63	0.03	3	77	0.04
WHITE ROCK	0	20	0.00	0	18	0.00	1	23	0.04	0	23	0.00	0	24	0.00	1	23	0.04	3	32	0.09
TOTALS:	182	5831	0.03	180	5156	0.03	172	5370	0.03	176	5487	0.03	179	5248	0.03	221	6223	0.04	260	7820	0.03
2010 TOTAL CREDIT DUE:	\$	-																			

*Credit obligation of \$3.00 per line per wire center where the standard was missed for 2 consecutive months or any 3 months in a calendar year.
See quarterly reports: "NEW MEXICO NON-DESIGNED REPEAT TROUBLE REPORT RATE"

NEW MEXICO NON-DESIGNED REPEAT TROUBLE REPORT RATE - 2010
CREDIT CALCULATION

WIRECENTER	AUGUST 2010			SEPTEMBER 2010			OCTOBER 2010			NOVEMBER 2010			DECEMBER 2010			Grand Total 2010		
	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE
ACADEMY	5	226	0.02	4	173	0.02	9	175	0.05	4	145	0.03	4	159	0.03	76	2466	0.03
ALAMOGORDO MAIN	11	193	0.06	12	185	0.06	3	125	0.02	2	106	0.02	4	216	0.02	56	1902	0.03
ALAMOGORDO WEST	0	3	0.00	0	5	0.00	1	2	0.50	0	3	0.00	0	6	0.00	1	31	0.03
ALBQ EAST	13	288	0.05	20	341	0.06	19	350	0.05	9	273	0.03	5	259	0.02	116	3116	0.04
ALBQ MAIN	12	239	0.05	6	175	0.03	2	113	0.02	1	84	0.01	3	150	0.02	41	1703	0.02
ALBQ NORTH	10	194	0.05	18	390	0.05	16	213	0.08	4	143	0.03	8	232	0.03	83	2178	0.04
ALBQ NORTHEAST	24	577	0.04	15	452	0.03	15	471	0.03	7	339	0.02	4	446	0.01	143	5209	0.03
ALBQ SOUTHWEST	15	300	0.05	6	244	0.02	17	197	0.09	7	125	0.06	3	157	0.02	114	2317	0.05
ALBQ WEST	9	296	0.03	8	184	0.04	3	126	0.02	7	108	0.06	6	144	0.04	61	1864	0.03
AMBER MESA	5	86	0.06	6	119	0.05	1	49	0.02	0	42	0.00	2	112	0.02	30	840	0.04
ANGEL FIRE	1	42	0.02	1	29	0.03	1	19	0.05	0	10	0.00	1	27	0.04	13	368	0.04
ANTHONY	4	76	0.05	10	151	0.07	6	95	0.06	3	52	0.06	3	136	0.02	57	1158	0.05
ARTESIA	3	35	0.09	0	39	0.00	0	21	0.00	0	25	0.00	0	15	0.00	9	419	0.02
AZTEC MAIN	6	136	0.04	2	61	0.03	4	76	0.05	0	46	0.00	4	63	0.06	31	911	0.03
AZTEC SOUTH (BLOOMFIELD)	5	122	0.04	2	68	0.03	1	58	0.02	7	80	0.09	4	74	0.05	50	1126	0.04
BAYARD	0	19	0.00	1	24	0.04	0	12	0.00	0	8	0.00	0	33	0.00	6	258	0.02
BELEN	6	143	0.04	15	134	0.11	11	153	0.07	1	87	0.01	3	82	0.04	92	1482	0.06
BERNALILLO	2	143	0.01	3	105	0.03	6	79	0.08	5	76	0.07	3	92	0.03	36	1220	0.03
CHAPARRAL	2	68	0.03	2	50	0.04	2	41	0.05	0	23	0.00	0	39	0.00	18	530	0.03
CIMARRON	1	9	0.11	1	10	0.10	0	5	0.00	0	7	0.00	0	6	0.00	6	107	0.06
CLOVIS MAIN	0	88	0.00	4	74	0.05	2	69	0.03	1	51	0.02	0	36	0.00	25	840	0.03
CLOVIS WEST	0	5	0.00	0	1	0.00	0	3	0.00	0	1	0.00				0	29	0.00
CORRALES	4	233	0.02	1	213	0.00	5	178	0.03	6	172	0.03	2	196	0.01	59	2494	0.02
DEMING	13	200	0.07	5	138	0.04	5	121	0.04	3	95	0.03	2	126	0.02	73	1850	0.04
ESTANCIA	2	65	0.03	0	32	0.00	0	26	0.00	0	19	0.00	0	18	0.00	6	332	0.02
FARMINGTON MAIN	12	327	0.04	6	206	0.03	13	156	0.08	6	146	0.04	2	121	0.02	80	2292	0.03
FARMINGTON WEST	7	88	0.08	1	34	0.03	3	36	0.08	1	44	0.02	1	51	0.02	21	624	0.03
FT WINGATE	0	1	0.00	1	3	0.33				0	2	0.00	0	2	0.00	1	18	0.06
GALLUP EAST	0	8	0.00	0	3	0.00	0	9	0.00	0	4	0.00	0	1	0.00	2	67	0.03
GALLUP MAIN	3	85	0.04	2	87	0.02	0	34	0.00	2	63	0.03	1	36	0.03	22	725	0.03
GRANTS MAIN	5	110	0.05	0	66	0.00	1	53	0.02	0	38	0.00	3	60	0.05	15	700	0.02
HATCH	2	41	0.05	5	34	0.15	2	21	0.10	0	10	0.00	0	20	0.00	16	296	0.05
LA MESA	9	104	0.09	4	136	0.03	3	54	0.06	2	75	0.03	4	80	0.05	46	894	0.05
LAGUNA ACOMA	17	113	0.15	3	39	0.08	0	38	0.00	2	26	0.08	5	39	0.13	49	550	0.09
LAS CRUCES MAIN	30	479	0.06	24	439	0.05	14	334	0.04	7	247	0.03	10	532	0.02	162	4401	0.04

NEW MEXICO NON-DESIGNED REPEAT TROUBLE REPORT RATE - 2010
CREDIT CALCULATION

WIRECENTER	AUGUST 2010			SEPTEMBER 2010			OCTOBER 2010			NOVEMBER 2010			DECEMBER 2010			Grand Total 2010		
	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE	REPEATS	REPORTS	RATE
LAS CRUCES TELSHOR	9	138	0.07	3	118	0.03	3	89	0.03	2	82	0.02	0	122	0.00	33	1152	0.03
LAS VEGAS	8	157	0.05	3	117	0.03	3	128	0.02	5	73	0.07	4	112	0.04	69	1344	0.05
LOS ALAMOS	3	96	0.03	3	52	0.06	1	57	0.02	1	25	0.04	2	25	0.08	13	436	0.03
LOS LUNAS MAIN	6	198	0.03	1	137	0.01	4	142	0.03	3	97	0.03	1	99	0.01	42	1639	0.03
LOS LUNAS NORTH	5	108	0.05	2	95	0.02	2	50	0.04	4	50	0.08	1	66	0.02	27	796	0.03
MORIARTY	1	32	0.03	0	27	0.00	3	18	0.17	3	53	0.06	1	29	0.03	13	341	0.04
MOUNTAIN AIR	1	15	0.07	0	8	0.00	1	14	0.07	0	4	0.00	0	14	0.00	10	169	0.06
PENA BLANCA	2	40	0.05	1	14	0.07	2	27	0.07	1	21	0.05	0	15	0.00	11	239	0.05
PENASCO	0	37	0.00	3	13	0.23	1	19	0.05	0	16	0.00	0	12	0.00	16	295	0.05
PORTALES	1	32	0.03	1	41	0.02	2	43	0.05	0	31	0.00	0	18	0.00	9	384	0.02
QUESTA	1	29	0.03	0	22	0.00	2	40	0.05	1	21	0.05	0	9	0.00	6	237	0.03
RATON	2	65	0.03	1	53	0.02	1	43	0.02	2	77	0.03	1	34	0.03	16	534	0.03
RED RIVER	0	18	0.00	0	10	0.00	0	17	0.00	0	6	0.00	0	6	0.00	1	117	0.01
RIO RANCHO	2	155	0.01	4	146	0.03	3	109	0.03	2	112	0.02	1	99	0.01	53	1712	0.03
ROSWELL MAIN	9	266	0.03	17	258	0.07	8	177	0.05	3	182	0.02	8	166	0.05	93	2456	0.04
ROSWELL SOUTH	1	17	0.06	2	19	0.11	0	13	0.00	0	8	0.00	0	4	0.00	6	173	0.03
SAN MATEO	4	178	0.02	9	175	0.05	4	185	0.02	1	116	0.01	1	145	0.01	44	1872	0.02
SANTA FE - ELDORADO	0	46	0.00	1	35	0.03	3	24	0.13	1	23	0.04	2	32	0.06	27	454	0.06
SANTA FE MAIN	12	319	0.04	6	263	0.02	11	213	0.05	4	191	0.02	6	218	0.03	99	3057	0.03
SANTA FE NORTH	1	56	0.02	2	68	0.03	2	51	0.04	2	29	0.07	1	42	0.02	19	611	0.03
SANTA FE SOUTHWEST	4	179	0.02	5	182	0.03	8	155	0.05	4	121	0.03	2	145	0.01	52	1966	0.03
SANTA TERESA	7	107	0.07	5	138	0.04	2	73	0.03	1	62	0.02	1	96	0.01	32	1034	0.03
SILVER CITY	3	96	0.03	10	122	0.08	7	72	0.10	1	69	0.01	4	126	0.03	38	1079	0.04
SOCORRO	1	40	0.03	0	34	0.00	0	43	0.00	0	32	0.00	0	16	0.00	5	497	0.01
SPRINGER	0	11	0.00	0	10	0.00	1	9	0.11	0	4	0.00	0	4	0.00	8	106	0.08
TAOS MAIN	5	169	0.03	0	103	0.00	3	127	0.02	0	68	0.00	3	92	0.03	35	1309	0.03
TAOS NORTH	1	30	0.03	1	44	0.02	0	26	0.00	0	26	0.00	2	28	0.07	6	332	0.02
TIJERAS	4	150	0.03	4	124	0.03	5	114	0.04	1	148	0.01	53	340	0.16	101	1613	0.06
TUCUMCARI	3	55	0.05	5	66	0.08	1	44	0.02	2	41	0.05	1	28	0.04	37	725	0.05
WHITE ROCK	0	31	0.00	1	30	0.03	0	17	0.00	1	29	0.03	1	23	0.04	8	293	0.03
TOTALS:	334	8012	0.04	278	6968	0.04	248	5651	0.04	132	4592	0.03	183	5931	0.03	2545	72289	0.04

2010 TOTAL CREDIT DUE:

NEW MEXICO NON-DESIGNED TROUBLES REPAIR INTERVAL - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.19.D.(2)) <=20:00*

WIRECENTER	JANUARY 2010			FEBRUARY 2010			MARCH 2010			APRIL 2010			MAY 2010			JUNE 2010			JULY 2010		
	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL
ACADEMY	'2842:40	188	15:07	'2684:09	224	11:59	'2974:37	188	15:49	'3641:41	281	12:58	'3456:58	259	13:21	'4823:15	398	12:07	'7493:58	448	16:44
ALAMOGORDO MAIN	'2165:53	191	11:20	'2259:36	190	11:54	'1921:27	177	10:51	'2107:25	222	9:30	'1747:13	145	12:03	'1863:30	164	11:22	'5042:13	373	13:31
ALAMOGORDO WEST	'22:37	2	11:18	'46:01	2	23:00				'30:56	2	15:28	'52:23	4	13:06	'42:09	5	8:26	'71:11	4	17:48
ALBQ EAST	'11347:53	598	18:59	'2293:01	207	11:05	'2623:57	249	10:32	'3377:27	249	13:34	'3274:59	234	14:00	'3277:05	287	11:25	'5502:38	326	16:53
ALBQ MAIN	'3143:45	218	14:25	'1417:48	133	10:40	'2290:50	188	12:11	'3272:43	206	15:53	'2437:44	162	15:03	'2428:19	212	11:27	'3803:18	264	14:24
ALBQ NORTH	'2804:51	197	14:14	'1607:37	138	11:39	'1912:09	170	11:15	'2326:58	151	15:25	'2250:23	172	13:05	'2207:00	180	12:16	'4214:36	258	16:20
ALBQ NORTHEAST	'7558:48	554	13:39	'5986:01	494	12:07	'6180:52	505	12:14	'6499:44	493	13:11	'7084:03	484	14:38	'8762:13	649	13:30	'12243:43	734	16:41
ALBQ SOUTHWEST	'4504:12	315	14:18	'2697:15	204	13:13	'2180:31	172	12:41	'3852:36	236	16:19	'3340:32	219	15:15	'3235:41	256	12:38	'4545:53	254	17:54
ALBQ WEST	'2523:35	197	12:49	'2986:28	243	12:17	'2834:22	211	13:26	'3645:07	231	15:47	'2686:33	203	13:14	'2832:14	211	13:25	'3241:56	235	13:48
AMBER MESA	'1169:19	95	12:19	'1332:07	87	15:19	'636:27	68	9:22	'638:08	60	10:38	'603:37	67	9:01	'1543:25	124	12:27	'2009:17	112	17:56
ANGEL FIRE	'341:10	24	14:13	'453:30	34	13:20	'507:57	40	12:42	'448:41	31	14:28	'429:40	34	12:38	'1044:58	53	19:43	'1007:16	61	16:31
ANTHONY	'1504:01	137	10:59	'1874:08	144	13:01	'922:12	95	9:42	'824:25	75	11:00	'1103:50	93	11:52	'1547:03	139	11:08	'1968:09	166	11:51
ARTESIA	'463:28	47	9:52	'894:21	77	11:37	'428:43	45	9:32	'333:38	40	8:20	'308:54	40	7:43	'712:09	62	11:29	'842:44	87	9:41
AZTEC MAIN	'2668:47	149	17:55	'2286:15	130	17:35	'1440:06	122	11:48	'1367:31	117	11:41	'1122:43	96	11:42	'1179:13	83	14:12	'1011:10	87	11:37
AZTEC SOUTH (BLOOMFIELD)	'3212:12	179	17:57	'1973:35	126	15:40	'2293:03	189	12:08	'1945:33	139	14:00	'1590:09	139	11:26	'1795:48	141	12:44	'1687:11	144	11:43
BAYARD	'348:33	33	10:34	'521:53	36	14:30	'523:48	44	11:54	'458:40	27	16:59	'284:00	28	10:09	'294:11	19	15:29	'732:37	61	12:01
BELEN	'1667:38	135	12:21	'1535:26	134	11:28	'1650:50	125	13:12	'2152:21	155	13:53	'1680:51	135	12:27	'2253:12	173	13:01	'3821:39	294	13:00
BERNALILLO	'1569:01	168	9:20	'1525:48	127	12:01	'1808:47	139	13:01	'1480:53	115	12:53	'1691:27	110	15:23	'2075:23	148	14:01	'3971:02	208	19:05
CHAPARRAL	'1090:42	82	13:18	'1075:44	73	14:44	'793:39	78	10:10	'502:14	52	9:39	'491:34	63	7:48	'620:07	57	10:53	'625:00	62	10:05
CIMARRON	'77:43	3	25:54	'157:23	8	19:40	'247:56	18	13:46	'179:27	12	14:57	'55:43	4	13:56	'238:59	13	18:23	'326:20	12	27:12
CLOVIS MAIN	'591:57	51	11:36	'1860:57	117	15:54	'1303:43	102	12:47	'1061:52	112	9:29	'1464:30	97	15:06	'1929:45	140	13:47	'1547:46	119	13:00
CLOVIS WEST	'23:12	2	11:36	'44:03	3	14:41	'58:50	6	9:48	'44:58	5	9:00	'26:54	3	8:58	'44:00	3	14:40	'77:42	5	15:32
CORRALES	'4384:00	357	12:17	'2730:59	220	12:25	'3681:18	307	11:59	'3604:30	255	14:08	'3315:27	269	12:20	'3726:31	285	13:05	'6621:24	383	17:17
DEMING	'2743:21	243	11:17	'3235:25	232	13:57	'2591:15	207	12:31	'1985:00	170	11:41	'2046:43	170	12:02	'2246:55	187	12:01	'5721:59	362	15:48
ESTANCIA	'616:05	40	15:24	'564:53	37	15:16	'595:04	46	12:56	'525:25	35	15:01	'451:24	30	15:03	'446:55	32	13:58	'866:42	49	17:41
FARMINGTON MAIN	'6055:31	372	16:17	'5458:51	317	17:13	'3003:36	247	12:10	'2681:05	229	11:42	'3724:25	284	13:07	'3258:57	223	14:37	'3282:56	303	10:50
FARMINGTON WEST	'1977:27	92	21:30	'1376:03	77	17:52	'675:56	57	11:52	'880:12	78	11:17	'760:50	54	14:05	'910:27	52	17:31	'1057:06	64	16:31
FT WINGATE	'15:19	5	3:04							'2:41	1	2:41	'6:40	2	3:20	'6:43	2	3:21	'26:46	2	13:23
GALLUP EAST	'87:45	7	12:32	'125:07	10	12:31	'144:38	9	16:04	'106:15	7	15:11	'133:51	10	13:23	'116:50	11	10:37	'152:10	13	11:42
GALLUP MAIN	'1528:33	118	12:57	'1408:44	112	12:35	'825:47	69	11:58	'755:25	76	9:56	'743:32	65	11:26	'929:11	99	9:23	'2212:37	164	13:29
GRANTS MAIN	'1086:58	64	16:59	'680:11	54	12:36	'1418:46	100	14:11	'1563:33	106	14:45	'723:40	60	12:04	'1155:47	72	16:03	'1048:11	93	11:16
HATCH	'306:54	24	12:47	'317:16	28	11:20	'396:42	31	12:48	'463:51	37	12:32	'234:05	29	8:04	'239:59	25	9:36	'967:50	66	14:40
LA MESA	'969:03	80	12:07	'749:40	59	12:42	'636:17	58	10:58	'1395:33	114	12:14	'609:04	61	9:59	'694:20	55	12:37	'1807:51	116	15:35
LAGUNA ACOMA	'690:24	47	14:41	'482:37	42	11:29	'673:05	42	16:02	'783:30	47	16:40	'812:00	60	13:32	'1098:17	65	16:54	'1000:35	65	15:24
LAS CRUCES MAIN	'5316:45	396	13:26	'4468:20	355	12:35	'3509:29	340	10:19	'3965:26	372	10:40	'4593:46	382	12:02	'5179:44	381	13:36	'13720:10	801	17:08
LAS CRUCES TELSHOR	'1642:27	131	12:32	'1404:55	97	14:29	'777:15	97	8:01	'1226:28	114	10:46	'991:06	85	11:40	'1376:35	118	11:40	'3029:46	171	17:43
LAS VEGAS	'1734:38	146	11:53	'1474:14	104	14:11	'1835:07	132	13:54	'2023:35	170	11:54	'1814:33	141	12:52	'2583:32	184	14:02	'3048:46	230	13:15

NEW MEXICO NON-DESIGNED TROUBLES REPAIR INTERVAL - 2010
CREDIT CALCULATION

Standard (per Rule 17.11.22.19.D.(2)) <=20:00*

WIRECENTER	JANUARY 2010			FEBRUARY 2010			MARCH 2010			APRIL 2010			MAY 2010			JUNE 2010			JULY 2010			
	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	
LOS ALAMOS	'270:36	30	9:01	'488:40	29	16:51	'457:13	37	12:21	'560:43	39	14:23	'403:07	35	11:31	'389:38	40	9:44	'491:32	42	11:42	
LOS LUNAS MAIN	'2013:44	160	12:35	'1530:06	128	11:57	'2367:06	198	11:57	'3157:42	239	13:13	'1598:17	148	10:48	'2218:36	192	11:33	'3356:06	216	15:32	
LOS LUNAS NORTH	'886:13	68	13:02	'970:39	80	12:08	'666:27	56	11:54	'1037:03	70	14:49	'1180:13	82	14:24	'1094:43	85	12:53	'1515:19	102	14:51	
MORIARTY	'573:57	43	13:21	'363:07	29	12:31	'619:19	47	13:11	'373:56	33	11:20	'811:10	49	16:33	'295:39	30	9:51	'1089:48	61	17:52	
MOUNTAIN AIR	'391:44	16	24:29	'217:52	12	18:09	'382:43	37	10:21	'187:27	14	13:23	'329:28	16	20:35	'387:39	19	20:24	'370:18	28	13:13	
PENA BLANCA	'436:48	25	17:28	'320:14	26	12:19	'539:31	35	15:25	'233:34	19	12:18	'191:03	11	17:22	'560:21	28	20:01	'751:01	31	24:14	
PENASCO	'485:27	30	16:11	'376:18	26	14:28	'318:53	25	12:45	'171:17	14	12:14	'558:48	38	14:42	'900:37	63	14:18	'661:47	51	12:59	
PORTALES	'428:25	31	13:49	'938:58	64	14:40	'385:09	32	12:02	'594:24	41	14:30	'358:11	31	11:33	'649:46	56	11:36	'808:05	51	15:51	
QUESTA	'190:29	12	15:52	'85:25	10	8:32	'202:25	15	13:30	'230:38	15	15:23	'498:26	30	16:37	'346:09	25	13:51	'397:26	27	14:43	
RATON	'500:57	30	16:42	'357:40	29	12:20	'719:12	48	14:59	'806:41	55	14:40	'1097:01	53	20:42	'947:56	46	20:36	'931:28	59	15:47	
RED RIVER	'52:49	2	26:24	'56:08	6	9:21	'46:30	3	15:30	'38:48	9	4:19	'278:47	15	18:35	'230:16	12	19:11	'304:55	22	13:52	
RIO RANCHO	'2850:29	205	13:54	'2383:25	204	11:41	'3002:40	294	10:13	'2831:10	198	14:18	'2302:37	197	11:41	'2482:54	208	11:56	'3079:15	207	14:53	
ROSWELL MAIN	'2607:57	204	12:47	'3490:14	276	12:39	'3095:52	251	12:20	'2898:04	253	11:27	'3335:20	269	12:24	'4038:15	315	12:49	'4665:23	349	13:22	
ROSWELL SOUTH	'288:29	22	13:07	'353:13	23	15:21	'241:58	19	12:44	'233:45	25	9:21	'376:33	23	16:22	'206:41	15	13:47	'630:26	46	13:42	
SAN MATEO	'2947:52	207	14:14	'2557:44	212	12:04	'2043:02	177	11:33	'2480:07	180	13:47	'2522:15	180	14:01	'2602:42	201	12:57	'4240:31	252	16:50	
SANTA FE - ELDORADO	'984:20	69	14:16	'1095:32	61	17:58	'918:02	59	15:34	'553:33	57	9:43	'963:21	50	19:16	'925:59	60	15:26	'2340:22	133	17:36	
SANTA FE MAIN	'5368:03	396	13:33	'5532:26	346	15:59	'6324:48	456	13:52	'3998:18	333	12:00	'5248:21	375	14:00	'6961:20	450	15:28	'11832:34	727	16:17	
SANTA FE NORTH	'1144:30	83	13:47	'838:15	57	14:42	'702:01	72	9:45	'760:15	61	12:28	'672:54	53	12:42	'619:12	46	13:28	'1430:26	106	13:30	
SANTA FE SOUTHWEST	'3413:59	262	13:02	'3900:05	264	14:46	'3682:34	270	13:38	'2817:31	337	8:22	'3183:54	226	14:05	'4271:18	238	17:57	'5993:00	327	18:20	
SANTA TERESA	'1424:07	110	12:57	'1897:25	134	14:10	'572:29	64	8:57	'749:21	72	10:24	'856:44	83	10:19	'1244:02	110	11:19	'1593:08	154	10:21	
SILVER CITY	'2072:23	126	16:27	'2989:07	179	16:42	'1699:41	133	12:47	'1652:40	144	11:29	'825:26	76	10:52	'1239:01	104	11:55	'2348:14	176	13:21	
SOCORRO	'966:54	99	9:46	'782:27	64	12:14	'651:17	52	12:31	'847:15	56	15:08	'608:06	44	13:49	'589:30	63	9:21	'1151:36	76	15:09	
SPRINGER	'134:00	8	16:45	'264:33	14	18:54	'252:38	9	28:04	'153:42	12	12:48	'139:55	8	17:29	'260:33	21	12:24	'43:10	5	8:38	
TAOS MAIN	'1317:24	126	10:27	'1188:58	101	11:46	'2502:35	190	13:10	'1477:56	117	12:38	'1819:19	139	13:05	'3314:13	167	19:51	'3363:05	219	15:21	
TAOS NORTH	'454:05	41	11:05	'337:25	18	18:45	'289:55	26	11:09	'556:47	43	12:57	'523:34	30	17:27	'732:03	37	19:47	'612:27	45	13:37	
TJERAS	'1690:07	116	14:34	'1654:51	115	14:23	'1840:49	136	13:32	'1570:34	142	11:04	'1475:14	178	8:17	'2429:08	170	14:17	'3476:01	192	18:06	
TUCUMCARI	'772:56	60	12:53	'1614:12	100	16:09	'1023:19	82	12:29	'996:48	98	10:10	'746:49	53	14:05	'915:19	72	12:43	'1168:51	85	13:45	
WHITE ROCK	'263:21	23	11:27	'309:18	21	14:44	'280:06	34	8:14	'410:31	27	15:12	'415:50	28	14:51	'303:06	23	13:11	'587:14	37	15:52	
Total Credit Due	'115729:12	8291	13:58	'98884:38	7303	13:32	'92127:15	7530	12:14	'94535:57	7525	12:34	'91466:29	7013	13:03	'109876:58	8204	13:24	'169585:36	11022	15:23	
2010 TOTAL CREDIT DUE:	\$	21,864																				

*Credit obligation of \$3.00 per line per wire center where the standard was missed for 2 conse
See quarterly reports: "NEW MEXICO TOTAL NON-DESIGNED TROUBLES REPAIR INTERVAL"

NEW MEXICO NON-DESIGNED TROUBLES REPAIR INTERVAL - 2010
CREDIT CALCULATION

WIRECENTER	AUGUST 2010			SEPTEMBER 2010			OCTOBER 2010			NOVEMBER 2010			DECEMBER 2010			Grand Total 2010		
	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL
ACADEMY	'4809:40	288	16:42	'4955:29	231	21:27	'2854:34	218	13:06	'2466:19	175	14:06	'5362:40	213	25:11	'48366:00	3111	15:33
ALAMOGORDO MAIN	'2224:32	262	8:29	'3146:06	251	12:32	'1788:32	170	10:31	'1436:50	140	10:16	'3015:51	259	11:39	'28719:08	2544	11:17
ALAMOGORDO WEST	'35:01	3	11:40	'79:18	7	11:20	'25:37	3	8:32	'40:27	4	10:07	'110:19	7	15:46	'555:59	43	12:56
ALBQ EAST	'5061:25	371	13:39	'9174:54	426	21:32	'5609:29	435	12:54	'4107:24	318	12:55	'10971:14	370	29:39	'66621:26	4070	16:22
ALBQ MAIN	'5481:40	333	16:28	'4619:53	248	18:38	'1893:19	159	11:54	'1878:53	136	13:49	'5273:02	202	26:06	'37941:14	2461	15:25
ALBQ NORTH	'4563:15	267	17:05	'7607:36	445	17:06	'3111:27	250	12:27	'2465:39	170	14:30	'8734:42	285	30:39	'43806:13	2683	16:20
ALBQ NORTHEAST	'12158:01	758	16:02	'11816:31	572	20:39	'7835:59	564	13:54	'4733:21	394	12:01	'17566:39	588	29:53	'108425:55	6789	15:58
ALBQ SOUTHWEST	'6320:02	357	17:42	'6672:22	295	22:37	'2890:55	237	12:12	'2350:41	153	15:22	'5945:38	196	30:20	'48536:18	2894	16:46
ALBQ WEST	'7370:49	412	17:53	'4452:30	249	17:53	'2755:58	178	15:29	'2112:14	154	13:43	'5790:35	204	28:23	'43232:21	2728	15:51
AMBER MESA	'1784:39	123	14:31	'2431:23	158	15:23	'1319:52	65	20:18	'445:32	53	8:24	'1547:42	134	11:33	'15461:28	1146	13:30
ANGEL FIRE	'763:44	58	13:10	'543:06	36	15:05	'302:04	26	11:37	'348:04	17	20:28	'458:27	36	12:44	'6648:37	450	14:46
ANTHONY	'1442:34	110	13:07	'2785:22	193	14:26	'1233:29	110	11:13	'632:26	68	9:18	'1369:38	144	9:31	'17207:17	1474	11:40
ARTESIA	'790:26	55	14:22	'525:01	59	8:54	'461:57	35	13:12	'462:04	41	11:16	'276:38	31	8:55	'6500:03	619	10:30
AZTEC MAIN	'3062:22	182	16:50	'881:44	82	10:45	'1178:15	101	11:40	'922:10	63	14:38	'1234:35	87	14:11	'18354:51	1299	14:08
AZTEC SOUTH (BLOOMFIELD)	'3357:08	173	19:24	'1367:44	111	12:19	'972:06	99	9:49	'957:37	101	9:29	'1646:19	118	13:57	'22798:25	1659	13:45
BAYARD	'493:06	44	11:12	'292:20	31	9:26	'196:32	22	8:56	'128:34	15	8:34	'434:12	41	10:35	'4708:26	401	11:45
BELEN	'2744:54	198	13:52	'1905:42	169	11:17	'2334:03	190	12:17	'1148:21	120	9:34	'1538:37	110	13:59	'24433:34	1938	12:36
BERNALILLO	'3500:22	199	17:35	'2708:24	129	21:00	'1342:54	107	12:33	'1321:32	109	12:07	'3809:10	133	28:38	'26804:43	1692	15:51
CHAPARRAL	'1451:16	112	12:57	'1125:27	81	13:54	'1182:37	59	20:03	'230:15	36	6:24	'557:33	52	10:43	'9746:08	807	12:05
CIMARRON	'535:20	10	53:32	'93:11	11	8:28	'28:25	4	7:06	'132:44	9	14:45	'121:10	7	17:19	'2194:21	111	19:46
CLOVIS MAIN	'1396:46	126	11:05	'501:39	90	5:34	'705:30	87	8:07	'711:17	60	11:51	'390:52	60	6:31	'13466:34	1161	11:36
CLOVIS WEST	'62:42	4	15:40	'17:51	1	17:51	'26:48	4	6:42	'23:02	1	23:02				'450:02	37	12:10
CORRALES	'5334:32	350	15:14	'4957:13	276	17:58	'3444:04	240	14:21	'3170:13	225	14:05	'9197:49	289	31:50	'54168:00	3456	15:40
DEMING	'4210:16	301	13:59	'2081:53	197	10:34	'1568:57	155	10:07	'1177:47	119	9:54	'1465:52	141	10:24	'31075:23	2484	12:31
ESTANCIA	'1412:51	91	15:32	'493:11	42	11:45	'503:50	42	12:00	'304:34	32	9:31	'321:42	22	14:37	'7102:36	498	14:16
FARMINGTON MAIN	'9799:30	509	19:15	'3309:38	288	11:30	'2264:22	229	9:53	'2066:09	188	10:59	'2323:40	188	12:22	'47228:40	3377	13:59
FARMINGTON WEST	'2155:41	117	18:25	'532:30	50	10:39	'556:17	53	10:30	'689:04	57	12:05	'851:48	65	13:06	'12423:21	816	15:13
FT WINGATE	'49:30	5	9:54	'23:58	3	7:59				'59:50	2	29:55	'91:28	3	30:29	'282:55	25	11:19
GALLUP EAST	'383:19	18	21:18	'101:48	11	9:15	'106:09	10	10:37	'62:21	5	12:28	'27:28	3	9:09	'1547:41	114	13:35
GALLUP MAIN	'2184:53	146	14:58	'2240:56	125	17:56	'631:17	68	9:17	'873:45	85	10:17	'882:24	70	12:36	'15217:04	1197	12:43
GRANTS MAIN	'3509:51	171	20:32	'1285:02	103	12:29	'933:50	67	13:56	'476:13	48	9:55	'1246:07	80	15:35	'15128:09	1018	14:52
HATCH	'794:14	56	14:11	'784:30	49	16:01	'251:00	28	8:58	'115:27	14	8:15	'243:03	25	9:43	'5114:51	412	12:25
LA MESA	'2101:58	127	16:33	'2816:32	156	18:03	'794:50	67	11:52	'717:34	80	8:58	'1293:42	94	13:46	'14586:24	1067	13:40
LAGUNA ACOMA	'3481:49	149	23:22	'634:21	51	12:26	'1182:20	48	24:38	'307:43	27	11:24	'499:17	44	11:21	'11645:58	687	16:57
LAS CRUCES MAIN	'9956:56	615	16:11	'9404:33	562	16:44	'4881:56	412	11:51	'3242:33	290	11:11	'6092:37	574	10:37	'74332:15	5480	13:34
LAS CRUCES TELSHOR	'2381:43	174	13:41	'2529:23	159	15:54	'1415:58	120	11:48	'1013:06	101	10:02	'1704:06	150	11:22	'19492:48	1517	12:51
LAS VEGAS	'3143:32	237	13:16	'2750:47	155	17:45	'1670:21	183	9:08	'1156:22	102	11:20	'1754:10	158	11:06	'24989:37	1942	12:52

NEW MEXICO NON-DESIGNED TROUBLES REPAIR INTERVAL - 2010
CREDIT CALCULATION

WIRECENTER	AUGUST 2010			SEPTEMBER 2010			OCTOBER 2010			NOVEMBER 2010			DECEMBER 2010			Grand Total 2010		
	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL	TIME	TICKETS	INTERVAL
LOS ALAMOS	'1426:40	120	11:53	'784:54	67	11:43	'580:19	62	9:22	'347:13	29	11:58	'474:38	34	13:58	'6675:13	564	11:50
LOS LUNAS MAIN	'3463:22	266	13:01	'2213:38	190	11:39	'2108:45	188	11:13	'1551:23	129	12:02	'2142:32	152	14:06	'27721:17	2206	12:34
LOS LUNAS NORTH	'1999:39	122	16:23	'1463:56	112	13:04	'977:30	65	15:02	'575:54	60	9:36	'1132:23	84	13:29	'13499:59	986	13:41
MORIARTY	'895:33	62	14:27	'454:35	39	11:39	'268:37	32	8:24	'1124:46	67	16:47	'540:35	39	13:52	'7411:02	531	13:57
MOUNTAIN AIR	'355:52	27	13:11	'332:02	10	33:12	'189:58	17	11:10	'61:55	6	10:19	'262:25	20	13:07	'3469:23	222	15:38
PENA BLANCA	'1450:11	68	21:20	'317:44	21	15:08	'504:12	38	13:16	'431:08	30	14:22	'729:46	26	28:04	'6465:33	358	18:04
PENASCO	'820:06	51	16:05	'342:19	26	13:10	'332:44	25	13:19	'342:24	23	14:53	'317:21	15	21:09	'5628:01	387	14:33
PORTALES	'502:41	42	11:58	'529:17	49	10:48	'473:33	46	10:18	'401:07	38	10:33	'207:33	23	9:01	'6277:09	504	12:27
QUESTA	'597:31	30	19:55	'173:22	20	8:40	'541:16	39	13:53	'321:32	21	15:19	'279:12	14	19:57	'3863:51	258	14:59
RATON	'1530:56	71	21:34	'679:03	61	11:08	'724:06	42	17:14	'1324:09	79	16:46	'580:27	41	14:09	'10199:36	614	16:37
RED RIVER	'282:05	19	14:51	'283:19	10	28:20	'445:42	18	24:46	'64:52	6	10:49	'75:14	7	10:45	'2159:25	129	16:44
RIO RANCHO	'3522:40	228	15:27	'3082:46	194	15:53	'2742:39	158	17:22	'1591:08	132	12:03	'3446:29	158	21:49	'33318:12	2383	13:59
ROSWELL MAIN	'5305:38	411	12:55	'3086:46	328	9:25	'2889:28	253	11:25	'2135:31	216	9:53	'1957:08	213	9:11	'39505:36	3338	11:50
ROSWELL SOUTH	'266:58	22	12:08	'333:42	34	9:49	'241:26	18	13:25	'115:36	10	11:34	'11:36	5	2:19	'3300:23	262	12:36
SAN MATEO	'3459:36	210	16:28	'3910:32	202	19:22	'2946:52	226	13:02	'2315:50	160	14:28	'5991:18	205	29:14	'38018:21	2412	15:46
SANTA FE - ELDORADO	'864:34	68	12:43	'849:59	53	16:02	'736:18	52	14:10	'428:17	36	11:54	'884:40	54	16:23	'11544:57	752	15:21
SANTA FE MAIN	'10186:05	572	17:48	'6204:06	444	13:58	'4864:20	367	13:15	'3302:10	307	10:45	'6936:09	405	17:08	'76758:40	5178	14:49
SANTA FE NORTH	'1292:12	83	15:34	'1706:59	77	22:10	'625:18	60	10:25	'392:34	42	9:21	'948:14	64	14:49	'11132:50	804	13:51
SANTA FE SOUTHWEST	'4324:07	289	14:58	'4898:41	281	17:26	'3632:53	260	13:58	'2116:21	204	10:22	'3842:28	261	14:43	'46076:51	3219	14:19
SANTA TERESA	'1783:52	138	12:56	'1634:51	161	10:09	'904:36	101	8:57	'546:21	74	7:23	'1221:46	117	10:27	'14428:42	1318	10:57
SILVER CITY	'2197:15	179	12:17	'1695:06	172	9:51	'1091:37	103	10:36	'769:59	104	7:24	'1616:55	155	10:26	'20197:24	1651	12:14
SOCORRO	'734:13	58	12:40	'626:39	49	12:47	'575:24	54	10:39	'410:23	42	9:46	'263:03	27	9:45	'8206:47	684	12:00
SPRINGER	'189:28	13	14:34	'80:11	10	8:01	'93:37	9	10:24	'84:25	7	12:04	'46:53	4	11:43	'1743:05	120	14:32
TAOS MAIN	'3229:30	210	15:23	'1636:30	142	11:31	'2429:01	169	14:22	'1112:38	91	12:14	'1751:49	131	13:22	'25142:58	1802	13:57
TAOS NORTH	'535:03	35	15:17	'747:04	59	12:40	'571:57	36	15:53	'366:23	34	10:47	'668:05	37	18:03	'6394:48	441	14:30
TIJERAS	'3289:43	201	16:22	'2236:41	164	13:38	'1812:38	151	12:00	'1998:59	172	11:37	'5035:06	386	13:03	'28509:51	2123	13:26
TUCUMCARI	'613:08	58	10:34	'618:44	71	8:43	'450:17	50	9:00	'449:32	41	10:58	'215:08	31	6:56	'9585:03	801	11:58
WHITE ROCK	'460:41	40	11:31	'606:13	37	16:23	'208:25	19	10:58	'233:10	34	6:51	'415:38	26	15:59	'4493:33	349	12:53
Total Credit Due	'175889:38	11204	15:42	'143179:27	9185	15:35	'94219:01	7503	12:33	'69403:47	5906	11:45	'146145:17	7917	18:28	'1401043:15	98603	14:13

2010 TOTAL CREDIT DUE:

2010 New Mexico Repair Tickets Exceptions
Extraordinary and Abnormal Conditions of Operation

Type	JAN-10	FEB-10	MAR-10	APR-10	MAY-10	JUN-10	JUL-10	AUG-10	SEP-10	OCT-10	NOV-10	DEC-10
Customer Action	3	2	8	6	4	4	4	5	.	3	3	8
Fire	10	1	26	13	.	14	29	2	8	2	2	5
Lightning or Weather Damage	573	754	470	452	445	492	1112	1223	1005	598	191	714
Other Phenomena	16	37	23	49	21	60	65	60	18	43	25	29
Theft	2	.	.	2	16	6	1	5	.	1	11	79
Third Party Cable Cuts	301	72	260	265	165	239	125	332	401	127	97	96
Vandalism	47	15	18	34	24	153	203	50	70	24	58	218
Vendor Action	1	.	2	.	.	1	2	1	1	1	1	2